Remington Arms Co., Inc. Product Service Legal Case #:4262

Case	Intorma	tion
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RE#	Date O	pened	Date Opened(PS)	Date Closed	Inciden	t Date	Pı	e Lit	Lit	Obsolete
186617	1/19/	2010	1/20/2010	1/20/2010						
Customer I	nformation									
Type	Business	First Name	Last Name	Street	City	State	Zip	Age	(Contact

Reporter Bass Pro Bass Pro 2553 Rocky Mount Rd. Prattville AL 36066

H 334-365-8096 Incident Barry Cease 219 Rosemary Ln Prattville AL36066 W 334-953-7179

Incident Information

Claims **Medical Status** Codes Repair Est. **Medical Treatment**

PΙ

PD Cause: 4038 Could Not Duplicate Concern S Concern: 1008 Fired on Bolt Closing

Unknown

C Fired on bolt closing

Dealer reported on their repair form - Customer was shooting the rifle & on one shot it failed to fire. He rechambered the round & gun went off when closing the bolt. Trigger was not touched. dmf

Firearm Information

Mfg. Type Model/Ga. SKU Serial Bbl. DOM 71134921 DX 9/1/2003 9:34:01 CF/BA 710/270 WIN 27408 Remington

Date Original Where Purchased Accessories Purchased

Owner

WAL-MART DC 6003R-SCOPE, RINGS, BASE, HARD U CASE, SLING, TRIG LOCK REGULAR

CONCERN:FBC

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Cash Reim. Date Cash Date Settlement Release of Claims Release Date Reimbursement Settlement APV APV

Per factory - Repair @

n/c

Repair/Replacement Repair/Replacement Cost Date

\$28.00 1/29/2010

1/29/10: Per Fred S. - Could not duplicate concern. Replace trigger assembly, check over, clean at n/c, function test. dmf

Examination[Remington/CF/BA]

Sub-Part	Code	Comment
Examiner		B.TRAVIS
Exam Date		1/20/2010
Product Type		RF
Action Type		Ā
Assigned To		F.SUPRY
4038	Could Not Duplicate Concern	
Description		22" 270 WIN
Date Code		DX
Bore Plugged	False	
	Examiner Exam Date Product Type Action Type Assigned To 4038 Description Date Code	Examiner Exam Date Product Type Action Type Assigned To 4038 Could Not Duplicate Concern Description Date Code

	Bulged	False	
Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Magazina	Condition	Select	
Magazine	Box Condition	Slightly Worn; Functioning	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/710 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	N/A
Sear	Notch	Like new; Functioning	
	Tagta	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	Select	4.5#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		HARD CASE, SLING, TRIG LOCK

Repair Inquiry Repair Inquiry	
Serial 71134321 Model 710 Center Fire Caliban Reperiment Steaux Repairing 1/20/2010 527:24 AM Steaux Repairing 1/20/2010 527:25 Listendar Steaux Repair Steaux Repairing 1/20/2010 527:25 Listendar Steaux Repairing 1/20/2010 527	
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BASS PRO SHOPS OUTDOOR WORLD Gunsmith Performance Center (GPC) Repair Work Ticket

Send to GPC (Store#):

	<u> </u>						
This Section to be	Completed by the Cus	stomer					
ustomer Name: First l	Name Last 1	Name			time Phone:	Home Phone:	
	cry C	ease			4) 953-7179		8096
ustomer Street Address:	- have		*4,	City:	attuille	State: A / Z	ip: 36066
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Customer Property?				Promise Date:		Estimated Repair Costs	. ,
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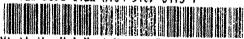
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