

Remington Arms Co., Inc.
Product Service
Legal Case #:5388

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		12/10/2010		12/4/2010			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Johnnie	Brown	192 B Greensboro Rd.	Crumpler	NC	28617		H 336-982-3204

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Shot hole in truck transmission	Cause:4079 Other - Unexamined		
S		Concern:1007 Fired on Safe Release	Unknown	
C	FSR			

12/10/10: Customer called in. He stated that he was using rifle on 12/4/10 & had a FSR. He shot a hole in his truck transmission. He stated it did not ruin transmission. He stated he has never had this happen before. He asked if we were going to pay for truck repair. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	6672234		
Date Purchased	Where Purchased	Accessories	Original Owner			
	JOHNSON SPLY HICKORY N C		Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

12/10/10: Sending ARS, ltr, form, box. Box order# 1167497. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/13/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		I WILL MAIL	XXXXXX
DESCRIPTION: Ref # 5388 rifle			

LABEL INFORMATION

MAIL LABEL TO: Johnnie Brown 192 B Greensboro Rd. Crumpler, NC 28617 Ph: 336-982-3204
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 DEC 13, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969065519072
REF 1:JOHNNIE BROWN/CD/DMF
REF 2:5388/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGs:
DV 0.00 COD 0.00 SVC T/P USD
DC 0.00 DGD 0.00 RS 0.50
AH 0.00 PR 0.00 SD 0.00
TOT PUB CHG 8.20 PUB+HANDLING 8.20