

Remington Arms Co., Inc.

Product Service

Legal Case #:5098

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
2130372 212425	12/7/2010	11/15/2010	12/8/2010				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Alfred T	Lamme	94 Dogwood Dr	Oakland	NJ	07436		H 201-337-5314

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safety release	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release		Unknown
C				

11/15/10 Per call from Lamme, he has 2 XP100 rifles and one of them has fired when the safety was released. He wants to have them both inspected for safety.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	XP100/7MM BR	n/a	B7517308	RA	11/10/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	NWIDE SPT DIST SOUTHAMPTON PA	SCOPE BASE	Y			

CONCERN:FSR

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	XP100/	n/a	B7516857		10/17/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	BONITZ BROS HARRISBURG PA		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/XP100/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, 1 pistol, clean, test at 1/2 normal charges and 1 clean, test at no charge						

Repair/Replacement Cost	Repair/Replacement Date
27.00	12/14/2010

11/15/10 Sending prepaid info through Cathy Dodson. These must ship by air.cm 12/14/10 Per Ilion, they could not duplicate the concern. Trigger assm and action has a partially dried and sticky lubrication residue. Will check over, clean and test fire at 1/2 normal charges.cm 12/14 Emailed quote to him.cm

Examination[Remington/CF/BA]

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5098&Type=Case

12/14/2010

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/8/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		14.5" 7MM BR
	Date Code		RA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH,BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD XP 100 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	

	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	BOLT LOCK SAFETY HAS BEEN CUT OFF, B.L.P.
	Pull	---Select---	2#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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frmREInquiry - Repair Inquiry

Repair Number: **RE00213037** Serial: 87517308 Model: XP100 Center Fire Caliber: 7MM BR Produced: 11/10/1990 SKU: 20000 Repairman: Status: Repairing 12/8/2010 11:31:01 AM

Verify Repair: ☐ Received from: ☐ Return To: ☐ Received from: ☐

ADDRESS INFORMATION

Customer: **ALFRED LAMME** ☐ Received from: **ALFRED LAMME**

Address 1: **94 DOGWOOD DRIVE** ☐ Return To: **94 DOGWOOD DRIVE**

Address 2: ☐ PO Box: ☐ PO Box: ☐

City: **OAKLAND** ☐ Return To: **OAKLAND**

State: **NJ** Zip Code: **07436** Country: **US** ☐ Return To: **NJ** Zip Code: **07436** Country: **US**

FFL: ☐

Contact / Condition | Problems | Estimate | History / Status | Shipping / Billing

Date	Code	User ID	Desc1	Desc2	Current Status
12/7/2010 9:4	New	valentds	Repair Added		Repairing: 12/8/2010 11:31:01 AM
12/7/2010 12...	EmailSent	ArmEmail	Repair Received	CHIEFCW42	valentds
12/7/2010 12...	EmailVerified	ArmEmail	Receipt	CHIEFCW42	Repair Bench
12/8/2010 11...	Maint	Travisbw	Repair Maintenance	Status: Repa	Repair Location

☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC

Repair Search Refresh Close

nagletj - ILN/Prod

frmRepairMain

NAGLETJ

Monday, Dec 6 2010

1:56 PM

start frm... 7 M 19 M 021 DM... M2... Unt... 25... Par... Pro... 15 PM

Rep. 212425 ser. # 87516857 - not inspected by PS
\$27.00 Cost to ship & clean

This repair = \$ 27
17.50
\$44.50

Cash to pay \$45.05

RECEIVED
DEC 10 2010

BY:

Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used:	#9 Happy
How often do you clean the bore? (Months or Number of rounds)	After use
How often do you clean the action? (Months or Number of rounds)	Before shooting
How often do you clean the trigger assembly? (Months or Number of rounds)	1 A yr
Brand of lubricant used:	
How often do you lubricate the bore? (Months or Number of rounds)	After & Before
How often do you lubricate the action? (Months or Number of rounds)	Before shooting
How often do you lubricate the trigger assembly? (Months or Number of rounds)	1 A yr
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?)	
Never	
What were the services performed?)	

Serial Number

B7517308

Model: XP-100



RE00213037

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND
E, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND

it.
ge in shipping and handling. Preferably,

- ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.

could not duplicate concern.
T.A. & Action has a partially dried
& sticky lubrication residue.
Will check over, clean & test fire.
At 1/2 normal charges.

Quote

NOTE: Please complete and print this form, and then include it with your firearm.

