Remington Arms Co., Inc. Product Service Legal Case #:2167

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 142052 2/22/2008 2/22/2008

2/21/2008

Business

Customer Information

First Name Last Name Street

City State Zip Age

Contact

Reporter

Type

Kennedy Brian

2419 N Rebecca

99217 Spokane

H 509-210-2695 E fishead77@hotmail.com

Incident Information

Claims

Codes

Repair Est. Medical Treatment Medical Status

ΡI

PD

Cause:4038 Could Not Duplicate Concern

S rifle fires if gun is jarred Concern: 1026 Jar-Off - No Mention of Safety Position

Unknown

2/29/08-correspondence from repair-gun will fire if live round is chambered and gun is jarred, cust was hunting and fell and gun went off.lw

Firearm Information

Mfg.

Type CF/BA Model/Ga.

SKU

Serial 401137 Bbl. BD

DOM 1/1/1957

Remington **Date Purchased**

Where Purchased

721/3006 SPR Accessories

Original Owner

U

CONCERN: JARS OFF

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/721/CF/BA

Cash Reim. Date Cash Date Settlement Release of Claims Release Date Reimbursement Settlement APV APV

Replace TA under

SMP

Repair/Replacement Cost

Repair/Replacement

Date

2/29/08-quote sent to replace TA under SMP.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/22/2008
	Product Type]	RF
	Action Type]	A
	Assigned To]	F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 3006 SPR
	Date Code		BD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=2167&Type=Case

3/3/2008

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	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/721 BOLT LOCK SAFETY
Salety	Function	Slightly Worn; Functioning	
Sear	Lift	Select	.007
	Notch	Slightly Worn; Functioning	O/S DOUBLE SEAR
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	Select	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	

File Add Repair Estimate Repair Expedite Repair Inquiry: Repair Tools CSR Tools Reports Table Maintenance System Maintenance (Help:	<u> </u>
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help: Repair Inquiry Repair Inquiry Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help:	
Repair Number RE00142052 Serial 401137 Model 721 Center Fire Caliber: Repairman: Date Lewis 3006 SPRG Status: Approval Hold 2/25/2008 5 18:56 AM	
Address Information Customer: F Received From Name: BRIAN KENNEDY Address 1: 2419 N REBECCA Customer: Received From BRIAN KENNEDY Address 1: 2419 N REBECCA	
Address 2: PO Box PO Box	
Contact*/ Condition* Problems Estimate History / Status Shipping / Billing Date User ID Desc1 Desc2 Shipping Hold ApprovalHold 2/22/2008 10:36: valentds Repair Added 2/22/2008 10:38: valentds Repair information change 2/22/2008 10:39: valentds Repair information change 2/22/2008 10:39: valentds From Check In To: Fishmate Sent ApprovalHold 2/23/2008 6:27:C pencer! From Product Services To: Repair Bench Paits Received Repair Location 2/25/2008 5:18:5 lewisdb Estimate Update Status: ApprovalHold Passed Inspection ItN 2/25/2008 4:30:5 BatchJol Quotation Control Has been Approved 4.1 Printernal Repair Internal Repair Internal Repair	
Repair Search Close	
FIFEIGIC : FORNOX Microsoft Online 52 Microsoft Extellection College Services Repaired	THE REPORT OF LABOUR.

2167



General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

37 1/57 37,007

Model Number: 721	Serial Number: 40	Serial Number: 401137		
Name: Brian Kennedy	Date of Purchase:	Date of Purchase: unknown		
Address (no PO Boxes): 2419 N. Rebecca				
City: Spokane	State: wa	Zip: 99217		
Phone (Daytime): 509-210-2695	Fax:	Fax:		
E-mail & ddress - Fishaad77@hatmail.com				

E-mail Address: fishead77@hotmail.cor

Please describe your problem:

Gun will fire if live round is chambered and gun is jarred. This has happened with out any trigger action. For example- was hunting with gun loaded on shoulder strap. On a hill, slipped and lost footing, went down. The butt of the rifle hit the ground as I fell and the gun fired.

replace TOA, chickour, clean under bout Lock program for \$20.00 + 54+

220 characters left

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

(1) WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND STORM OF SECRETARY BACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND

401137 Model: 721

RE00142052

1 shipping and handling. Preferably, ship in a

damage.

Remington is not responsible for damage or loss om your carrier.

Visit Our Other Remington Websites
Other Sites

Remington Arms Company, Inc.
11 ion Firearms Plant
Attn: BL Safety Program
14 Hoefler Ave.
11 ion, NY 13357