

Remington Arms Co., Inc.
Product Service
Legal Case #:5035

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212924	12/6/2010	11/9/2010	12/7/2010	11/6/2010			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Dimmitt	18 O'Neill Dr	Bellavista	AR	72714		W 479-254-7500 F 479-254-7556

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4054 As received Follows Down			
S	Fired on safety release Concern:1007 Fired on Safe Release		Unknown	
C				

11/9/10 Per call from Dimmitt, he bought a Model 7 new in 2009 and hunted with it last year with no problems. He took it out to the range Saturday, 11/6 and it fired when he took it off safety twice. He has had no alterations to trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/7MM S/A RU	29543	7779442	RW	12/4/2002 10:02:27 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
3/14/2009	GLENN ZANDERS FUR & SPORT		Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trig assm, clean no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	70.18	12/10/2010				

11/9/10 I will fax ARS and letter. Sending box.cm 12/10/10 Per Ilion, will follow down. Trigger and trigger pin rusty, trigger will not return. Replace TPA, clean and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/7/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4054	As received Follows Down	
Barrel	Description		22" 7MM S/A RUM
	Date Code		RW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Like new; Not Functioning	TRIG AND PIN RUSTY TRIG WILL NOT RETURN
	Pull	---Select---	10+ #
	Altered	False	
	Sub-Assembly	Other Remington	

$$\begin{array}{r} 15 \\ 27 \\ 28.18 \\ \hline 70.18 \end{array}$$

DEC - 8 2010

BY:.....

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <u>Seven</u>	Serial Number: <u>7779442</u>
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Name: <u>John Dimmitt</u>	Date of Purchase: <u>03-14-2009</u>
Address (no PO Boxes): <u>18 Oniell Drive</u>	
City: <u>Bella Vista</u>	State: <u>AR</u> Zip: <u>72715-5115</u>
Phone (Daytime): <u>479-268-6248</u>	Fax: <u></u>
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>mdimmit@coca-cola.com OR edimmit@cox.net</u>	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem and date of occurrence: <u>On Saturday November 6th, I brought my rifle to a gun range to sight in my rifle prior to a planned hunting trip.</u> <u>As rifle was pointed down range after loading a bullet into chamber, I moved safety lever from safe to fire, at which time the gun discharged. I did not have my finger on the trigger. I ejected the spent casing, reloaded a second round, moved the safety mechanism from safe to fire & the gun discharged a second time.</u>	
Ammunition Information: <u>without pulling the trigger.</u>	
Manufacturer: <u>Remington</u>	Type: <u>Premier Short Action Ultra Mag</u>
Other (i.e. bullet weight/type, shot size, powder): <u>150 Grain Core-Lock PSP PR75M2</u>	
Handload Information:	
Powder Used: <u></u>	Powder Weight: <u></u>
Case/Hull Used: <u></u>	Primer Used: <u></u>
Bullet Type/Shot Size: <u></u>	Reloader Used: <u></u>

moved the safety lever from fire to safe,

Remington®

5035

22"
RW 11/07
10+ #

.010

November 9, 2010

John Dimmitt
18 O'Neill Dr
Bellavista, AR 72714

Subject: #5035, Model 700

Dear Mr. Dimmitt,

Per our conversation, following is the prepaid UPS ground shipping label for shipment of the firearm to our factory for inspection. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the box with "Product Service".**

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

enclosure

Serial
Number:

7779442

Model: 7



RE00212924

will follow down. ~~TR19~~ TR19 +
TR19 pin rusty, TR19 will NOT
return. Replace TPA, clean
Test Fire AT N/C

#230145



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/9/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		I WILL MAIL	
DESCRIPTION: 7 7779442			

I will fax to him at:
479-254-7556

LABEL INFORMATION

MAIL LABEL TO:	John Dimmitt 18 O'Neill Dr Bellavista, AR 72714
	I will fax to him at: 479-254-7556
RETURN ITEM TO:	Rem Product Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 9, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124XX5969067149610
REF 1: JOHN DIMMITT/CD/CM
REF 2: 7/779442

HANDLING CHARGE 0.00 SVC 1/P USD
SINGLE-PIECE PUB RATE CHRG: RS 0.50
DV 0.00 CDD 0.00 SD 0.00
DC 0.00 DGD 0.00 SP 0.00
AH 0.00 PR 0.00 PUB HANDLING 9.45
TOT PUB CHG 9.45



November 9, 2010

John Dimmitt
18 O'Neill Dr
Bellavista, AR 72714

Subject: #5035, Model 700

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Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

enclosure

1 OF 1

RETURN SERVICE
CUSTOMER RECEIPT

SHIP TO:
PRODUCT SERVICES
REMINGTON ARMS CO., INC.
14 HOEFLER AVE.
ILION NY 13357

CUSTOMER SERVICE
800-742-5877

PACKAGE CONTENTS: FIREARMS

REF 1:JOHN DIMMITT/CD/CM
REF 2:77779442

IMPORTANT NOTICE TO ANYONE HANDING OVER GOODS TO UPS

This document is a receipt only and you are bound by the attached label/manifest. See instructions for international procedures. The contract of carriage is between UPS and its customer. There is no contract between you and UPS. By handing over the goods to UPS, you agree that UPS will be the goods in transit of its customer and accepts no liability to you or anyone other than its customer for any loss, delay or damage to goods resulting from negligence or any other cause.

