

Remington Arms Co., Inc.
Product Service
Legal Case #:4753

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
204103	9/29/2010	9/30/2010	9/30/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bass Pro	--	Bass Pro	7970 East 49th Ave.	Denver	CO	80238		W 720-385-3674 F 303-373-0504

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1007 Fired on Safe Release			
C	Fired on Safe release			

Dealer wrote in a note - Gun fired when Safety was moved from Safe to Fire. Please repair. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6772666 WY	8/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner		
	WESTERN HOEGEE CO GLENDALE CAL	TWO PIECE SCOPE BASE	U		

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - quote to repair under bolt lock program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$45.23	10/5/2010				

10/5/10: Per Fred S. - Could not duplicate concern. Replace TPA, check over, clean under bolt lock program - quote to repair. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/30/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		WY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4753&Type=Case>

10/5/2010

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	HAS INCREASED L.O.P.
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Scar	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

firmREInquiry - Repair Inquiry

Repair Number: **RE00204103** Serial: 6772656 Model 700 Center Fee Colber: 7
MIM REM MAG Produced: 07/20/1974 Repairman: Bruce Trave
Status: ApprovalHold 9/30/2010 5:00:55 AM

ADDRESS INFORMATION

Customer: ☒ Received from Return To: ☐ Received from

Name: **BASS PRO SHOPS** **BASS PRO SHOPS**

Address 1: **7970 EAST 49TH AVENUE** **7970 EAST 49TH AVENUE**

Address 2: **DENVER** **DENVER**

City: **DENVER** **DENVER**

State: **CO** Zip Code: **80238** Country: **US** **CO** Zip Code: **80238** Country: **US**

History / Status

Date	Code	User ID	Desc1	Desc2	Status
9/29/2010 10:...	Expedite	pencert	From: Check In	To: Rep	Status: F
9/30/2010 4:5...	Maint	Travisbw	Repair Maintenance	To: Appr	Status: A
9/30/2010 5:0...	Estimate	Travisbw	Estimate Update	To: Appr	Status: A
9/30/2010 5:3...	Expedite	pencert	From: Repair Bench	To: Appr	Status: A
9/30/2010 6:0...	ApprovalH...	System	Immediate SAP Allocation	To: Appr	Status: A

Shipping / Billing

☐ Shipping Hold
☐ Interface Hold
☐ Estimate Sent
☐ Parts Received
☐ Passed Inspection
☐ Return as Received
☐ Has Been Approved
☐ Internal Repair
☐ Exclude TATC

Current Status

ApprovalHold
9/30/2010 5:00:55 AM
Travisbw
ApprovalRack
Repair Location
ILN
Current Location
ILN
Transfer Number

Repair Search

Refresh Close

RECEIVED
OCT - 1 2010

BY:.....

4753
7970 Northfield Blvd
Denver, Colorado 80230

WY 8/74
24"
4.5#
008

Bass Pro Shops 034

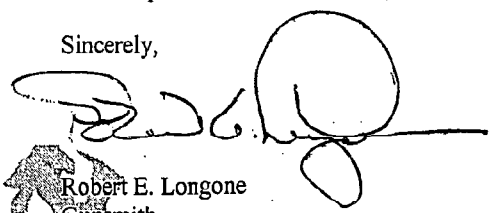
September 16, 2010

14 Hoefler Ave
Ilion, NY 13357

Dear Sir or Madam:

Enclosed is a Remington 700, SN: 6772668. Gun fired when safety was moved from Safe to Fire.
Please repair.

Sincerely,



Robert E. Longone
Gunsmith
Shop: (720) 385-3674
Fax: (303) 373-0504
relongone@basspro.com



Serial
Number:

6772666

Model: 700



RE00204103

could not duplicate concern.
replace TPA, check over, clean
under bolt lock program for
\$ 20.00.

Quote

We All Live Downstream