

Remington Arms Co., Inc.
Product Service
Legal Case #:4061

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
181957	12/2/2009	12/3/2009	12/3/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Academy Sports	*	Academy Sports	1187 E. Countyline Rd.	Jackson	MS	39211		W (601) 572-3660

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038			
S				
C	Concern:1025			
	Fired without touching trigger			
	Could Not Duplicate Concern			
	Unexplained Discharge - No Mention of Safety Position			
			Unknown	

Dealer reported in a note - Weapon fired without touching trigger. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/270 WIN	27408	71192369	EY	10/28/2004 1:49:18 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACADEMY CORP	SCOPE,BASE,RINGS	U			

CONCERN:FIRED WITHOUT TOUCHING TRIGGER

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Repair at 1/2
normal charges

Repair/Replacement Cost	Repair/Replacement Date

12/7/09: Per Fred S. - Could not duplicate concern. Trigger set screws altered. Replace trigger, check over, clean at 1/2 normal charges. Estimate has been mailed. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/3/2009
	Product Type		RF
	Action Type		A

	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		EY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00181957 Serial: 71192369 Model 710 Center Fire Caliber: 270 WIN Produced: 10/28/2004 Repairman: Bruce Travis
Verify Repair Status: ApprovalHold 12/3/2009 8:54:41 AM

Address Information

Customer: Received From Return To: Received From
Name: 99 ACADEMY SPORTS OUTDOORS 99 ACADEMY SPORTS OUTDOORS
Address 1: 1187 E. COUNTRY LINE ROAD 1187 E. COUNTRY LINE ROAD
Address 2: PO Box: PO Box:
City: JACKSON JACKSON
State: MS Zip Code: 39211 State: MS Zip Code: 39211 Country: US Country: US
FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
12/2/2009 11:35	New	thomaspe	Repair Added	
12/2/2009 11:38	Expedite	thomaspe	From: Check In To:	
12/3/2009 7:34:1	Maint	Travisbw	Repair Maintenance	Status: Repairing
12/3/2009 8:54:4	Estimate	Travisbw	Estimate Update	Status: ApprovalH
12/3/2009 8:56:0	ApprovalH	System	Immediate SAP Allocation	

Repair Search Refresh Close

RECEIVED
DEC 04 2009
BY:.....

Academy Sports & Outdoors
1187 E. Countyline Rd.
Jackson, MS 39211

4061

EY 10/04
22"
2#

WEAPON FIRED WITHOUT
TOUCHING TRIGGER.

STORE 99
2816465565
99 ACADEMY SPORTS + OUTDOORS
1187 E COUNTY LINE RD
JACKSON MS 39211

10 LBS



SHIP TO:

ARMS SERVICE DIVISION/REPAIR
REMINGTON ARMS COMPANY, INC
14 HOFELER AVE
ILION NY 13357-1816

Serial
Number:

71192369

Model: 710



RE00181957

could not duplicate concern.
TRIG. SET SCREWS ALTERED.
Replace TPA, check over, clean
~~at~~ AT 1/2 normal charges.

Quote