

Remington Arms Co., Inc.
Product Service
Legal Case #:3994

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
180557	11/17/2009	11/18/2009	11/18/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Smith's Guns Inc.	Tim	Smith	3845 S. Alameda St.	Corpus Christi	TX	78411		W 361-991-0272 F 361-991-3540

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4006	Altered Adjustments or Components	Unknown	
C	Fired on Safe release	Concern:1007	Fired on Safe Release	

Dealer reported in a letter: When the gun is on Safe and the trigger is pulled and then the gun is taken off Safe - the gun will shoot. Please repair & return. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	*	A6360559	DI	9/29/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	J C PENNEY STATESVILLE NC	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at 1/2 normal charges - altered components						
	Repair/Replacement Cost	Repair/Replacement Date				

11/20/09: Per Fred S. - Trigger set screws altered. Min. trigger return, will follow down. Replace trigger assembly, check over, clean at 1/2 normal charges. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date	11/18/2009	
	Product Type	RF	
	Action Type	A	
	Assigned To	F.SUPRY	
Cause	4006	Altered Adjustments or Components	
Barrel	Description	22" 270 WIN	
	Date Code	DI	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDING/SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD M/700 SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	

Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	1.75#
	Altered	True	SET SCREWS ALTERED,MIN TRIG RETURN,WILL FOLLOW DOWN
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

3994

Col.

22"
OI 9/88
1.75#

Remington Arms
14 Hoeffler Ave.
Illion, N.Y 13357
11 November 2009

Enclosed please find one Remington Mod.700 BDL, .270 serial #A6360559 when this gun is on safety and

The trigger is pulled, then the safety is dis-engaged the gun will shoot!

Please repair and return as soon as possible!

Tim Smith, Mgr.
Smith's Guns, Inc.
3845 So. Alameda St.
Corpus Christi, TX. 78411
361-991-0272 or 361-991-3540 FAX

Serial
Number:

A6360559

Model: **700**



RE00180557

Trig. Set screws altered.
MIN trig. return. will
follow down, replace TPA,
check over, clean AT 1/2
NORMAL changes.

① note

Repair Inquiry

Repair Number: RE00180557

Serial: A6360559 Model 700 Center Fire Caliber: 270 WIN Produced: 09/29/1976

Repairman: Bruce Travis

Status: ApprovalHold 11/18/2009 6:31:08 AM

Verify Repair

Address Information

Customer: SMITHS GUNS INC

Received From: SMITHS GUNS INC

Return To: SMITHS GUNS INC

Received From:

Address 1: 3845 S ALAMEDA STREET

Address 2:

City: CORPUS CHRISTI

State: TX Zip Code: 78411 Country: US

Address 1: 3845 S ALAMEDA STREET

Address 2:

City: CORPUS CHRISTI

State: TX Zip Code: 78411 Country: US

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Date	Code	User ID	Desc1
11/17/2009 7:17	New	valentds	Repair Added
11/18/2009 6:10	Maint	Travisbw	Repair Maintenance
11/18/2009 6:30	Estimate	Travisbw	Estimate Update
11/18/2009 6:31	ApprovalHold	Travisbw	Status: ApprovalHold
11/18/2009 6:31	Maint	Travisbw	Repair Maintenance
11/18/2009 6:32	ApprovalHold	System	Immediate SAP Allocation
11/18/2009 7:45	Expedite	pencerl	From Repair Bench

☐ Shipping Hold

☐ InterFace Hold

☐ Estimate Sent

☐ Parts Received

☐ Passed Inspection

☐ Return As Received

☐ Has been Approved

☐ Internal Repair

Current Status

ApprovalHold

11/18/2009 6:31:08 AM

Travisbw

ApproveRack

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close