

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2167

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
142052	2/21/2008	2/22/2008	2/22/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Brian	Kennedy	2419 N Rebecca	Spokane	WA	99217		H 509-210-2695 E fishead77@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	rifle fires if gun is jarred	Concern:1026 Jar-Off - No Mention of Safety Position		
C				

2/29/08-correspondence from repair-gun will fire if live round is chambered and gun is jarred. cust was hunting and fell and gun went off.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	721/3006 SPR		401137	BD	1/1/1957
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:JARS OFF

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA under SMP						
	Repair/Replacement Cost	Repair/Replacement Date				

2/29/08-quote sent to replace TA under SMP.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/22/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 3006 SPR
	Date Code		BD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/721 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	O/S DOUBLE SEAR
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	

### Address Information

FFL ☐ ☐ ☐ ☐ ☐ ☐

## Repair Search

Refresh

Close

2167


 24  
 24"  
 BD 1/57  
 1007

## General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: 721		Serial Number: 401137	
Name: Brian Kennedy		Date of Purchase: unknown	
Address (no PO Boxes): 2419 N. Rebecca			
City: Spokane	State: wa	Zip: 99217	
Phone (Daytime): 509-210-2695		Fax:	
E-mail Address: fishead77@hotmail.com			
<b>Please describe your problem:</b> Gun will fire if live round is chambered and gun is jarred. This has happened with out any trigger action. For example- was hunting with gun loaded on shoulder strap. On a hill, slipped and lost footing, went down. The butt of the rifle hit the ground as I fell and the gun fired. <i>could not duplicate concern          replace TPA, check over, clean          under bolt lock program for          \$20.00 + S&amp;H</i> 220 characters left <i>Quote</i>			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND			
Serial Number: <b>401137</b> Model: 721  <b>RE00142052</b>		1 shipping and handling. Preferably, ship in a damage. Remington is not responsible for damage or loss on your carrier.	

 Visit Our Other Remington Websites  
 Other Sites

 Remington Arms Company, Inc.  
 Illion Firearms Plant  
 Attn: BL Safety Program  
 14 HoeFler Ave.  
 Illion, NY 13357