

Remington Arms Co., Inc.
Product Service
Legal Case #:5499

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
215584	12/17/2010	12/28/2010	12/28/2010				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ben	Nolan	8913 S Mohawk Rd	Hutchinson	KS	67501		H 620-663-5276 E tdburges@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4023	Needs Updated Parts		
S	Fires when safety is released	Concern:1007	Fired on Safe Release	Unknown
C				

1/10/11 Per letter with the rifle, fires occasionally when turning safety off. Gun was recently inherited and misfired twice during the 11 shots that have been put through it.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	660/243 WIN	n/a	111980	CR	4/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FSR

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Remington	CL/100	243				
Concern	Other	Factory	Reload			
0:		Y	N			

Other Products Information - None Defined

Settlement

Remington/660/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger assm, clean, test under recall at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.06	1/10/2011				

1/10/11 Per Ilion, replace TPA under trigger assm recall at no charge, clean and test fire.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/28/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4023	Needs Updated Parts	
	Description		20" 243 WIN

	Date Code		CR
Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/660 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	O/S NOT UPDATED
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	Other Remington	

201
CR 4/68
3#
005

5499

Print

Reset

Model Number: 660		Serial Number: 111980	
Are you the original owner?: <input type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Ben Nolan		Date of Purchase:	
Address (no PO Boxes): 8913 S. Mohawk Rd			
City: Hutchinson		State: KS	Zip: 67501
Phone (Daytime): 620-663-5276		Fax:	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) tdburges@hotmail.com			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: Fires occassionally when turning safety off. Located recall that was never corrected on this gun. Gun did not have any markings showing that this had been fixed or was manufactured after defect was corrected. Gun was recently inherited and misfired twice during the 11 shots that that have been put through it. <i>Replace TPA under T.A. recall at H/C clean + test fire. #230145</i> 187 characters left			
Ammunition Information:			
Manufacturer: Remington		Type: 243 Winchester	
Other (i.e. bullet weight/type, shot size, powder): 100 grain bullet core-lok			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			

RECEIVED
MAY 07 2011

Brand of cleaning solution used: Hopps
How often do you clean the bore? (Months or Number of rounds)
How often do you clean the action? (Months or Number of rounds)
How often do you clean the trigger assembly? (Months or Number of rounds)
Brand of lubricant used: Remington
How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? > <input type="checkbox"/> YES <input type="checkbox"/> NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? never
What were the services performed?)
Ship your INSURED firearm by either UPS or Parcel Post to:

Serial Number:

111980

Model: 660



RE00215584

Remington Arms Co., Inc.
 Service Division
 100 River Avenue
 NY 13357

DO NOT PLACE UNFIREARMED SHELLS IN YOUR FIREARM OR IN THE BOX. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU HAVE UNFIREARMED SHELLS PLEASE SEND THEM IN A BOX WITH YOUR NAME, ADDRESS (WITH ZIP CODE),

TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a return address will not be shipped.

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.