

Remington Arms Co., Inc.
Product Service
Legal Case #:4103

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
182706	12/10/2009	12/11/2009	12/11/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Michael	Showen	Heizer Crk	Poca	WV	25159		H 304-755-5054 C 304-542-1137

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S fired on safe release C	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release		Unknown	

12/16/09 Per letter with rifle, the rifle fired a live round when the sfety was moved from the safe to the fire position, this happened twice. The safety would seem to be stuck now. A rep at Remington said it probably needed a new trigger aam. He bought this rifle new, it was his first rifle so he would like to have it fixed.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25791	C6342111	BJ	1/26/1989
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT CORPORATION	SCOPE,RINGS,TWO PIECE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean, test at no charge as goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	48.84	12/16/2009				

12/16/09 Per Ilion inspection/decision, hard off safety, could not duplicate concern. Trig assm is contaminated with a partially dried and sticky brown lubrication residue causing parts to stick. As a gesture of goodwill we will replace the TPA, clean, function test at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B.TRAVIS	
	Exam Date	12/11/2009	
	Product Type	RF	
	Action Type	A	
	Assigned To	F.SUPRY	
Cause	4038	Could Not Duplicate Concern	
Barrel	Description	22" 270 WIN	
	Date Code	BJ	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD M/700 SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	COVERED WITH BROWN RESIDUE

	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	HARD OFF SAFETY
	Pull	---Select---	3#
	Altered	False	NON RECOMMENDED LUBE PARTS WORK SLUGGISH
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE,RINGS,TWO PIECE BASE

Although we could not duplicate this at the bench - the sticky components might have contributed to the incident.

FR50 12/11/09

$$\begin{array}{r} 21.84 \\ 15 \\ 12 \\ \hline 48.84 \end{array}$$

RECEIVED
DEC 14 2009

BY:.....

4103

BS 1/89
22"
3#
009

This rifle fired a live round when the safety was moved from the safe to the fire position, this happened twice. The safety would seem to be stuck now. A rep at Remington said it probably needed a new trigger assembly. I bought this rifle new, it was the first rifle I ever bought. Please fix it so that it is safe. Please call me if needed

Home 304 755-5054
cell 304 542-1137

David Michael Shroven Jr.

Serial Number: **C6342111**

Model: **700**



RE00182706

HAND off safety, could not duplicate concern
TRIG. ASSM. is contaminated
with a partially dried + sticky
Brown lubrication residue causing
parts to stick. As a Good-Will
Gesture will replace TPA, clean
Function test AT R/C #230145