THIS RECEIPT IS TO BE RETAINED BY THE CUSTOMER
RETURNING THE MERCHANDISE

UPS GROUND

TR# 12 4XX 596 90 6714 0010



International shipping rates and charges are subject to the laws, regulations, and other terms and conditions established by the applicable government. Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and the Convention of the Contract for the International Carriage of Goods by Road (the "CMR Convention") apply to certain international shipments. These conventions, treaties, and other laws are subject to the laws of the United States. For shipping rates, call 1-800-742-5877. United Parcel Service, Louisville, KY

JOHN DIMMITT
18 O'NEILL DR
BELLA VISTA AR 72714

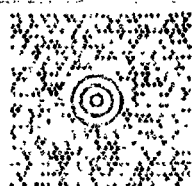
10 LBS

1 OF 1

RS

SHIP TO:

PRODUCT SERVICES
REMINGTON ARMS CO., INC.
14 HOEFLER AVE.
ILION NY 13357

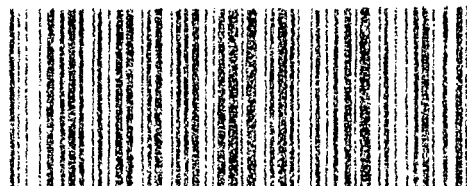


NY 135 0-01



UPS GROUND

TRACKING #: 12 4XX 596 90 6714 9610



BILLING: 3RD PARTY
DESC: FIREARMS
RETURN SERVICE

REF 1: JOHN DIMMITT/CD/CM
REF 2: 7/7779442

US 12 0 17

1P2442 09 0A 10



International Shipping Notice: Carriage and insurance may be subject to the rules relating to liability and other terms and conditions established by the Convention for the Limitation of the Amount of Compensation for Claims in Maritime Transport (the "Brussels Convention") and/or the Convention for the Limitation of the Amount of Compensation for Claims in Air Transport (the "Montreal Convention"). These conventions, in whole or in part, may not apply to certain shipments. For more information, contact the Export Administration Regulations, Customs and Border Protection, U.S. Department of Commerce, Washington, D.C. 20540. For 24-hour service, call 1-800-742-7822.

United Parcel Service of America, Inc.

Remington®

FACSIMILE TRANSMITTAL SHEET

To: John Dimmitt Date: 11/9/10
Company: _____ From: Christy Ritchell
Fax No.: 479-254-7556 Fax No.: _____
Phone No.: _____ Phone No.: 800-243-9700 x 8684

Number of pages including Cover Sheet: _____

COMMENTS:

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Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025-0700
Phone 336-548-8700 • www.remington.com

1 OF 1

RS

SHIP TO:
PRODUCT SERVICES
REMINGTON ARMS CO., INC.
14 HOEFLE AVE.
ILION NY 13357

1 OF 1

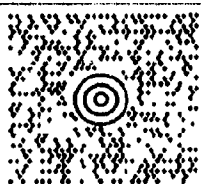
RETURN SERVICE CUSTOMER RECEIPT

SHIP TO:
PRODUCT SERVICES
REMINGTON ARMS CO., INC.
14 HOEFLER AVE.
ILION NY 13357

CUSTOMER SERVICE
800-742-5877

PACKAGE CONTENTS: FIREARMS

REF 1:JOHN DIMMITT/CD/CM
REF 2:7/7779442



NY 135 0-01



UPS GROUND

TRACKING #: 1Z 4XX 596 90 6714 9610



BILLING: 3RD PARTY
DESC: FIREARMS
RETURN SERVICE

REF 1: JOHN DIMMITT/CD/CM
REF 2: 7/7779442

45 12 17

1 P2442 09 08 10/2010

[illegible]

IMPORTANT NOTICE TO ANYONE HANDING OVER GOODS TO UPS

This document is a receipt only and you are named on the attached Labelform. Labelform cannot be used for identification purposes. The contract of carriage is between UPS and its customer. By handing over goods to UPS and UPS, by handing over the goods to UPS, you agree that UPS will deliver the goods on behalf of its customer and accept no liability whatsoever to you resulting from negligence or any other cause. Any loss, delay or damage to goods

THIS RECEIPT IS TO BE RETAINED BY THE CUSTOMER
RETURNING THE MERCHANDISE

UPS GROUND

TR# : 1Z 4XX 596 90 6714 9510



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TRANSMISSION VERIFICATION REPORT

TIME : 11/09/2010 15:47
NAME :
FAX : 3365487823
TEL :
SER. # : BRO00J148005

DATE, TIME
FAX NO. /NAME
DURATION
PAGE(S)
RESULT
MODE

11/09 15:47
14792547556
00:00:37
04
OK
STANDARD
ECM

Remington.

FACSIMILE TRANSMITTAL SHEET

To: John Dimmitt Date: 11/9/10
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Phone No.: _____ Phone No.: 800-243-9700 x 8684

Number of pages including Cover Sheet: _____

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