

Remington Arms Co., Inc.
Product Service
Legal Case #:4440

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
191276	3/8/2010	3/18/2010	3/19/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Larsen	107 Main St	Elk Mountain	WY	82324		H 307-321-2948 E johnlarsen_@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fires when pushed to safe	Concern:1011 Improper Safety Design	Unknown	
C				

3/22/10 Per note with rifle, "When the safety is pushed to the "safe" position it can fire the rifle if it is cocked. It happens speratically."cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	721/300 H & H		286467	LZZ	2/1/1953
Date Purchased	Where Purchased	Accessories	Original Owner			
		HERTERS MUZZLE BRAKE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/721/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean under BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	53.85	3/22/2010				

3/22/10 Per Ilion, could not duplicate concern. Replace the TPA, check over, clean under the bolt lock program for \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/19/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 300 H & H MAG W/MB
	Date Code		LZZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/721 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.016
	Notch	Slightly Worn; Functioning	O/S DOUBLE SEAR
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		HERTERS MUZZLE BRAKE

GENERAL REPAIR FORM

4440

26"
L222/53
3#
016

Model Number:

Model 721 300H&H

Serial Number:

286467

Name:

John Larsen

Date of Purchase:

1960

Address (no PO Boxes):

107 Main Street

City:

Elk Mountain

State: WY

Zip: 82324

Phone (Daytime):

307-321-2948

Fax:

E-mail Address: johnlarsen_@hotmail.com

Please describe your problem:

When the safety is ^{PUSHED} pushed to the "safe" position it can fire the rifle if it is cocked. It happens speratically.

could not duplicate concern.
replace TPA, check over, clean
under bat lock program for.
\$ 20.00 + S&H
Quote

388 characters left

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

Serial Number: 286467

Model: 721



RE00191276

DO NOT PUT LIVE CARTRIDGES OR UNFIRE PENT SHELLS IN YOUR FIREARM. THIS IS A WARNING. IF YOU FEEL YOU MUST SEND A SEPARATE PACKAGE (ZIP CODE), TELEPHONE OF YOUR FIREARM.

arm before sending it. (to prevent further damage in shipping ship in a may not be returned.) to prevent loss or damage.

Ship your insured firearm by email or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

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Reset