

Remington Arms Co., Inc.
Product Service
Legal Case #:4838

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		10/25/2010		10/23/2010			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Chris	Huelsing	1820 Time Center Dr.	St. Charles	MO	63303		H 636-724-6702

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079	Other - Unexamined		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

10/25/10 Per call from Huelsing, he was bench shooting the rifle Sat and his daughter had put a round in the chamber and pushed the safety forward and it fired. She did not have her hand near the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	78 Sportsman/30-06	n/a	C6262260		5/17/1988
Date Purchased	Where Purchased	Accessories	Original Owner			
	K MART ENTERPRISES		N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				
10/25/10 Sending ARS.cm						

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
------	----------	------	---------

Case #	4838	Date of Call	10/25/10	Date of Incident	10/23	PreLit		Lit		Obs	
--------	------	--------------	----------	------------------	-------	--------	--	-----	--	-----	--

Reporter	Incident
name	Name/Age
address	address
contact #'s	contact #'s
email	email

Chris Huelsing
1820 Time Ctr. Dr.
St. Charles MO 63303
636-724-6702

Injury	
--------	--

Medical Treatment	
-------------------	--

Alleged cause	
---------------	--

Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased			
S&W 78	C6262260	30-06	'88	N				

Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info

Other Product	
---------------	--

Notes:	Bench shooting. daughter pushed safety forward + it fired.
--------	--

Customer's Request	
--------------------	--

My actions/offers	ARS
-------------------	-----

October 25, 2010

Chris Huelsing
1820 Time Center Dr.
St. Charles, MO 63303

Subject: #4838, Sportsman 78

Dear Mr. Huelsing,

Per our conversation, enclosed is a prepaid UPS ground shipping label for shipment of the firearm to our factory. Please include a copy of the attached letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Supry".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	10/25/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL		XXXXXXXXXXXXXX I WILL MAIL	
DESCRIPTION: Spts 78 rifle			

LABEL INFORMATION

MAIL LABEL TO:	Chris Huelsing 1820 Time Center Dr St. Charles MO 63303
RETURN ITEM TO:	Rem Product Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 OCT 25, 2010 ALL CURR USD 1 OF 1
SVC GNOCOM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969066308977
REF 1: CHRIS HUELISING/CD/CM
REF 2: SPTS 78 RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
RH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 8.78 PUB+HANDLING 8.78