

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4262

## Case Information

RF#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
186617	1/19/2010	1/20/2010	1/20/2010				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bass Pro	*	Bass Pro	2553 Rocky Mount Rd.	Prattville	AL	36066		
Incident		Barry	Cease	219 Rosemary Ln	Prattville	AL	36066		H 334-365-8096 W 334-953-7179

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1008	Fired on Bolt Closing	Unknown	
C	Fired on bolt closing			

Dealer reported on their repair form - Customer was shooting the rifle & on one shot it failed to fire. He rechambered the round & gun went off when closing the bolt. Trigger was not touched. dmf

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/270 WIN	27408	71134921	DX	9/1/2003 9:34:01 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART DC 6003R-REGULAR	SCOPE,RINGS,BASE, HARD CASE,SLING,TRIG LOCK	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per factory - Repair @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$28.00	1/29/2010				

1/29/10: Per Fred S. - Could not duplicate concern. Replace trigger assembly, check over, clean at n/c, function test. dmf

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/20/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		22" 270 WIN
	Date Code		DX
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		HARD CASE,SLING,TRIG LOCK

[illegible]

Replacing TA n/c

RECEIVED  
JAN 22 2010

BY:.....

ate: 1-10-10

ate: 1-10-10

**BASS PRO SHOPS OUTDOOR WORLD**  
Gunsmith Performance Center (GPC)

## Repair Work Ticket

Send to GPC (Store#): \_\_\_\_\_

### **This Section to be Completed by the Customer**

Customer Name: First Name Berry		Last Name Cease		Daytime Phone: (334) 953-7177		Home Phone: (334) 365-8096	
Customer Street Address: 219 Rosemary Lane				City: Prattville		State: AL	
Zip: 36066							
Make/Model: Remington 710		Work To Be Completed: (Include Gunsmith Comments) Gun failed to fire; then after rechambering next round and game went off when securing bolt. Trigger never touched. Please check out firing mechanism and bolt. - ETC.					
Serial Number: 71134921		Caliber/Gauge: 270					

### **This Section to be Completed by the Associate Only**

Customer Property? requesting Store Gunsmith Firearms Repair Log# (Book-page-line): _____			Promise Date: <u>As Soon As Possible</u>		Estimated Repair Costs:	
Store Property? KU: _____ Requesting Store A&D Log Number: <u>R1-6-4</u>			Inspection Notes: <input type="checkbox"/> Scopes <input checked="" type="checkbox"/> Sling Case: <u>Hard</u> / Soft <u>magazine</u>			
equesting Store Name and Number: _____						
shipped to GPC#: _____		Date Shipped: _____		UPS Tracking#: _____		
rint: Associate Name: _____			Associate Signature: _____			
have reviewed the work-to-be-completed estimate and authorized Bass Pro Shops GPC to mplete the above work.			Customer Signature: <u>[Signature]</u>			

### **This Section to be Completed by the Gunsmith Only**

Date Ordered	Part Ordered	
	4262	
assigned to Gunsmith:	GPC Firearms Repair Log#:	GPC Store A&I (If Store Proper
ate Rec'd at GPC:	Date Rtn'd to Requesting Store:	UPS Tracking #
SKU#		
otals:	Parts:	

71134921

**Model:** Z10



RE00186617

**This Section to be Completed at Time of Customer Pick-Up**

I have inspected the above firearm and I am satisfied that the work performed upon return to me is acceptable, unless otherwise noted. I acknowledge and must be removed prior to leaving the store.

WHITE -

[illegible]

STOMER CLAIM CHECK

# WAL★MART

ALWAYS LOW PRICES.

*Always*

SUPER CENTER  
WE SELL FOR LESS  
MANAGER VANESSA WETHROW  
( 334 ) 361 - 2135

ST# 0483 00004005 VER 77 TR# 01681  
BOL. RIT 004770027408 349.33 J  
GUN CASE 002969510485 11.88 J  
SUBTOTAL 361.21  
TAX 30.70  
TOTAL 391.91  
MEMO: 391.91

0483 OP#00004005 TE# 77 TL# 01681  
004770027408  
002969510486

ACCOUNT #3799  
APPROVAL #023836  
TRANS ID -  
VALIDATION -  
PAYMENT SERVICE - N  
CHANGE DUE 0.00

# ITEMS SOLD 2

TC# 9395 0122 6134 9732 0413 7



Visit the Wal-Mart Vision Center for  
the SunRx Package starting at \$88  
03/23/04 19:36:27

\*\*\*CUSTOMER COPY\*\*\*