

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2687

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 150921 | 9/13/2008   | 9/15/2008       | 9/16/2008   |               |         |     |          |

## Customer Information

| Type     | Business      | First Name | Last Name     | Street             | City   | State | Zip   | Age | Contact        |
|----------|---------------|------------|---------------|--------------------|--------|-------|-------|-----|----------------|
| Reporter | M&M Gun Works |            | M&M Gun Works | 215 Barrington Ave | Dundee | IL    | 60118 |     | W 847-649-3131 |

## Incident Information

| Claims                                                                                                                             | Codes                   | Repair Est.                        | Medical Treatment | Medical Status |
|------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|-------------------|----------------|
| PI                                                                                                                                 |                         |                                    |                   |                |
| PD                                                                                                                                 | Cause:4038              | Could Not Duplicate Concern        |                   | Unknown        |
| S                                                                                                                                  | fires when closing bolt | Concern:1008 Fired on Bolt Closing |                   |                |
| C                                                                                                                                  |                         |                                    |                   |                |
| 9/16/08 Could not duplicate concern. Trig assm very dirty/sticky. Replace TPA, check over, clean under bolt lock program for \$20. |                         |                                    |                   |                |

## Firearm Information

| Mfg.           | Type            | Model/Ga.            | SKU            | Serial | Bbl. | DOM      |
|----------------|-----------------|----------------------|----------------|--------|------|----------|
| Remington      | CF/BA           | 721/3006 SPR         |                | 21900  | DSS  | 9/1/1947 |
| Date Purchased | Where Purchased | Accessories          | Original Owner |        |      |          |
|                |                 | TWO PIECE SCOPE BASE | U              |        |      |          |

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/721/CF/BA

| Settlement                                 | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--------------------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| repair at special price under BLSM program |                         |                         |               |                 |                |               |
|                                            | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |
|                                            | 65.00                   | 9/16/2008               |               |                 |                |               |

9/16/08 Could not duplicate concern. Trig assm very dirty/sticky. Replace TPA, check over, clean under bolt lock program for \$20. 9/16/08 Called dealer with details and to get payment info.cm

## Examination[Remington/CF/BA]

| Part        | Sub-Part     | Code                        | Comment   |
|-------------|--------------|-----------------------------|-----------|
| Examination | Examiner     |                             | B.TRAVIS  |
|             | Exam Date    |                             | 9/15/2008 |
|             | Product Type |                             | RF        |
|             | Action Type  |                             | A         |
|             | Assigned To  |                             | F.SUPRY   |
| Cause       | 4038         | Could Not Duplicate Concern |           |

|                          |                        |                            |                       |
|--------------------------|------------------------|----------------------------|-----------------------|
| Barrel                   | Description            |                            | 24" 3006 SPR          |
|                          | Date Code              |                            | DSS                   |
|                          | Bore Plugged           | False                      |                       |
|                          | Bulged                 | False                      |                       |
|                          | Fired                  | False                      |                       |
|                          | Fired while Obstructed |                            |                       |
|                          | Muzzle/Crown Condition | Worn; Functioning          |                       |
| Bolt                     | Firing Pin             | Slightly Worn; Functioning |                       |
|                          | Shroud                 | Slightly Worn; Functioning |                       |
|                          | Face                   | Slightly Worn; Functioning |                       |
|                          | Handle                 | Slightly Worn; Functioning |                       |
|                          | Stop                   | Slightly Worn; Functioning |                       |
| Extractor                | Condition              | Slightly Worn; Functioning |                       |
|                          | Cut Condition          | Slightly Worn; Functioning |                       |
|                          | Ext/Eject Test         | False                      |                       |
| Overall                  | Exterior Condition     | Worn; Functioning          |                       |
|                          | Stock Condition        | Worn; Functioning          |                       |
|                          | Fore End Condition     | ---Select---               |                       |
| Receiver                 | Condition              | Worn; Functioning          |                       |
|                          | Bulged                 | False                      |                       |
| Safety                   | Description            |                            | STANDARD M/721 SAFETY |
|                          | Function               | Slightly Worn; Functioning |                       |
| Tests                    | Test Fired             | False                      |                       |
|                          | Feeding Test           | False                      |                       |
| Trigger                  | Condition              | Worn; Functioning          | DIRTY/STICKY          |
|                          | Pull                   | ---Select---               | 4#                    |
|                          | Altered                | False                      |                       |
|                          | Sub-Assembly           | Other Remington            |                       |
| Non-Remington Components | Description            |                            | TWO PIECE SCOPE BASE  |

**Arms Services Repair & Estimate System**

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

**Repair Inquiry**

Repair Number: **RE00150921** Serial: **21900** Model: **721** Center Fire Caliber: **3006** Repairman: **New 9/11/2008 3:21:45 PM**

Verify Repair

**Address Information**

Customer: **M M GUN WORKS** Received From: **M M GUN WORKS** Return To: **M M GUN WORKS**

Address 1: **215 BARRINGTON AVE** Address 2: **PO Box** City: **DUNDEE** State: **IL** Zip Code: **60118** Country: **US**

FFL: **3 36 089 01 9J 01660 092009**

| Contact / Condition | Problems | Estimate                  | History / Status               | Shipping / Billing   |
|---------------------|----------|---------------------------|--------------------------------|----------------------|
| Date                | User ID  | Desc1                     | Desc2                          | Current Status       |
| 9/11/2008 2:21:2    | valentds | Repair Added              |                                | New                  |
| 9/11/2008 2:25:2    | valentds | Repair information change |                                | 9/11/2008 3:21:45 PM |
| 9/11/2008 3:21:4    | valentds | Repair information change |                                | valentds             |
| 9/12/2008 5:23:0    | valentds | From: Check In            | To:                            | Product Services     |
| 9/15/2008 10:28     | supryll  | Returned to AS for repair | Bolt Lock Modification Program | Repair Location      |
|                     |          |                           |                                | ILN                  |
|                     |          |                           |                                | Current Location     |
|                     |          |                           |                                | ILN                  |
|                     |          |                           |                                | Transfer Number      |

Repair Search Refresh Close

supryll 9/15/2008 10:28 AM CAPS NUM INS SCRL

start Inbox - Microsoft Out... PS Hold Guns AS Arms Services Repair... Current Cases - Micro... 10:28 AM

4438-0114-3092-8597 ep 3/11

# ATT PRODUCT SERVICE!

FROM - M+M GUN WORKS

2687

4#  
24"  
DSS 9/47  
00Y

REPAIR RIFLE TO SPEC'S

THE RIFLE GOES OFF WHEN  
CLOSING THE BOLT!

GIVE ME A CALL AT 847-649-3131 SHOP  
847-649-3132 FAX  
I WILL PAY YOU BY CREDIT CARD THANK YOU!

MICHAEL S. CATINELLA

*Michael Catinella*

JUNE 20, 2008

could not duplicate concern.  
TRUG. ASSM very dirty/sticky.  
replace TPA, check over, clean  
under bolt lock program for

\$20.00

Quote

Also HERE IS MY FFL LICENSE!

CELL - 847-820-5823

THANK YOU  
VERY much!

Serial  
Number:

21900

Model 721



RE00150921