

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4675

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
199990	8/5/2010	8/11/2010	8/11/2010				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Vinnie	Pisani	1550 Grandview Dr. PO Box 751	Seeley Lake	MT	59868		H 406-677-2818 E vpisani2@blackfoot.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	FSR twice	Concern:1007 Fired on Safe Release	Unknown	
C				

Customer wrote a note: He bought gun new in 1995 or 1996. He had a gunsmith alter the trigger pull after purchasing. He stated he had FSR in 2008 & 2009. He had gunsmith install a sear in 2009. Customer has been unable to duplicate what he experienced in the field. dmf

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/7MM-08	24741	S7607949	PP	6/1/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	GO SPORTSMENS SUPPLY INC		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement Cash	Settlement Reim. Date	APV Cash	Date APV
Quote to repair						

Repair/Replacement Cost Repair/Replacement Date

Install new TA at 1/2 normal charges. fls

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		supry
	Exam Date		8/11/2010
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4006	Altered Adjustments or Components	Could not get this to happen on bench. The sear engagement has been altered as well as the trigger pull.
Barrel	Description		20 inch 7mm-08
	Date Code		PP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn;	

Bolt		Functioning		
	Shroud	Slightly Worn; Functioning		
	Face	Slightly Worn; Functioning		
	Handle	Slightly Worn; Functioning		
	Stop	Slightly Worn; Functioning		
Extractor	Condition	Slightly Worn; Functioning		
	Cut Condition	Slightly Worn; Functioning		
	Ext/Eject Test	True		
Locking	Block Condition	--Select--		
	Lug Condition	Slightly Worn; Functioning		
	Notch Condition	Slightly Worn; Functioning		
Magazine	Condition	---Select---		
	Box Condition	Slightly Worn; Functioning		
Overall	Exterior Condition	Slightly Worn; Functioning		
	Stock Condition	Slightly Worn; Functioning		
	Fore End Condition	---Select---		
Receiver	Condition	Slightly Worn; Functioning		
	Bulged	False		
Safety	Description		Model 7	
	Function	Slightly Worn; Functioning		
Sear	Lift	---Select---	not measured	
	Notch	Slightly Worn; Functioning		
	Trigger	Condition	Abused; Functioning	Altered adjustments
---		---Select---	3 lbs	
---		True		
---		M/700 Non-Bolt Lock		
Pull				
Altered				
Sub-Assembly				

# Repair Inquiry

Repair Number: **RE00199990** Serial: **S7507949** Model: **7** Center Fire Caliber: **7** Repairman: **Charles Swanson**  
 Verify Repair MM-08 REM Produced: **06/01/1995** Status: **Estimating 8/10/2010 2:15:54 PM**

## Address Information

Customer: ☒ Received From Return To: ☒ Received From  
 Name: **VINNIE PISANI** **VINNIE PISANI**  
 Address 1: **15906 GRANDVIEW** **15906 GRANDVIEW**  
 Address 2: **PO Box 751** **PO Box 751**  
 City: **SEELEY LAKE** **SEELEY LAKE**  
 State: **MT** Zip Code: **59868** Country: **US** State: **MT** Zip Code: **59868** Country: **US**

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
8/5/2010 11:39:0	New	bordent	Repair Added	
8/5/2010 12:05:0	Email Sent	ArmEmail	Repair Received	vpisani2@kmac
8/5/2010 12:05:1	Email Verified	ArmEmail	Receipt	vpisani2@kmac
8/6/2010 2:59:47	Expedite	pencil	From Check In	To: Repair Ben
8/10/2010 2:17:2	Estimate	swansonc	Estimate Update	Status: Estima
8/10/2010 2:21:5	Estimate	swansonc	Estimate Update	Status: Estima

- ☐ Shipping Hold
- ☐ Interface Hold
- ☐ Estimate Sent
- ☐ Parts Received
- ☐ Passed Inspection
- ☐ Return As Received
- ☐ Has been Approved
- ☐ Internal Repair

Current Status  
 Estimating  
 8/10/2010 2:15:54 PM  
 swansonch  
 Repair Bench  
 Repair Location  
 ILN  
 Current Location  
 ILN  
 Transfer Number

Repair Search

Refresh Close

supvll 8/11/2010 11:41 AM C-PS UNUM INS FOR

RECEIVED  
 AUG 12 2010

BY: .....

