

Remington Arms Co., Inc.
Product Service
Legal Case #:5398

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
213492	12/10/2010	12/13/2010	12/13/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bolsa Gunsmithing	---	Bolsa Gunsmithi	7404 Bolsa Ave.	Westminster	CA	92683		W 714-894-9100 F 714-898-9164

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Trigger malfunction			

Dealer sent gun in with a note that stated - Trigger malfunction - please repair. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	n/a	B6225459	KA	5/24/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMER WHLSE HD LG BEACH CA	SCOPE,RINGS,TWO PIECE BASE,SCOPE COVER	U			

CONCERN:TRIGGER MALFUNCTION

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair			Remington/700/CF/BA			
	Repair/Replacement Cost	Repair/Replacement Date				
	\$60.40	1/5/2011				

Per Ilion - Could not duplicate concern. TA set screws altered. TA dirty. Replace TA, clean & test fire under BLM program - quote. Dealer aprvd repair & charged to account. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/13/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
	Description		22" 3006 SPR
	Date Code		LO
	Bore Plugged	False	
	Bulged	False	

Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	3.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE,RINGS,TWO PIECE BASE,SCOPE COVER

12/13/10 11:13:35

frmRepairMain - FGI Repairs

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Location

Selection Criteria

frmREInquiry - Repair Inquiry

Repair Number: RE00213492 Serial: B6225459 Model: 700 Center Fire Caliber Repairman: Status: New 12/9/2010 7:54:16 AM

Verify Repair

ADDRESS INFORMATION

Customer: BOLSA GUNSMITHING Received from: BOLSA GUNSMITHING Return To: BOLSA GUNSMITHING

Name: BOLSA GUNSMITHING Address 1: 7404 BOLSA AVENUE Address 2: PO Box: City: WESTMINSTER State: CA Zip Code: 92683 Country: US

FFL

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/9/2010 7:5...	New	schultscm	Repair Added	
12/9/2010 7:5...	Expedite	schultscm	From: Check In	To:
12/13/2010 10...	Maint	Travisbw	Repair Maintenance	Status: New

Shipping Hold: ☐ Interface Hold: ☐ Estimate Sent: ☐ Parts Received: ☐ Passed Inspection: ☐ Return as Received: ☐ Has Been Approved: ☐ Internal Repair: ☐ Exclude TATC: ☐

Current Status: New 12/9/2010 7:54:16 AM schultscm Repair Bench Repair Location ILN Current Location ILN Transfer Number

Repair Search Refresh Close

frmRepairMain - FGI Repairs

Monday, Dec 13 2010 10:14 AM

start frmRepairMain - FGI ... 6 Microsoft Office E... NBC-WKTV News Cha... 11 Microsoft Office ... 11:13 AM

DEC 17 2010

BY:

5398

BOLSA GUNSMITHING

7404 BOLSA AVENUE • WESTMINSTER, CALIFORNIA 92683
(714) 894-9100 • FAX (714) 898-9164
www.bolsagunsmithing.com

06204

HOURS:
Mon-Fri. 8:00 a.m. to 5:30 p.m.
Closed Saturday & Sunday

224
1645/80
3.54

SHIPPED TO: Remington Arms	Make: Remington	Shipped Date: 11-24-10
	Model: 700	Gauge of Cal.: 30-06
	Serial No: B6225459	

REPAIR INSTRUCTIONS

TRIGGER MALFUNCTION

PLEASE REPAIR

under WARRANTY!

THANK YOU!

Shipped Via: Fedex	Weight:	Reference No: 184227	Packed By:	Value:
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REMARKS

SHIPPED NOV 24 2010

Serial
Number:

B6225459

Model: 700



RE00213492

could not duplicate concern
T.A. set screws of Hinged, T.A.
dirty. Repha TPA, clean & test fire
under BLP for \$20.00 + ship

Quote









