

Remington Arms Co., Inc.  
Product Service  
Legal Case #:3785

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
175246	9/16/2009	9/17/2009	9/17/2009				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Mast	6203 223rd Pl SW	Mountlake Terrace	WA	98043		H 425-280-1204 E rmast98@yahoo.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	fires on safety release	Concern:1007 Fired on Safe Release	Unknown	
C				

9/21/09 Per note with rifle, he sent it for the BLSM program. He notates that the rifle may fire without pulling the trigger; if safety is on and trigger is pulled then safety is turned off, it will sometimes fire.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	722/300 SAV		224483	BY Y	1/1/1952
Date Purchased	Where Purchased	Accessories	Original Owner			
		SLING	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replace TPA under BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	43.12	9/21/2009				

9/21/09 Trigger set screws altered. Will follow down. Replace TPA, check over, clean under BLSM program price.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/17/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 300 SAV
	Date Code		BY Y
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDING
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/722 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	O/S DOUBLE
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SLING



3785


 B44.1/52  
 1.5#  
 24"  
 .010

## General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: 722 (300 SAVAGE)		Serial Number: 224483	
Name: ROBERT MAST		Date of Purchase: N/A	
Address (no PO Boxes): 6203 223RD PL SW			
City: MOUNTLAKE TERRACE		State: WA	Zip: 98043
Phone (Daytime): 425-280-1204		Fax:	
E-mail Address: rmast98@yahoo.com			
Please describe your problem: BOLT LOCK SAFETY MODIFICATION ALSO RIFLE MAY FIRE, IF SAFETY IS ON AND TRIGGER IS PULLED THEN SAFETY IS TURN OFF, IT SOMETIMES FIRES, AND BOLT GO PAST STOP WHEN RECHAMBERING			
320 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
⚠ <b>WARNING:</b> DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.			
:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			

224483

Model: 722



RE00175246

bout Us

 TRIG. SET SCREWS ALTERED.  
 will Follow Down. replace  
 TPA check over clean  
 under Bolt Lock  
 program for \$20.00 + \$4.4.

Quote