Remington Arms Co., Inc. Product Service Legal Case #:5168

Case Information

RE# Date Opened(PS) **Date Opened** Date Closed **Incident Date** Pre Lit Lit Obsolete 213539 12/9/2010 11/22/2010 12/10/2010 Χ

**Customer Information** 

Street City Zip Type **Business** First Name Last Name State Contact Age 100 Nakomis Incident Edwin Polidor Lake Orion MI 48362 H 248-693-2538

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD

Could Not Duplicate Concern Cause:4038

Unknown

Fired on bolt closing

Concern: 1008 Fired on Bolt Closing

C

11/22/10 Per call from Polidor, he bought a 660 in 1975 2nd hand. Last year, for the first time, it fired when he loaded a round in the chamber. It happened again this year.cm

Firearm Information

Mfg.

Type

Model/Ga.

SKU n/a

Serial Bbl. DOM 6454317 OU 7/1/1971

Remington **Date Purchased**  CF/BA

660/308 WIN

**Original Owner** 

Where Purchased Accessories

WESTERN HOEGEE GLENDALE CALIF SCOPE BASE

N

CONCERN:FBC

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/660/CF/BA

Release of Claims Settlement

Release Date Reimbursement

Cash Settlement Reim. Cash Date

Date APV **APV** 

Per Ilion, replace TPA, clean at no charge under warranty

Repair/Replacement Repair/Replacement

Cost

Date

43.48

12/14/2010

11/22/10 Mailing ARS.cm 12/14/10 Per Ilion, trigger group is under recall. Replace TPA, clean and test fire at no charge.cm

Examination[Remington/CF/BA]

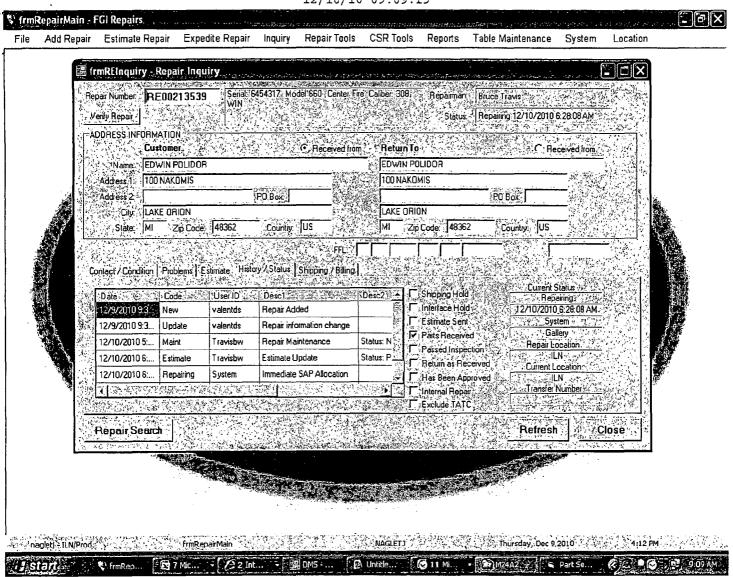
Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		12/10/2010
Examination	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

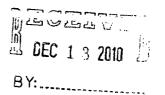
http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5168&Type=Case

12/14/2010

Cause	4038	Could Not Duplicate	TPA UNDER RECALL
Barrel	Description		20" 308 WIN
	Date Code		OU
	Bore Plugged	False	
	Bulged	False	·
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
,	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
n	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M660 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.004
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	10313	False	
	Condition	Slightly Worn; Functioning	UNDER RECALL
Trigger	Puii	Select	4#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

14/10/10 02.02.12





5168

20" 047/71 4#

November 22, 2010

Edwin Polidor 100 Nakomis Lake Orion, MI 48362

Subject: #5168, Model 660

Dear Mr. Polidor,

Enclosed is a UPS ground prepaid shipping label. Please include a copy of this letter with the firearm. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the box with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell Consumer Affairs Administrator Phone: 800-243-9700, ext 8684 christy.mitchell@remington.com

enclosure

RE00213539

TRIG GRP. is under MCAll. Replace TRA, e LEAN + 725T Fine A+ N/c.

#230145

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025 Phone 800-243-9700 • www.remington.com NOTE: Please complete and print this form, and then include it with your firearm.

Model Number:	Serial Number:				
Are you the original owner?: YES NO					
Name:	Date of Purchase:				
Address (no PO Boxes): A Address (no PO Boxes)					
City:	State: Zip: 4/5				
Phone (Daytime):	Fax:				
E-mail Address:(if e-mail address is provided, notification	of receipt and shipment will be				
sent)					
E-mail Address:					
I would like to receive future e-mail updates from Rem	nington.				
Please describe your problem and date of occurrence:					
H					
FREE HARRY MARRIAGE TO					
TO BUT FOLDS STORESTED TO					
The state of the s					
7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	· · ·				
	<b>∷</b>				
500 characters left					
Ammunition Information:					
Manufacturer: / / / / / / / / / / / /	Typa:				
Other (i.e. bullet weight/type, shot size, powder):	- Particular Alexander				
Handload Information:					
Powder Used:	Powder Weight:				
Case/Huil Used:	Primer Used:				
Bullet Type/Shot Size:	Reloader Used:				

Firearms Care (Cleaning and Lubrication): HEFFES Brand of cleaning solution used: How often do you clean the bore? (Months or Number of rounds) How often do you clean the action? (Months or Number of rounds) How often do you clean the trigger assembly? (Months or Number of rounds) 在身份 Brand of lubricant used: How often do you lubricate the bore? (Months or Number of rounds) How often do you lubricate the action? (Months or Number of rounds) How often do you lubricate the trigger assembly? (Months or Number of rounds) Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? YES T When was the last time that your firearm was serviced by a Remington authorized repairmen/gunsmith?) What were the services performed?) Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357 @WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.



ه ۱۰۵ معمد

Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

11/22/2010 REQUESTED BY:	christy	
1 WEIGHT PER PACKA	GE:	10
[		
	XX	
I WILL MAIL		
660		
6454317		
	1 WEIGHT PER PACKA I WILL MAIL 660	1 WEIGHT PER PACKAGE:  XX  I WILL MAIL  660

## LABEL INFORMATION

MAIL LABEL TO:	Edwin Polidor 100 Nakomis Lake Orion, MI 48362	
RETURN ITEM TO	: Remington Prod Serv	

## RLEASE COMPLETE ALLEPARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATION

4XX596 NOV 22, 2010 ALL CURR USD 1 OF 1 SVC GNDCOM ACT UT 10.0 LBS
TRACKING# 1Z4XX5969065632903
REF 1:EDWIN POLIDOR/CD/CM
REF 2:660/6454317

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGS: SVC T/P USD DV 0.00 COD 0.00 RS 0.50 DC 0.00 DGD 0.00 SD 0.00 AD 0.00 SD 0.00 SD 0.00 SD 0.00 SD 0.00 SP 0.00 TOT PUB CHG 8.20 PUB+HANDLING 8.20

