

Remington Arms Co., Inc.
Product Service
Legal Case #:5644

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
218785	1/13/2011	1/14/2011	1/14/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Raymond	Arno	Rt 69	Taberg	NY	13471		H 617-2990

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on closing bolt Concern:1008 Fired on Bolt Closing			
C				

1/24/11 Per note iwth rifle, closed bolt and weapon fired. Happened twice.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	25813	B6892987	DH	9/28/1987

Date Purchased	Where Purchased	Accessories	Original Owner
	OUTDOOR SPORTS HDQ INC	BOTTOM HALF SEE THRU MOUNTS,SLING	U

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

1/24/11 Per Ilion, could not duplicate concern. Trigger assm very dirty and sticky, parts work sluggish. Replace TPA, clean, test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/14/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	POOR MAINTENENCE
Barrel	Description		22" 3006 SPR
	Date Code		DH
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

Est.
180.79

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACT AND TPA VERY DIRTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		BOTTOM HALF SEE THRU MOUNTS,SLING

NOTE: Please complete and print this form, and then include it with your firearm.

22"
DA9/87
64
014

5044

Model Number: 700 LH	Serial Number: 8689 2987
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Name: Raymond L. Amo	Date of Purchase: ? 82-86
Address (no PO Boxes): RT 69	
City: Taber	State: NY Zip: 13471
Phone (Daytime): 617-2990	Fax:
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent)	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem and date of occurrence:	
<p>closed Bolt and weapon fired twice</p> <p>could not duplicate concern T.A. very dirty + sticky. part work sluggish. replace T.A., clean + test fire AT 1/2 normal cost.</p> <p>500 characters left</p> <p>Quote</p>	
Ammunition Information:	
Manufacturer: Remington	Type: 24
Other (i.e. bullet weight/type, shot size, powder): 150	
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

RECEIVED

JAN 17 2011

BY:

Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used:	
How often do you clean the bore? (Months or Number of rounds)	
How often do you clean the action? (Months or Number of rounds)	
How often do you clean the trigger assembly? (Months or Number of rounds)	Never
Brand of lubricant used:	
How often do you lubricate the bore? (Months or Number of rounds)	After Hunting Season
How often do you lubricate the action? (Months or Number of rounds)	
How often do you lubricate the trigger assembly? (Months or Number of rounds)	Never
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
Never	
What were the services performed?	

Serial Number:

B6892987

Model: 700



RE00218785

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND
ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND

it.
je in shipping and handling. Preferably.

- Remove all accessories from your firearm to prevent loss or damage.
Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/2/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL		XXXXXXXXXX	
DESCRIPTION:		I WILL MAIL	
700			

LABEL INFORMATION

MAIL LABEL TO:	Raymond Amo 4115 Rt. 69 Taberg, NY 13471
RETURN ITEM TO:	Rem Product Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 3, 2010 ALL CURR USD 1 OF 1
SVC GNDCCN ACT WT 10.0 LBS
TRACKING# 1Z4XX5965065210369
REF 1: RAYMOND AMO/CD/CH
REF 2: 700

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG:
DV 0.00 COD 0.00 SVC T/P USD
DC 0.00 DGD 0.00 RS 0.50
AM 0.00 PR 0.00 SD 0.00
TOT PUB CHG 7.27 PUB+HANDLING 7.27









