

Remington Arms Co., Inc.
Product Service
Legal Case #:5478

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
215221	12/17/2010	12/21/2010	12/21/2010	11/13/2010			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jeff	Arnold	3450 Hwy 53	International Falls	MN	56649		H 218-377-4308 E prohunter2002@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components			
S	Concern:1007 Fired on Safe Release		Unknown	
C FSR				

Customer sent in gun with a note. He stated on 11/13/10 the gun misfired twice when he took it off safe. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/6MM	26352	G6373536	KY	5/13/2004 4:18:01 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOORSMANS HEADQUARTERS		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

Repair/Replacement Cost Repair/Replacement Date

Per Ilion - Improper adjustments - no spring tension to pull trigger back under sear. Install new trigger assemble at 1/2 normal charges.
Customer apprvd quote & paid w/credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		supry
	Exam Date		12/21/2010
	Product Type		RF
	Action Type		A
	Assigned To		Nagle
Cause	4006	Altered Adjustments or Components	Also visible rust on housing components
Barrel	Description		24 inch Model 700
	Date Code		KY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning		
	Face	Slightly Worn; Functioning		
	Handle	Slightly Worn; Functioning		
	Stop	Slightly Worn; Functioning		
Extractor	Condition	Slightly Worn; Functioning		
	Cut Condition	Slightly Worn; Functioning		
	Ext/Eject Test	True		
Locking	Block Condition	---Select---		
	Lug Condition	Slightly Worn; Functioning		
	Notch Condition	---Select---		
Magazine	Condition	---Select---		
	Box Condition	Slightly Worn; Functioning		
Overall	Exterior Condition	Like new; Functioning		
	Stock Condition	Slightly Worn; Functioning		
	Fore End Condition	---Select---		
Receiver	Condition	Slightly Worn; Functioning		
	Bulged	False		
Safety	Description		Model 700	
	Function	Slightly Worn; Functioning		
	Sub-Assembly	ISS		
Sear	Lift	---Select---	not measured	
	Notch	Slightly Worn; Functioning		
	Trigger	Condition	Abused; Not Functioning	Altered adjustment, rust
		---Select---	3 lbs	
Pull	Trigger	True		
Altered				
Sub-Assembly		M/700 Non-Bolt Lock		
Non-Remington Components	Description		Two piece scope mounts	

frmRepairMain - FGI Repairs

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Location

frmREInquiry - Repair Inquiry

Repair Number: RE00215221 Serial: G637536 Model: 700 Center Fire Caliber: 8 Reparmen: Dale Lewis
 MM-MAUSER Produced: 05/13/2004 SKU: 2532 Status: Approved 12/21/2010 10:41:56 AM

Verify Repair

ADDRESS INFORMATION

Customer: ☒ Received from ☐ Return To ☐ Received from

Name: JEFF ARNOLD JEFF ARNOLD

Address 1: 3450 HWY 53 3450 HWY 53

Address 2: PO Box PO Box

City: INTERNATIONAL FALLS INTERNATIONAL FALLS

State: MN Zip Code: 56649 Country: US MN Zip Code: 56649 Country: US

FFL

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2	Shipping Hold	Current Status
12/17/2010 12...	EmailSent	ArmEmail	Repair Received	PROHU	☐ Shipping Hold	ApprovalsHold
12/17/2010 12...	EmailVerified	ArmEmail	Receipt	PROHU	☐ Interface Hold	12/21/2010 10:41:56 AM
12/21/2010 10...	Estimate	lewisdb	Estimate Update	Status: A	☐ Estimate Sent	lewisdb
12/21/2010 10...	ApprovalH...	System	Immediate SAP Allocation		☐ Parts Received	ApprovalsBack
12/21/2010 10...	Expedite	perced	From Check In	1 or Appr	☐ Passed Inspection	Repair Location
					☐ Return as Received	ION
					☐ Has Been Approved	Current Location
					☐ Internal Repair	Transfer Number
					☐ Exclude TATC	

Repair Search Refresh Close

supryl: ILN/Prod frmRepairMain D1102R7XPIL Monday, Dec 20, 2010 1:42 PM

start

Improper adjustments Quoting for
 new Trigger assembly.

FRED 12/21/10

RECEIVED
 DEC 22 2
 BY:.....

On NOV. 13 2010 This gun misfired twice
y taking the safty off. I dont think there is
ven 2 boxes of shells through it. Let me know
hat you find. Thank You.

215221
66373536

xy = 5/2004
3 lbs

Jeff Arnold
3450 Hwy 53
International Falls, MN 56649
1-218-377-4308
prohunter2002@hotmail.com

ser. # G6 373536

Altered adjustments - NO SPRING tension to pull trigger
back under sear.

Install new TPA (Quote) at $\frac{1}{2}$ normal
charges.
TPA 12/21/10

5478

Serial
Number:

G6373536

Model: 700



RE00215221

JEFF ARNOLD
3450 HWY 53
INTERNATIONAL FALLS MN 56649

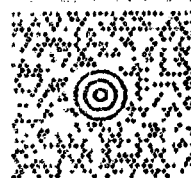
10 LBS

1 OF 1

RS

SHIP TO:

ATTN: ARMS SERV.
REMINGTON ARMS CO., INC.
14 HOEFLER AVE
ILION NY 13357



NY 135 0-01



UPS GROUND

TRACKING #: 1Z 4XX 596 90 6671 0960



BILLING: 3RD PARTY