Remington Arms Co., Inc. Product Service Legal Case #:4440

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed** Incident Date Lit Obsolete Pre Lit 191276 3/8/2010 3/18/2010 3/19/2010

Customer Information

Type Business First Name Contact Last Name Street City Zip Age H 307-321-2948 Incident John Larsen 107 Main St Elk Mountain WY 82324 E johnlarsen_@hotmail.com

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

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PD Cause:4038 Could Not Duplicate Concern Unknown S

Concern:1011 Improper Safety Design fires when pushed to safe

3/22/10 Per note with rifle, "When the safety is pushed to the "safe" position it can fire the rifle if it is cocked. It happens speratically. "cm

Firearm Information

DOM Mfg. Model/Ga. SKU Serial Bbl. Type 2/1/1953 Remington CF/BA 721/300 H & H 286467 LZZ

Where Purchased Original Owner **Date Purchased** Accessories

HERTERS MUZZLE BRAKE U

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/721/CF/BA

Cash Reim. Date Cash Date Settlement Release of Claims Release Date Reimbursement APV **APV** Settlement

Per Ilion, replace TPA, clean under BLSM program price

> Repair/Replacement Repair/Replacement Cost Date

53.85 3/22/2010

3/22/10 Per Ilion, could not duplicate concern. Replace the TPA, check over, clean under the bolt lock program for \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		3/19/2010
Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 300 H & H MAG W/MB
	Date Code		LZZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	

			e
	Firing Pin	Slightly Worn; Functioning	
,	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Worn; Functioning	
Overall	Stock Condition	Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
Safety	Description		STANDARD M/721 SAFETY
Safety	Function	Like new; Functioning	
	Lift	Select	.016
Sear	Notch	Slightly Worn; Functioning	O/S DOUBLE SEAR
	T	Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	
	Pull	Select	3#
Trigger	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		HERTERS MUZZLE BRAKE

Arms Services, Repair, & Estimate System	
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System	Maintenance. Help.
Repair Inquiry 2	
Repair Number: RE00191276 Serial: 286467 Model 721 Center Fire: Caliber: Repairmant Chuck Dekanek	
Verify Repair Status Approval Hold 3/19/2010 7.10:02 AM	
Address Information	· · · · · · · · · · · · · · · · · · ·
Customer: Received From Return To: Received From	
Name: JOHN LARSEN JOHN LARSEN	A Property of the Control of the Con
Address 1: 107 MAIN STREET 107 MAIN STREET Address 2 PO Box PO Box	
CIW ELK MOUNTAIN ELK MOUNTAIN	
State: WY Zip Code: 82324 Country: US State: WY Zip Code: 82324 Country: US	
	《表示数据》,"未必是我的人。" "
Contact / Condition: Problems Estimate History / Status Shipping / Billing	
Current Status	
Date Code User ID Desc1 Shipping Hold ApprovalHold 3/8/2010 2:33:25 New valentds Repair Added Interface Hold 3/19/2010 7:10:02 AM	The second secon
3/13/2010 6:34:1 Expedite pencel From Check In	
3/19/2010 6:07-F Maint Travishu Benait Meliterance Parts Received Hepait Bench	
3/19/2010 7:10:C Estimate dekanekog Estimate Update Passed Inspection III N	
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DECEIVE) Mar 2 2 2010 By:

NERAL REPAIR FORM



Model Number: Serial Number: Model 721 300H&H 286467 Name: Date of Purchase: John Larsen 1960 Address (no PO Boxes): 107 Main Street City: State: WY Zip: 82324 Elk Mountain Phone (Daytime): Fax: 307-321-2948 E-mail Address: johnlarsen_@hotmail.com Please describe your problem: When the safety is pused to the "safe" position it can fire the rifle if it is cocked. It happens speratically. could not duplicate concern. Replace TPA, checkoven, clear under bot Lock progizanton. \$ 20.00 + 59+ 388 characters left **NOTE:** Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. PENT SHELLS IN YOUR HE FIREARM. THIS IS A FEEL YOU MUST SEND A SEPARATE PACKAGE ZIP CODE), TELEPHONE OF YOUR FIREARM. arm before sending it. further damage in shipping ship in a nay not be returned.) to prevent loss or damage. incum by cause or o or Parcel Post, Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Reset Print

26" Lzzz/53