

Remington Arms Co., Inc.
Product Service
Legal Case #:4390

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
190134	2/23/2010	2/24/2010	2/24/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Scheel's All Sports		Scheel's All Sp	4710 Golf Rd	Eau Claire	WI	54701		W 715-833-188611 F 715-833-1950
Incident		Ben	Vasquez						H 507-458-5096

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	fires on safe release	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release	Unknown	
C				

2/26/10 Per letter with rifle, gun was out for 1 hr in the cold, while cold the gun fired 3 times while moving from safe to fire. 2 different shooters with same result. Chamber round, move saety forward to fire and the gun goes off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/204 RUGER	84369	G6733197	AC	3/13/2008 10:44:49 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT (OH) CORPORATION	SCOPE BASE,RINGS,SCOPE,HARD CASE,AMMO SADDLE	U			

CONCERN:FSR WHEN COLD

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at n/c to restore confidence						

Repair/Replacement Cost	Repair/Replacement Date
47.23	2/26/2010

2/26/10 Per Ilion, could not duplicate concern. Trigger pull set below factory specs. Replace TPA, check over, clean to restore confidence in rifle. Set to min factory specs. Chamber muzzle, clean bore, send for targeting under warranty.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B.TRAVIS	
	Exam Date	2/24/2010	
	Product Type	RF	
	Action Type	A	
	Assigned To	F.SUPRY	
Cause	4038	Could Not Duplicate Concern	
Barrel	Description	22" 204 RUGER VTR W/BRAKE	
	Date Code	AC	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD XMP SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	

Trigger	Condition	Like new; Functioning	
	Pull	---Select---	2#
	Altered	True	PULL BELOW SPECS
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		SCOPE BASE,RINGS,SCOPE,HARD CASE,AMMO SADDLE

Repair Inquiry

Repair Number: RE00190134

Serial: G6733197 Model 700 Center Fire Caliber: 204 RUGER Produced: 03/13/2008

Repairman: Bruce Travis

Status: Repairing 2/24/2010 7:02:05 AM

Verify Repair

Address Information

Customer: SCHEELS ALL SPORTS

Received From: SCHEELS ALL SPORTS

Return To: SCHEELS ALL SPORTS

Received From:

Address 1: 4710 GOLF ROAD

Address 2: PO Box:

City: EAU CLAIRE

State: WI Zip Code: 54701 Country: US

State: WI Zip Code: 54701 Country: US

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Date	Code	User ID	Desc1	Desc2		Shipping Hold	Current Status
2/23/2010 7:55:0	New	valentds	Repair Added				Repairing
2/23/2010 7:56:0	Update	valentds	Repair information change				2/24/2010 7:02:05 AM
2/23/2010 7:58:0	Expedite	valentds	From Check In	To:			System
2/23/2010 7:59:0	Maint	valentds	Repair Maintenance	Status: N			Repair Bench
2/24/2010 8:54:0	Maint	Travisbw	Repair Maintenance	Status: E			Repair Location
2/24/2010 7:00:0	Estimate	Travisbw	Estimate Update	Status: P			ILN
2/24/2010 7:02:0	Repairing	System	Immediate SAP Allocation				Current Location
							ILN
							Transfer Number

Repair Search

Refresh

Close

20.23
27. —
47.23

RECEIVED
FEB 25 2010

BY:

SCHEELS.

4710 Golf Road
Eau Claire, WI 54701
Phone 715-833-1886
Fax 715-833-1950

Remington Arms Co.
14 Hoefler Ave.
Illion, NY 13357

Account # _____
Contact _____
Phone # _____
Fax # _____

4340 CLAIM # 34117 AC 3/08 2nd 22nd
RA # _____
Date 2-17-10
Invoice # _____
PO # _____
Order # _____

REASON

Shortage
Defective
Over Shipment
Did Not Order
Double Ship
Past Cancel
Price Discrepancy

Credit Our Account
Deducted From Check
Replace N/C
Repair & Return N/C
Repair & Bill

Customer Repair Information:

Name: Ben Vazquez
Phone: (507) 458-5096
Repair Tag #: 28072

Quantity	Item #	Description	Cost
①	Remington 700 VTR	- While Cold - gun fired 3 times while moving from Safe to Fire.	
	201 Ruger	- 2 Different Shooters w/ same result. - Chamber round, move safety forward to fire and the gun goes off.	
	Serial #		
	G6733197		
		- Gun also will only shoot 4"-6" groups	
		- Several types of ammo tried	
		Please inspect & repair as necessary.	
		Could not duplicate concern. Firing. Pull set below Factory Specs.	
		disassemble, check over, clean to restore to factory condition. Set to match Factory Specs. chamber muzzle, clean bore, send Shipping \$	16.31
		for Targeting	
		Total Claimed \$	

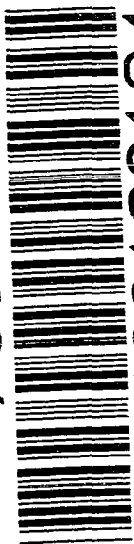
Keith Haugen
w/2nd party

Date 2/17

Cartons /

G6733197

Model: 700



RE00190134

Serial Number: