

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4105

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
182892	12/11/2009	12/14/2009	12/14/2009				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	TNT Tackle	*	TNT Tackle	1572 State Hwy 58	Edwards	NY	13635		W 315-562-8268 F 315-562-2134 E tnick33@hotmail.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038	Could Not Duplicate Concern	Unknown	
C	Fired on Safe release	Concern:1007	Fired on Safe Release	

Dealer reported on our repair form - When you take the rifle off Safe it fires. dmf

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 RUM	27140	S6695663	KD	5/20/2009 7:12:44 AM

  

Date Purchased	Where Purchased	Accessories	Original Owner
11/1/2009	JERRY S SPORT CENTER, INC	TWO PIECE SCOPE BASE	U

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair under warranty to restore confidence in rifle						

Repair/Replacement Repair/Replacement

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4105&Type=Case>

12/16/2009

Cost

Date

\$69.32

12/16/2009

12/16/09: Per Fred S. - Could not duplicate concern. Check over, replace trigger assembly, function test at no charge to restore confidence in rifle. Warranty. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/14/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 300 RUM
	Date Code		KD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
Extractor	Stop	Like new; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	

	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

supyil 12/14/2009 1:13 PM NUM INS

RECEIVED  
DEC 16 2009  
BY: \_\_\_\_\_

SENDING IN FOR CUSTOMERS.

4105

26"  
KDS/D  
3.5#  
013

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 Serial Number: 56695663 - 300 MAG  
56451329 - 30-06

Are you the original owner?: ☒ YES ☐ NO

Name: TNT TACKLE

Date of Purchase: NOV-09-

Address (no PO Boxes): 1572 ST. HWY 58 #

City: EDWARDS

State: NY

Zip: 13635

Phone (Daytime): 315-562-8268

Fax: 315-562-2134

E-mail Address:



TNICK833@HOTMAIL.COM  
I would like to receive future e-mail updates from Remington.

Please describe your problem: BOTH GUN WERE PURCHASED  
SPECIAL ORDER WITHIN A COUPLE OF WEEKS OF  
EACH OTHER. BOTH HAVE SAME PROBLEM.  
WHEN YOU TAKE THEM OFF "SAFE" THEY  
FIRE.

### Ammunition Information:

Manufacturer: Remington

Type: CONE-LOCK

Other (i.e. bullet weight/type, shot size, powder):

### Handload Information:

Powder Used:

Powder Weight:

Case/Hull Used:

Primer Used:

Bullet Type/Shot Size:

Reloader Used:

### Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used:

Number of rounds)

Number of rounds)

or Number of rounds)

Serial Number: 56695663

Model: 700



RE00182892

could not duplicate concern.  
check over, replace TPA, function  
rest at N/C. to restore confidence  
in NRP.

W. R. R. R.

How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?
What were the services performed?
Ship your INSURED firearm by either UPS or Parcel Post to:
<b>REMINGTON ARMS CO., INC</b> <b>ATTN: Arms Service Division</b> <b>14 Hoefler Ave</b> <b>Ilion, NY 13357</b>
<p><b>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b></p> <p>             :: Record the serial number of your firearm before sending it.              :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)              :: Remove all accessories from your firearm to prevent loss or damage.              :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.              :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.           </p> <p>Charge repairs will be processed using the following guidelines:</p> <p>             :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)              :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.           </p>