

Remington Arms Co., Inc.
Product Service
Legal Case #:4358

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
189127	2/12/2010	2/15/2010	2/15/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ronnie C	White	339 Cinda Leigh Dr	Lexington	SC	29073		H 803-808-0211 C 803-767-0425

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause: <i>Improper Maintenance</i>			
S	fires on safe release	Concern:1007 Fired on Safe Release	Unknown	
C				

2/16/10 Sometimes firea when the safety is removed.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	27169	S6567917	WA	8/16/2006 9:59:51 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	PACIFIC FLYWAY WHOLESALE		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, check, clean at n/c						

Repair/Replacement Cost	Repair/Replacement Date
63.42	2/16/2010

2/16/10 Per Ilion, trigger not returning properly. Will follow down. Replace TPA, check over, clean at n/c.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/15/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		26" 7MM REM MAG XCR
	Date Code		WA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIGGER NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Repair Inquiry

Repair Number: RE00189127

Serial: 56567917 Model 700 Center Fire Caliber: 7 MM REM MAG Produced: 08/16/2006

Repairman: Dale Lewis

Status: Repairing 2/15/2010 11:00:13 AM

Verify Repair

Address Information

Customer: Received From: Return To: Received From:

Name: RONNIE C WHITE

Address 1: 339 CINDA LEIGH DR

Address 2: PO Box:

City: LEXINGTON

State: SC Zip Code: 29073 Country: US

Return To: RONNIE C WHITE

Address 1: 339 CINDA LEIGH DR

Address 2: PO Box:

City: LEXINGTON

State: SC Zip Code: 29073 Country: US

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Date	Code	User ID	Desc1	Desc2
2/12/2010 12:35	New	thomaspe	Repair Added	
2/15/2010 9:35:3	Expedite	pencilr	From: Check In	To: Repair Be
2/15/2010 10:26	Maint	Travisbw	Repair Maintenance	Status: New
2/15/2010 10:57	Estimate	lewisdb	Estimate Update	Status: Partsh
2/15/2010 10:58	Repairing	System	Immediate SAP Allocati	
2/15/2010 10:59	Estimate	lewisdb	Estimate Update	Status: Partsh
2/15/2010 11:00	Repairing	System	Immediate SAP Allocati	
2/15/2010 11:57:4	Expedite	pencilr	From: Repair Bench	To: Gallery

☐ Shipping Hold.
☐ InterFace Hold
☐ Estimate Sent
☒ Parts Received
☐ Passed Inspection
☐ Return As Received
☐ Has been Approved
☐ Internal Repair

Current Status

Repairing

2/15/2010 11:00:13 AM

System

Gallery

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

27
15
21.42
63.42

RECEIVED
FEB 16 2010

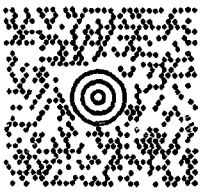
BY:.....

BONNIE C WHITE
(803) 808-0211
339 CINDA LEIGH DR
LEXINGTON SC 29073-9023

9 LBS 1 OF 1
SHIP WT: 9 LBS
DATE: 08 FEB 2010

SHIP ARMS SERVICE DIVISON/ REPAIRS
TO: REMINGTON ARMS CO.
14 HOEFLER AVE

ILION NY 13357-1888



NY 135 0-01



UPS GROUND

TRACKING #: 1Z 220 X07 03 1292 7367



Serial
Number:

S6567917

Model: 700



RE00189127

Trig. not returning properly,
will follow down. Replace TPA,
check over, clear AT N/C

#230145

5.5#
26"
WA 8/06
.010

4358

Remington Model 700XR
serial # SG567917

Dear Sir

Sometimes When I shoot my Rifle and I Go To work The Bolt To put another Round in It The Hammer on The Back of the Bolt goes In when I close The Bolt. You can get The Gun To cock if you Put The Safety on While The Bolt is open But If you do This when you Take The safety off The Gun will Fire without pulling The Trigger. Also if you work The Bolt several Times It will cock with The Safety off and The Safety will work until after your Next Shot. But sometimes when It seems To Be working like This! If you Put any pressure on or accidentally Touch The Trigger with The safety on when you push The Safety Off the gun will Fire without Touching The Trigger. I used The Gun for most of The Past Hunting Season By Putting only one Bullet in It at a Time and working The Bolt until it would stay cocked with the safety off and Then working The safety on and off To make sure It worked before I put another bullet in It.

Fortunately The Gun was very accurate and I didn't need any Quick second shots.

This Gun is very Dangerous To use Like It is so please check it out for me. If you need to Talk To me my Phone Numbers are Home 803-808-0211 or cell #803 767 0425

Thank You, Ronnie C. White