

Remington Arms Co., Inc.
Product Service
Legal Case #:4213

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
185552	1/8/2010	1/11/2010	1/11/2010				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John D.	Slusher III	5 East 6th St.	Helena	GA	31037		H 229-868-1430

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts		Unknown	
S	Concern:1007 Fired on Safe Release			
C	Fired when Safety was pushed off			

Customer reported on our repair form - Fired when he took gun off Safe. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/243 WIN	27418	71307070	PA	6/5/2006 6:34:27 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
12/1/2007	WAL-MART STORE 2890	SCOPE BASE	Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$42.77	1/15/2010				

1/15/10: Per Fred S. - Will follow down. Trigger plate broken. Replace trigger assembly, check over completely, clean at no charge. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/11/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4013	Broken or Missing Parts	
Barrel	Description		22" 243 WIN
	Date Code		PA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	PLATE BROKEN WILL FOLLOW DOWN
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	Other Remington	

22"
7/16/06

Factory Repair Instructions

Model Number: 710		Serial Number: 71307070	
Are you the original owner? ☒ YES ☐ NO			
Name: John David Slusher III		Date of Purchase: 12-07	
Address (no PO Boxes): 5 East 6th Street			
City: Helena		State: GA.	Zip: 31037
Phone (Daytime): 229-868-1430		Fax:	
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem: Once you push the Safety Lever off and proceed to fire weapon, the weapon does not fire. It feels like the firing pin is not releasing properly. I went to try another round and when I put another round into chamber it discharged. Luckily I had the weapon pointed at the ground when it went off. I have shot less than 50 rounds from this gun. It was bought for my son as a Christmas gift. I own several Remington firearms and this is the first problem I have encountered.			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:	Powder Weight:		
	Primer Used:		
	Reloader Used:		
r of rounds)			
er of rounds)			
is or Number of rounds)			

PS 11174

Repair Number:	RE00185552	Serial: 7130/070 Model: 710 Center Fire Caliber:	Repairman:	Bruce Travis
Verify Repair:		243 Produced: 06/05/2006	Status:	Repairing 1/11/2010 10:50:04 AM

Customer:	☒ Received From	Return To:	☒ Received From
Name:	JOHN SLUSHER	Name:	JOHN SLUSHER
Address 1:	5 EAST 6TH STREET	Address 1:	5 EAST 6TH STREET
Address 2:	PO Box 536	Address 2:	PO Box 536
City:	HELENA	City:	HELENA
State:	GA	State:	GA
Zip Code:	31037	Zip Code:	31037
Country:	US	Country:	US

FFL ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing	
Date	Code	User ID	Desc1	Desc2				Current Status	
1/9/2010 7:51:30	New	coffinkr	Repair Added			☐ Shipping Hold		Repairing	
1/11/2010 10:31	Maint	Travisbw	Repair Maintenance	Status: Estimating		☐ InterFace Hld.		1/11/2010 10:50:04 AM	
1/11/2010 10:49	Estimate	Travisbw	Estimate Update	Status: PartsHold		☐ Estimate Sent		System	
1/11/2010 10:50	Repairing	System	Immediate SAP Allocation			☒ Parts Received		Repair Bench	
						☐ Passed Inspection		Repair Location	
						☐ Return As Received		ILN	
						☐ Has been Approved		Current Location	
						☐ Internal Repair		ILN	
								Transfer Number	

Repair Search

Refresh

Close

BY: _____