

Remington Arms Co., Inc.
Product Service
Legal Case #:5265

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
217710	1/6/2011	12/1/2010	1/7/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Alexander	Boginski	1141 Luzerne St	Scranton	PA	18504		H 570-344-5269

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

12/1/10 Per call from Boginski, he is the original owner of his 700 BDL 30-06 and recently, the 2nd round he shot for the day fired when he took it off safe. He cleaned his bolt and trigger with starter fluid but it still does it. He has never adjusted the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPR	n/a	A6487878	WO	8/15/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT MONTDALE PA	SCOPE BASE	Y			

BDL CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
53.40	1/18/2011

12/1/10 Mailing ARS.cm Box order# 1168033 1/17/11 Per Ilion, could not duplicate concern. Replace TPA, clean, test fire under BLSM program price of \$20 S&H.cm

1/18 Left voice message 1/12

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/7/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR LH
	Date Code		WO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

Bolt	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Magazine	Notch Condition	---Select---	
	Condition	---Select---	
	Box Condition	---Select---	MAG/FLOOR PLATE WAS OUT OF POSITION WENT RECEIVED
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	RUSTY, TRIG IS BENT
	Pull	---Select---	9.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

22"
W08/77
9.5x
1012

5265

December 1, 2010

Alexander Boginsky
1141 Luzerne St
Scranton, PA 18504

Subject: #5265, Model 700

Dear Mr. Boginsky,

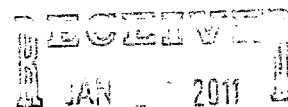
1
27
35
30.62
92.62
39.22
53.40

Enclosed is the UPS ground shipping label for shipment of the rifle to our factory for inspection. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Product Service". Apply the label to your box and take it to a UPS terminal or driver for shipping.

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com



BY:

enclosure

Serial Number:

A6487878

Model: 700



RE00217710

could not duplicate concern.
T.A. ~~7129-15 DENT MAG. G.O.P.~~ replace
TPA, clean + test fire under
BLP for \$20.00 + ship

Quote

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

File
3004



Mr. Alexander M. Boginski
1141 Luzerne St Rear
Scranton, PA 18504

CMA

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <u>Rem 700 LH 30-06</u>		Serial Number: <u>A6487878</u>	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: <u>Alex M Boginski</u>		Date of Purchase: <u>10-26-72</u>	
Address (no PO Boxes): <u>1141 Luzerne Street</u>			
City: <u>SCRANTON</u>		State: <u>Pa</u>	Zip: <u>18504</u>
Phone (Daytime): <u>(570) 344-5269</u>		Fax: <u></u>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u></u>			
E-mail Address: <u></u>			
<input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: <u>NOV 26 2010. Sighting in gun Discharged when knocking off safety. Put Bullet in chamber. Pushed off safety gun Fired.</u>			
500 characters left			
Ammunition Information:			
Manufacturer: <u>Remington 30-06</u>		Type: <u>Express Core-Lokt</u>	
<u>180 GA CORE-LOKT PTD 50FT PT.</u>			
Other (i.e. bullet weight/type, shot size, powder): <u></u>			
Handload Information:			
Powder Used: <u></u>		Powder Weight: <u></u>	
Case/Hull Used: <u></u>		Primer Used: <u></u>	
Bullet Type/Shot Size: <u></u>		Reloader Used: <u></u>	

Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used:	Ren Oil
How often do you clean the bore? (Months or Number of rounds)	AFTER Hunting Season 2 Weeks
How often do you clean the action? (Months or Number of rounds)	20
How often do you clean the trigger assembly? (Months or Number of rounds)	20
Brand of lubricant used:	Remington Oil & Hoppes
How often do you lubricate the bore? (Months or Number of rounds)	2 Times Yearly 20 Rounds
How often do you lubricate the action? (Months or Number of rounds)	2 Times 20 Rounds spot yearly
How often do you lubricate the trigger assembly? (Months or Number of rounds)	2 Times
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
Never	
What were the services performed?	
<p>Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357</p>	
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.</p>	



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/1/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		I WILL MAIL xx	
DESCRIPTION: 700			

LABEL INFORMATION

MAIL LABEL TO:	Alexander Biginsky 1141 Luzerne St Scaranton, PA 18504
RETURN ITEM TO:	Rem Prod Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 DEC 1, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124XX5969067957783
REF 1: ALEXANDER BIGINSKY/CD/CM
REF 2: 700

HANDLING CHARGE 0.00		SVC	T/P USD
SINGLE-PIECE PUB RATE CHRG:		RS	0.50
DV 0.00	COD 0.00	SD	0.00
DC 0.00	DGD 0.00	SP	0.00
AH 0.00	PR 0.00		
TOT PUB CHG 7.24	PUB+HANDLING	7.24	

