

Remington Arms Co., Inc.

Product Service

Legal Case #:5142

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
210841	11/18/2010	11/19/2010	11/19/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Rudolph	Buscher	100 South Vine Box 193	Chamois	MO	65024		H 573-763-5627

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on bolt closing	Cause:4006 Altered Adjustments or Components Concern:1008 Fired on Bolt Closing	Unknown	
C				

12/1/10 Per letter with rifle, firing pin on bolt did not come back out. When he put shell in and pushed bolt in shell went off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25771	C6847403	BO	1/4/1994
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R		U			

CONCRN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at 1/2 normal charges						
	Repair/Replacement Cost	Repair/Replacement Date				

12/1/10 Per Ilion, will follow down. Trig assm dirty and set screws altered. Can offer to replace TPA, clean and test fire at 1/2 normal charges.cm 12/2/10 Spoke with Buscher by phone about the repair, he says he bought it new a WalMart and doesn't know how to adjust the trigger and it's never been to a gunsmith to be worked on either. I compromised and took the shipping and test charge off, he'll pay for the trigger and tax per our agreement.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		11/19/2010

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5142&Type=Case>

12/2/2010

Examination	Product Type	RF	
	Action Type	A	
	Assigned To	T.NAGLE	
Cause	4006	Altered Adjustments or Components	
Barrel	Description	22" 270 WIN	
	Date Code	BO	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD M/700 SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	WILL FOLLOW DOWN DIRTY/STICK
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

frmREInquiry - Repair Inquiry

Repair Number: **RE00210841** Serial: C6847403 Model 700 Center Fire Caliber: 270
 W/IN Produced: 01/04/1994 SKU: 25771 Repairman: _____
 Status: Repairing 11/19/2010 3:15:37 PM

ADDRESS INFORMATION

Customer: ☐ Received from: ☐ Return To: ☐ Received from:

Name: **RUDOLPH V BUSCHER** **RUDOLPH V BUSCHER**
 Address 1: **100 SOUTH VINE** **100 SOUTH VINE**
 Address 2: **PO Box 193** **PO Box 193**
 City: **CHAMPAIGN** **CHAMPAIGN**
 State: **MO** Zip Code: **65024** Country: **US** **MO** Zip Code: **65024** Country: **US**

FPL: _____

Contact / Condition: Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2	Status
11/18/2010	New	lpetall	Repair Added		
11/19/2010	Maint	Trevishw	Repair Maintenance	Status: Rep	

Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC ☐

Current Status: **Repairing**
 11/19/2010 3:15:37 PM
 lpetall
 Repair Branch
 Repair Location
 ILN
 Current Location
 ILN
 Transfer Number

RECEIVED
 NOV 22 2010

BY:

5142

22"
Bo 1/94
2#
014

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: C6847403	
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Rudolph V. Buscher		Date of Purchase: ?	
Address (no PO Boxes): 100 South Vine Box 193			
City: Chamois		State: Mo	Zip: 65024
Phone (Daytime): 573-763-5627		Fax: _____	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
Firing pin on bolt did not come back out. when I put shell in & pushed bolt in shell went off.			
Ammunition Information:			
Manufacturer: Remington		Type: 270 win Cox & Lokt	
Other (i.e. bullet weight/type, shot size, powder):		130 gr PSP R 270 W2	
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used:			

of rounds)
of rounds)
or Number of rounds)

C6847403

Model: 700



RE00210841

will follow down. trig. ASSM.
dirty & set screws altered. can
offer to rig hct 17A, clean &
test fire at 1/2 normal charges.
Quote







