Remington Arms Co., Inc. **Product Service** Legal Case #:4102

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 182600 12/10/2009 12/11/2009 12/11/2009

Customer Information

Type **Business First Name Last Name** Contact Street City State Zip Age

H 318-368-8335 Sturdivant 355 N Bear Creek Rd Farmerville LA 71241 Incident George

E george8486@att.net

Incident Information

Medical Medical Repair Claims Codes Est. Treatment Status

Release

PΙ

Improper PD Cause:4015 Maintenance

Gun discharges on safety release and Fired on Safe Concern:1007 raising of bolt

Unknown

C

12/16/09 Per note with rifle, gun will discharge when you take off safety and raise bolt.cm

Firearm Information

Mfg. Type Model/Ga. SKU Serial Bbl. DOM CF/BA 700/6MM REM 20000 A6378179 RI 11/1/1976 Remington

Date Purchased Where Purchased Accessories Original Owner

J S OSHMAN HOUSTON TX U

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Reim. Cash Cash Settlement Release of Claims **Release Date** Reimbursement Date Date Settlement APV APV

Repair under BLSM program for \$20 + S&H

> Repair/Replacement Repair/Replacement Cost Date 12/16/2009 45.36

12/16/09 Per Supry, trigger assm is contaminated with a partially dried and sticky lubrication residue, causing parts to work sluggish. Will follow down. Replace TPA, check over, clean, under bolt lock program for \$20 + S&H.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|------|------------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 12/11/2009 |
| | Product Type | | RF |
| | | | |

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4102&Type=Case

12/16/2009

| | Action Type | | A |
|--------------|------------------------|--------------------------------|---------------------------------|
| | Assigned To | 7 | F.SUPRY |
| Cause | 4015 | Improper Maintenance | NON RECOMMENDED LUBRICANT |
| | Description | | 22" 6MM REM |
| | Date Code | | RI |
| | Bore Plugged | False | |
| Barrel | Bulged | False | 1 |
| | Fired | False | 7 |
| | Fired while Obstructed | | _ |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| | Firing Pin | Slightly Worn; Functioning | WORKS SLUGGISH |
| | Shroud | Slightly Worn; Functioning | |
| Bolt | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Like new; Functioning | |
| | Condition | Slightly Worn; Functioning | |
| Extractor | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| | Block Condition | Select | |
| Locking | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | Select | |
| | Exterior Condition | Worn; Functioning | |
| Overall | Stock Condition | Worn; Functioning | |
| | Fore End Condition | Select | |
| <u> </u> | Condition | Slightly Worn; Functioning | |
| Receiver | Bulged | False |] |
| Safety | Description | | STANDARD M/700 BOLT LOCK SAFETY |
| | Function | Like new; Functioning | |
| Sear | Lift | Select | .008 |
| | Notch | Slightly Worn; Not Functioning | STICKING/SLUGGISH |
| | Tests | Test Fired | False |
| Feeding Test | Tests | False | |
| Trigger | Condition | Slightly Worn; Not Functioning | DIRTY/STICKY PARTS BINDING |
| | Pull | Select | 7.5# |
| | Altered | False | |
| | Sub-Assembly | M/700 Bolt Lock | |

| S Arms Services Repair & Estimate System | |
|---|--|
| File Add Repair. Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System | Maintenance Help |
| Repair Inquiry | |
| Repair Number RE 00182600 Serial: A6379179 Model 700 Center Fire Caliber: Repairmen: Bruce Travis Verity Repair Status: ApprovalHold 12/11/2009 5-41:22 AM | |
| Verly Repair Status: ApprovatIold 12/11/2009 5:41:22 AM | |
| Customer: Received From Return To: Received From Name: GEORGE STURDIVANT GEORGE STURDIVANT | |
| Address 1: 355 N BEAR CREEK ROAD 355 N BEAR CREEK ROAD | |
| Address 2 PO Box FARMERVILLE FARMERVILLE FARMERVILLE | |
| State: I.A. Zip Code: 71241 Country: IUS State: I.A. Zip Code: 71241 Country: IUS FFL: | 1000 A |
| Contact / Condition Problems Estimate History / Status Shipping / Billing | |
| Date Code User ID Desct. Shipping Hold ApprovalHold | |
| 12/3/2009 5:56: New valentds Repair Added InterFace Hold 12/11/2009 5:41:22 AM | |
| 12/11/2009 5:21 Maint Travistow Repair Maintenance Estimate Sent Approve Fack | |
| 12/11/2009 6:00: Approval-hold System Immediate SAP Allocation Passed Inspection ILN | |
| Return As Received Current Location Has been Approved Transfer Number | |
| Internal Repair | |
| Repair Search Qose | |
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DEC 1 / 2009

BY:





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General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

| Model Number: 700 | Serial Number: A6378179 # | | | | | | | |
|---|--|---|--|--|--|--|--|--|
| Name: George Sturdivant | Date of Purchase: ? | | | | | | | |
| Address (no PO Boxes): 355 n Bear creek rd | | | | | | | | |
| City: Farmerville | State: La | Zip : 71241 | | | | | | |
| Phone (Daytime): 318 368 8335 | Fax: | | | | | | | |
| E-mail Address: george8486@att.net | | | | | | | | |
| Please describe your problem: Gun will discharge when you take off safety and raise bolt | | | | | | | | |
| 442 characters left | | | | | | | | |
| NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. | | | | | | | | |
| WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, AD SERIAL NUMBER OF YOUR FIREARM. Record the serial number of your firearm before sending it. Pack your firearm for safety and to prevent further damage in firearm box. (Note: Original boxes may not be returned.) | FEEL YOU MUST SEND SPEND SPEND SPEND SPEND SPEND SPEND SPEND SELECTION SELEC | NT SHELLS PLEASE SEND EPHONE AND MODEL AND | | | | | | |

Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss

during shipment, so you may elect to purchase insurance from your carrier.

A6378179

Model: 700

Visit Our Other Websites

Other Sites

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with A MARTIAlly dizzed + STICKY
EUDINICATION RESIDUR, CAUSING
PARTI + O WORK SLUGGISH. W. 11
Collowdown. My HACE TIPA, Check ONER,
CLEAN UNDER DOT LOCK PROGRAM
POIL \$ 20.00 + S = H.

Quote 11/18/2009

http://www.remington.com/support/repair_services/general_repair_form.asp