

Remington Arms Co., Inc.
Product Service
Legal Case #:4308

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
186744	1/20/2010	1/27/2010	1/27/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	MC Sports		MC Sports	3450 S Airport Rd	Traverse City	MI	49684		H 231-933-6158
Incident		Jack	Lentz	599 N County Rd 669	Beulah	MI	49617		H 231-275-7201

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fired while lifting bolt, safety off	Concern:1020 Fired on Bolt Opening	Unknown	
C				

2/3/10 Per note with rifle, Gun fired while lifting bolt up, gun was off safe.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/270 WIN	85632	71523048	AD	3/10/2009 6:34:19 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
11/24/2009	SPORTS SOUTH LLC	SCOPE,BASE,RINGS	Y			

CONCERN:FIRE WHILE LIFTING BOLT UP,SAFETY OFF

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, repair n/c under warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	42.77	2/3/2010				

2/3/10 Per Ilion, could not duplicate concern. Replace TPA, check over, clean to restore confidence in rifle.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/27/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		AD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	Other Remington	

RECEIVED
JAN 28 2010

PS 11269

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 770	Serial Number: 71523048
Are you the original owner? ☐ YES ☒ NO	
Name: Jack Lentz	Date of Purchase: 11-24-09
Address (no PO Boxes): 599 N. county Rd. 669	
City: Beulah	State: MI Zip: 49617
Phone (Daytime): 231-275-7201	Fax:
E-mail Address:	
☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem:	
Gun fired while Lifting bolt up. Gun was off safe	
Ammunition Information:	
Manufacturer: Remington	Type: Core Loc
Other (i.e. bullet weight/type, shot size, powder):	
Handload Information: No	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used:	
How often do you clean the bore? (Months or Number of rounds)	

Serial Number: 71523048

Model: 770



RE00186744

could not duplicate concern.
Replace TPA, check over clean.
to restore confidence in rifle.
unhappy



STORE 145

TRAVERSE CITY, MI. 49684

PHONE: 1 231 933 6158

FAX: 1 231 933 6198

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Montezuma, IA 50171

ATTACH
TO GUN

JOB
NO. 424818

Date Left 12-18-09 Date Promised _____
Make Remington Model 770
Value _____ Ser. # 71523048 Cal. 270
Owner Jack Lentz
Address 599 N. County Rd 669
City Berlin State Mi.
Zip 49617 Phone 231-275-7201

☒ Malfunction ☐ Broken Pts. ☐ Reblue
☐ Rebarrel ☐ Action Work ☐ Clean
☐ Scope Mounts ☐ Recoil Pad ☐ Refinish
☐ Other _____

Details Gun fired while
lifting butt of gun

Safety off

Pull _____ Drop _____ Pitch _____

_____ Inches High _____ Yds. _____ Gr. Bullets

_____ % Pattern _____ Shot with _____ Choke

Please Return
To

MC Sports Store # 145
3450 South Airport Road
Traverse City, MI 49684

Please check
gun make sure
safe for our
customer

~~231-933-6158~~

231-933-6158

27
15.77
42.77