

Remington Arms Co., Inc.  
 Product Service  
 Legal Case #:3987

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
180374	11/16/2009	11/17/2009	11/17/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jarod	Rush	407 E. Kimball	Callaway	NE	68825		H 308-870-2239 E jrush@esu10.org

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S fired on safety release	Cause:4038 Concern:1007	Could Not Duplicate Concern Fired on Safe Release		Unknown
C				

11/18/09 Letter with rifle states they bought this rifle new within the last 2 years. His 11 yr old son shot it last yr for deer season and it hasn't been shot since. They took it out the weekend of the 7th of Nov and the 1st shot was fine however the 2nd time when he took it off of safety it fired. He took it from the son and it continued to do this 3 times in a row. They have only put a youth stock on it.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27476	F6262388	CX	4/3/2003 1:38:09 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
12/20/2007	WILLIAMS SHOOTERS SUPPLY	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Remington	/150	270 WIN				
Concern	Other	Factory	Reload			
0:		Y	N			

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replace TPA at 1/2 normal cost as trigger screws altered outside factory						
	Repair/Replacement Cost	Repair/Replacement Date				

11/18/09 Could not duplicate concern. Trigger set screws altered. Replace TPA, check over, clean at 1/2 normal charges.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/17/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		CX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE



3987



CX 4/03  
22"  
3.5#  
013

Factory Repair Form

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NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <u>model 700</u>		Serial Number: <u>F6262388</u>	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: <u>Jarod Rush</u>		Date of Purchase: <u>12-20-2007</u>	
Address (no PO Boxes): <u>407 E. Kimball</u>			
City: <u>Callaway</u>		State: <u>Ne</u>	Zip: <u>68825</u>
Phone (Daytime): <u>308-870-2239</u>		Fax:	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>jrush@esu10.org</u>			
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: This Remington 270 is new within the last two years. My 11 year old son shot it last year deer season and it hasn't been shot since. We got it out last weekend to practice before deer season and the 1st shot was fine. The second time when he took it off of safety it fired. I took the rifle and it continued to do this three times in a row. So when you click it off safety to fire it will discharge. The only thing we have done to it is to put a youth stock on it. Please help. Jarod Rush			
2 characters left			
Ammunition Information:			
Manufacturer: <u>Remington</u>		Type: <u>150 Grain</u>	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used:			
How often do you clean the bore? (Months or Number of rounds) <u>Every trip out to shoot</u>			
How often do you clean the action? (Months or Number of rounds) <u>Every trip out to shoot</u>			
How often do you clean the trigger assembly? (Months or Number of rounds) <u>haven't</u>			
Brand of lubricant used:			
How often do you lubricate the bore? (Months or Number of rounds) <u>haven't yet</u>			
How often do you lubricate the action? (Months or Number of rounds) <u>haven't yet</u>			

How often do you lubricate the trigger assembly? (Months or Number of rounds)

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?   
 YES  NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? *never*

What were the services performed?)

Ship your INSURED firearm by either UPS or Parcel Post to:

**Remington Arms Co., Inc.  
 Attn: Arms Service Division  
 14 Hoefler Avenue  
 Ilion, NY 13357**

**⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.**

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

Serial Number: **F6262388**

Model: **700**



**RE00180374**

Visit Our Other Websites

Other Sites

*could not duplicate concern  
 Trig. set screws altered.  
 Replace TPA, check over, clean  
 AT 1/2 normal charges.*

*Quote*