145'
RA 11/1
2#
.013

Model Number: XP 100		Serial Number: 87517308	
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Alfred T. Lgime		Date of Purchase: 20 yrs	
Address (no PO Boxes): 94 Dogwood Drive			
City: OAKLAND,		State: N.J.	Zip: 07436
Phone (Daytime): 201 3375314		Fax: 	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) Chiefcw429@yahoo.com			
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: <div style="border: 1px solid black; padding: 10px; min-height: 150px;">Self Fired when I took it of Sfty.</div> <div>500 characters left</div>			
Ammunition Information:			
Manufacturer: 		Type: 	
Other (i.e. bullet weight/type, shot size, powder): 			
Handload Information:			
Powder Used: WIN 748		Powder Weight: 27	
Case/Hull Used: Rem 7mm BR from midway USA		Primer Used: CCI 400	
Bullet Type/Shot Size: Hornady 120gr Rem 50		Reloader Used: ME	

QUOTATION

Parts/Repairs 800-243-9700
 Fax 336-548-7801

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
 Madison, NC 27025-0700

www.remington.com info@remington.com

**ESTIMATING
REPORT**

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00213037 Account # - R-	Description/Serial Number B7517308	Date Received - 12/7/2010 Estimate Date - 12/10/2010 Current Date - 12/14/2010
Customer ALFRED LAMME 94 DOGWOOD DRIVE OAKLAND, NJ 07436 US		Return To ALFRED LAMME 94 DOGWOOD DRIVE OAKLAND, NJ 07436 US
Phone (H) (201)-337-5314 Phone (W)	Fax	Email CHIEFCW42@YAHOO.COM

Please Circle One
 VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
 PO Number _____
 Daytime Phone (____) _____ Time To Call _____ Open Acct. R _____
 Approval: Customer Signature _____ Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
 Notice: We process checks electronically through Check 21

Problems			
Reported		Found	
M100	SEE CUSTOMERS LETTER	M123	FORWARD TO PRODUCT SERVICE F
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO		

Technician's Comments	
ProblemNotes	could not duplicate concern.trigger assm and action has a partially dried and sticky lubrication residue.parts are working sluggish.will check over,clean and test fire at 1/2 normal charges.

Estimate **C.O.D./Shipping and Handling Charges are NOT Included in this Quote						
Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt
Service						
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000118	GR-CLEAN	1	N	\$28.00	50%	\$14.00
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50
Sub Total:						\$42.50
Est. Sales Tax:						\$2.55
Grand Total:						\$45.05

QUOTATION**Remington Arms Company, Inc.**

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

www.remington.com info@remington.com**ESTIMATING****REPORT**

Parts/Repairs

800-243-9700

Fax

336-548-7801

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00212425 Account # - R-	Description/Serial Number B7516857	Date Received - 12/3/2010 Estimate Date - 12/10/2010 Current Date - 12/14/2010
Customer ALFRED LAMME 94 DOGWOOD DRIVE OAKLAND, NJ 07436 US	Return To ALFRED LAMME 94 DOGWOOD DRIVE OAKLAND, NJ 07436 US	
Phone (H) (201)-337-5314 Phone (W)	Fax Email CHIEFCW42@YAHOO.COM	

Please Circle One

VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____

PO Number _____

Daytime Phone (____) _____ Time To Call _____ Open Acct. R _____

Approval: Customer Signature _____ Date _____

☐

If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box

Notice: We process checks electronically through Check 21

Reported		Problems Found	
M100	SEE CUSTOMERS LETTER	M238 M240	CLEAN & INSPECT (SAFETY PROGR BOLT LOCK SAFETY MODIFICATIO

Technician's Comments

ProblemNotes this has the updatednon bolt lock safety installed. will check over, clean and test fire.

Estimate **C.O.D. /Shipping and Handling Charges are NOT Included in this Quote

Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt
Service						
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Y	\$17.00	0%	\$0.00
4000119	GR-TEST	1	Y	\$23.00	0%	\$0.00
Sub Total:						\$0.00
Est. Sales Tax:						
Grand Total:						\$0.00

Remington.

www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

U/M - Pistols

ARS LABEL REQUEST FORM

DATE:	11/15/2010	REQUESTED BY:	christy
QUANTITY:	2	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		XXXXXX	
DESCRIPTION: 2 x XP100's handguns MUST SHIP AIR		I WILL MAIL	

4XX596 NOV 23, 2010 ALL CURR USD 1 OF 1
SVC 1DA ACT WT 10.0 LBS
TRACKING# 1Z4XX5962865311626
REF 1:ALFRED T LAMME/CD/CM
REF 2:XP100

LABEL INFO

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGs:
DV 0.00 COD 0.00 RS 7.00
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 49.20 PUB+HANDLING 49.20

MAIL LABEL TO: Alfred T. Lamme
94 Dogwood Dr
Oakland, NJ 07436

4XX596 NOV 23, 2010 ALL CURR USD 1 OF 1
SVC 1DA ACT WT 10.0 LBS
TRACKING# 1Z4XX5962867279034
REF 1:ALFRED T LAMME/CD/CM
REF 2:XP100

RETURN ITEM TO:
Rem Prod Serv
Ilion, NY

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGs:
DV 0.00 COD 0.00 RS 7.00
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 49.20 PUB+HANDLING 49.20

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR







