

Remington Arms Co., Inc.
Product Service
Legal Case #:4081

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
182218	12/4/2009	12/7/2009	12/7/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Simmons Sporting Goods		Simmons Sportin	2001 Second Ave N	Bessemer	AL	35020		W 205-426-0490
Incident		Tim	Donaldson	404 Sunrise Blvd	Hueytown	AL	35023		H 205-491-2922

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S safety not working properly	Concern:1032 Safety not working properly			
C				

12/9/09 Per note with rifle, the safety was stuck in fire and caused the gun to shoot when trying to put it in safe and the trigger wasn't working correctly. It is working ok now but he does not trust it.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/3006 SPR	27410	71168037	KY	5/17/2004 4:41:01 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SIMMONS DISTRIBUTING	SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace the TPA, check over, clean at 1/2 normal charges						
	Repair/Replacement Cost	Repair/Replacement Date				
	41.66	12/9/2009				

12/9/09 Per Supry, trigger assm contaminated with a partially dried and sticky lubrication residue. Sear will stick down. Replace TPA, check over, clean at 1/2 normal charges.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/7/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPR
	Date Code		KY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	SEAR STICKING DOWN FROM IMPROPER LUBE
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	Other Remington	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00182218** Serial: 71168037 Model 710 Center Fire Caliber: 3006 SPRG Produced: 05/17/2004 Repairman: **Bruce Travis**
 Verify Repair Status: **ApprovalHold 12/7/2009 8:56:37 AM**

Address Information

Customer: ☒ Received From Return To: ☐ Received From

Name: **SIMMONS SPORTING GOODS** **SIMMONS SPORTING GOODS**

Address 1: **2001 2ND AVE. N** **2001 2ND AVE. N**

Address 2: PO Box: PO Box:

City: **BESSEMER** **BESSEMER**

State: **AL** Zip Code: **35020** Country: **US** State: **AL** Zip Code: **35020** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
12/4/2009 7:40:00	New	valentds	Repair Added	ApprovalHold
12/4/2009 7:42:00	Expedite	valentds	From: Check In	12/7/2009 8:56:37 AM
12/7/2009 7:21:00	Maint	Travisbw	Repair Maintenance	Travisbw
12/7/2009 8:56:00	Estimate	Travisbw	Estimate Update	ApproveTrack
12/7/2009 8:58:00	ApprovalHold	System	Immediate SAP Allocation	Repair Location
12/7/2009 9:42:00	Expedite	pencertl	From: Repair Bench	ILN
				Current Location
				ILN
				Transfer Number

☐ Shipping Hold ☐ InterFace Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair

Repair Search **Refresh** **Close**

supply 12/7/2009 2:17 PM GPS NUM INS SCRL

start Arms Services Re... Current Cases In Progress Miscellaneous Parts Search Print

RECEIVED
 DEC 08 2009

BY:

4081

KC

12/5/04
22"

DATE RETURNED(11-25-09)

RETURN #

FROM: SIMMONS SPORTING GOODS
2001 SECOND AVENUE N.
BESSEMER, AL 35020
(205)426-0490

SHIPPED BY

UPS() LBS
TRUCK() LBS
OF CARTONS 1

RETURNED BY RS
OF ITEMS 1
FACTORY RA# None

RETURN TO: Remington

REASON FOR RETURN: See customers note
attached.

ITEMS RETURNED: IFA 710 3006
Serial # 71168037
Repair # 2008

Serial Number: **71168037**

Model: **710**



RE00182218

Trigger ASSM contaminated with
A partially dried + sticky
lubrication residue. Sean will
stick down. replace TPA
check over, clean at 1/2
normal changes.

Quote

The safety was stuck in
fire and caused the gun
to shoot when trying put it
in safe and trigger wasn't
working correctly. It is working
OK now but I don't trust
the gun please have a look
at the trigger & the safety
thank you. Tim Donaldson

Home Phone
205-491-2922

404 Sunrise Blvd Donaldson
Troytown, Ala.

35023

27
14,666
41,666