

Remington Arms Co., Inc.
Product Service
Legal Case #:1928

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
138949	12/28/2007	1/3/2008	1/3/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Allen	Yokers	140 West Wisconsin Ave	Kaukauna	WI	54130		H 920-740-3130 E allen@one2onetraining.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	Concern:1007	Fired on Safe Release		Unknown
C	fired during unloading			

1/9/08-correspondence from repair-safety has bolt lock feature that needs to be fixed. The firearm accidentally discharged during unloading this year.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	721/270 WIN		125261	PWW	6/1/1950
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:ACCIDENTAL DISCHARGE DURING UNLOADING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA under SMP						
Repair/Replacement Cost	Repair/Replacement Date					

1/9/08-Quote sent to replace TA under smp.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/3/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	SET SCREWS ALTERED
Barrel	Description		24" 270 WIN
	Date Code		PWW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	METAL COLOR FADING
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/721 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	

Repair Inquiry

Repair Number: RE00138949

Serial: 125261 Model 721 Center Fire Caliber: 270 WIN.

Repairman:

Status: New 1/2/2008 10:32:42 AM

Verify Repair

Address Information

Customer:

☒ Received From

Return To:

☐ Received From

Name: ALLEN YOKERS

ALLEN YOKERS

Address 1: 140 WEST WISCONSIN AVE.

140 WEST WISCONSIN AVE.

Address 2: PO Box:

PO Box:

City: KAUKAUNA

KAUKAUNA

State: WI

Zip Code: 54130

Country: US

State: WI

Zip Code: 54130

Country: US

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Date	User ID	Desc1	Desc2
1/2/2008 10:32:4	sanguinegl	Repair Added	
1/2/2008 10:35:5	sanguinegl	From: Check In	To:
1/2/2008 12:05:0	ArmEmail	Repair Received	ALLEN@ONE2ONETRAINING
1/2/2008 12:05:1	ArmEmail	Receipt	ALLEN@ONE2ONETRAINING
1/3/2008 12:56:1	supryfl	Returned to AS for Repair	Bolt lock modification program

- ☐ Shipping Hold
- ☐ InterFace Hold
- ☐ Estimate Sent
- ☐ Parts Received
- ☐ Passed Inspection
- ☐ Return As Received
- ☐ Has been Approved
- ☐ Internal Repair

Current Status

New

1/2/2008 10:32:42 AM

sanguinegl

Product Services

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

supryfl

1/3/2008

12:56 PM

CAPS

NUM

INS

SCRL

1928



General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

24"
PWW 6/50
2#
012

Model Number: 721		Serial Number: 123261	
Name: Allen Yokers		Date of Purchase: Sept 1962	
Address (no PO Boxes): 140 West Wisconsin Ave.			
City: Kaukauna		State: WI	Zip: 54130
Phone (Daytime): 920-740-3130		Fax: 920-766-4718	
E-mail Address: allen@one2onetraining.com			
Please describe your problem: Safety has bolt lock feature that need to be fixed. The firearm accidentally discharged during unloading this year. 385 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			

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 Other Sites

Serial Number:

125261

Model: 721



RE00138949

could not duplicate concern.
 Trig. set screws ALTERED.
 Replace TPA, check over, clear
 under Bolt Lock program
 Ron @ 20.00 + SH.

Quote