

Remington Arms Co., Inc.
Product Service
Legal Case #:5148

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
214531	12/14/2010	11/19/2010	12/16/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Thomas	Breske	1821 S. Harrah Rd.	Harrah	OK	73045		H 405-391-7516 E ttbreske@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Shot hole in tailgate of truck	Cause:4006	Altered Adjustments or Components	Unknown
S		Concern:1007	Fired on Safe Release	
C	FSR			

11/19/10: Customer called in. He stated he had a FSR 2 years ago & shot a hole in the tailgate of his truck. No injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6317217	3006 SPR	6/21/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	TG&Y STORES OKLAHOMA CITY OK		Y			

CONCERN:FSR

Ammunition Information - None Defined
Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Repair under BLM program

Repair/Replacement Cost	Repair/Replacement Date
\$77.73	12/30/2010

11/19/10: Sending ARS, ltr, form & box. Box order# 1161369. df 12/30/10: Per Ilion - Will follow down. TA set screws altered & has no trigger return. TA is very dirty & rusty. Replace TA, clean & test fire under BLM program - quote. Left msg for cust to call & mailed the quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date		12/16/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	POOR MAINTENENCE
Barrel	Description		22" 3006 SPR
	Date Code		PI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,RUSTY NO TRIG RETURN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

5148

22"
PI6/7
2.5A
.009

COPY

November 19, 2010

Thomas Breske
1821 S. Harrah Rd.
Harrah, OK 73045
Ph: 405-391-7516

Ref: # 5148

Dear Mr. Breske,

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

Please include a copy of this letter to put inside the shipping container. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results.

I hope that this action will keep you a loyal Remington customer.

Sincerely,
D. Fulcher
Consumer Affairs Administrator
Remington, H&R, Marlin
Phone: 1-800-243-9700
Fax: 336-548-7872

RECEIVED
DEC 20 2010

BY:.....

enclosure

Serial Number:

A6317217

Model: **700**



RE00214531

*will follow down. T.A. set screws
Altered & has no tray return. T.A.
is very dirty & rusty. Rip the TPA,
clean & test fire under BCP
Love \$ 20.00 + ship*

Quote

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

Print

Reset

Model Number: <input type="text" value="700 BDL"/>		Serial Number: <input type="text" value="A6317217"/>	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: <input type="text" value="Thomas L. Breske"/>		Date of Purchase: <input type="text" value="1972"/>	
Address (no PO Boxes): <input type="text" value="1821 S. Harrah, Rd."/>			
City: <input type="text" value="Harrah"/>		State: <input type="text" value="OK"/>	Zip: <input type="text" value="73045"/>
Phone (Daytime): <input type="text" value="405-391-7576"/>		Fax: <input type="text"/>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <input type="text" value="T+Breske@yahoo.com."/>			
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: <div style="border: 1px solid black; padding: 5px; min-height: 100px;"> <p>Fires every now & then when taking off safety. Fires by its self twice *this not my problem it is Remingtons For years your co. Has know about problem w/model 700</p> </div>			
500 characters left			
Ammunition Information:			
Manufacturer: <input type="text" value="Winchester"/>		Type: <input type="text" value="30.06"/>	
Other (i.e. bullet weight/type, shot size, powder): <input type="text" value="180"/>			
Handload Information:			
Powder Used: <input type="text"/>		Powder Weight: <input type="text"/>	
Case/Hull Used: <input type="text"/>		Primer Used: <input type="text"/>	
Bullet Type/Shot Size: <input type="text"/>		Reloader Used: <input type="text"/>	
Firearms Care (Cleaning and Lubrication):			

Brand of cleaning solution used: <input style="width: 90%;" type="text"/>
How often do you clean the bore? (Months or Number of rounds) <input style="width: 60%; text-align: center;" type="text" value="4X Year"/>
How often do you clean the action? (Months or Number of rounds) <input style="width: 60%; text-align: center;" type="text" value="4X Year"/>
How often do you clean the trigger assembly? (Months or Number of rounds) <input style="width: 60%; text-align: center;" type="text" value="4X Year"/>
Brand of lubricant used: <input style="width: 90%;" type="text" value="3 in one"/>
How often do you lubricate the bore? (Months or Number of rounds) <input style="width: 60%; text-align: center;" type="text" value="3x Year"/>
How often do you lubricate the action? (Months or Number of rounds) <input style="width: 60%; text-align: center;" type="text" value="3x Year"/>
How often do you lubricate the trigger assembly? (Months or Number of rounds) <input style="width: 60%; text-align: center;" type="text" value="3x year"/>
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? > <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) <input style="width: 80%;" type="text" value="Never"/>
What were the services performed?) <input style="width: 95%;" type="text"/>
<p>Ship your INSURED firearm by either UPS or Parcel Post to:</p> <p>Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Illion, NY 13357</p>
<p><input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p style="text-align: center;">:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper</p>

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/19/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE			
<input type="checkbox"/> MEDIA <input type="checkbox"/> COORDINATOR <input type="checkbox"/> TO MAIL		<input checked="" type="checkbox"/> I WILL MAIL	<input type="checkbox"/> XXXXXX
DESCRIPTION: Ref # 5148 Rifle			

LABEL INFORMATION

MAIL LABEL TO: Thomas Breske 1821 S. Harrah Rd. Harrah, OK 73045 Ph: 405-391-7516
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 24, 2010 ALL CURR USD 1 OF 1
 SVC GNDCOM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5969067804465
 REF 1: THOMAS BRESKE/CD/DMF
 REF 2: 5148/RIFLE

HANDLING CHARGE 0.00
 SINGLE-PIECE PUB RATE CHRGs: SVC T/P USD

DV 0.00	COD 0.00	RS 0.50
DC 0.00	DGD 0.00	SD 0.00
AH 0.00	PR 0.00	SP 0.00
TOT PUB CHG 9.45	PUB+HANDLING	9.45







