

Remington Arms Co., Inc.
Product Service
Legal Case #:3857

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
177603	10/13/2009	10/14/2009	10/14/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	French Creek Outfitters	*	French Creek Ou	270 Schuylkill Rd.	Phoenixville	PA	19460		W 610-933-7200 F 610-933-6933

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4006 Fires when safety is taken off Concern:1007 Fired on Safe Release		Unknown	
C				

Dealer reported: Gun fires when safety is taken off. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	721/270 WIN	*	271553	RYY	11/1/1952
Date Purchased	Where Purchased	Accessories	Original Owner			
	*	SCOPE,RINGS,TWO PIECE BASE,SLING	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/721/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair under BLSM program for special price						

Repair/Replacement Cost	Repair/Replacement Date
\$45.00	10/15/2009

10/15/09: Per Fred S. - Trigger set screws altered. Trigger assembly very dirty. Replace trigger assembly, check over, clean under BLSM program. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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Examination	Examiner	B.TRAVIS	
	Exam Date	10/14/2009	
	Product Type	RF	
	Action Type	A	
	Assigned To	F.SUPRY	
Cause	4006	Altered Adjustments or Components	
Barrel	Description	24" 270 WIN	
	Date Code	RYY	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD M/721 SAFETY	
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY
	Pull	---Select---	1#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	
Non-Remington Components	Description	SCOPE,RINGS,TWO PIECE BASE,SLING	

FROM
TO
MESSAGE

French Creek Outfitters Inc.

270 Schuylkill Road
Phoenixville, PA 19460

478

Phone (610) 933-7200 • Fax (610) 933-6933

Message
Reply

DATE: 10-9-09

FILE NO.:

PRIORITY

- ☐ URGENT!
- ☐ SOON AS POSSIBLE
- ☐ NO REPLY NEEDED

ATTENTION:

Service Dept

244 11/52

SUBJECT:

Remington 721

1#
24"

S/N 271553

Remington Arms Co. Inc.
Repair Dept
14 Hoefler Ave
Ilion, NY 13357

3857

Gun fires when safety is
taken off -

Thanks

Jeannie

SIGNED:

REPLY TO:

DATE OF REPLY:

271553

Model: 721



RE00177603

will follow down. Trig. set screws
adjusted, Trig. assm verified.
upme TPA check over, clean
under coat cocir program
Rep \$20.00 + S+H.

SIGNED:

Quake

Address Information

FFL:

Repair Search

Refresh

Close

PS 11196