Remington Arms Co inc  
870 Remington Dr  
PO Box 700  
Madison N.C. 27025-0700  
1- 800-243-9700  
Fax 1- 336-548-7801

4675

Re: 7MM08 Model Seven  
# 57607949 Union N.Y.  
purchased 95 or 96 new in box  
trigger Re-worked to approx 3lb pull  
by gunsmith when purchased.

Problem - Gun goes off when safety  
was moved to off position by  
thumb and fore finger 2008 + 2009.  
2009 had gunsmith install new  
sear prior to season's opening.  
absolutely will not allow anyone  
to use or will not sell gun.

I've gun needs to function as  
intended. unsafe condition exists  
Please help. I will pay you to correct  
problem

Vincent Pisani  
PO Box 751  
Seeley Lake, MT 59868

Thank you  
Vinnie Pisani  
PO Box 751

H - 406-677-2818  
-MAIL VPISANI2@BLACK-1550 grandview Dr  
FOOT.NET Seeley Lake mt 59868 over.  
BLACKFOOT.NET - one word.

as per Logan 7/29/10 Pack it up and  
send it back.

note - Gun didn't have any  
known problems from when  
purchased to approx 2000.

Then gun sat for approx 8 yrs  
unused / unfired until 2008  
whereby it was re-sighted and  
approx 1 box of shells were fired  
with no problems.

Problem occurred in the field on  
two occasions 2008 + 2009.

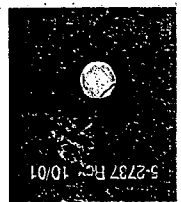
note - no finger in trigger guard.

Both thumb and fore finger were  
used to move safety to off  
position whereby gun fires

( when trigger is un-touched. )

We have tried countless times to  
re-inact. It will not fire.  
We can not duplicate the circum-  
stances experienced under field  
conditions!

Sincerely  
Vincent Pisani



Northwest Airlines

Name VINCENT PISANI  
Address PO BOX 751 ISSO GRANDVIEW  
City SEELEY LAKE  
State MONTANA  
Zip 59868  
Telephone 406-677-2818



# TRACKING DOCUMENT

Repair Order Number



<b>Repair Order Number</b> RE00199990	<b>Description/Serial Number</b> S7607949	<b>Repairman -</b> Charles Swanson
<b>Account # - R-</b>	<b>Model 7 Center Fire Caliber:</b> 7 MM-08	<b>Date Received -</b> 8/5/2010
	REM	<b>Estimate Date -</b>
		<b>Current Date -</b> 8/10/2010
<b>Customer</b> VINNIE PISANI 1550GRANDVIEW P.O. BOX 751 SEELEY LAKE. MT 59868 US		<b>Return To</b> VINNIE PISANI 1550GRANDVIEW P.O. BOX 751 SEELEY LAKE. MT 59868 US
<b>Phone (H)</b> (406)-677-2818	<b>Fax</b>	
<b>Phone (W)</b>	<b>Email</b> vpisani2@blackfoot.net	

Reported		Problems		Found	
M100	SEE CUSTOMERS LETTER	M123		FORWARD TO PRODUCT SERVICE F	
		M992		FOLLOWS DOWN	

<u>Material #</u>	<u>Material Desc</u>	<u>Repair</u>	<u>Quantity Needed</u>	<u>Quantity From Inv</u>	<u>Quantity From Kit</u>	<u>Warranty (Y/N)</u>
Total:						
Install new TA at 1/2 normal charges						
Fred 8/11/10						

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date