

## Remington Arms Co., Inc.

Product Service

Legal Case #:5481

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
217729	1/6/2011	12/21/2010	1/7/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	General Products and Supply	Gene	Ciafre	101 Technology Ln	Export	PA	15632		W 724-327-7200

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safe release	Cause:4006 Altered Adjustments or Components	Unknown	
C	Concern:1007 Fired on Safe Release			

12/21/10 Per call from Ciafre, he was in Tanzania hunting and his 700 fired on safe release twice.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/375 H&H MA	25848	B6519794	KE	5/1/1984
Date Purchased	Where Purchased	Accessories	Original Owner			
	KAYTON CO WHITEHALL PA	TWO PIECE BASE,BOTTOM HALF RINGS	Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

12/22/10 Mailing ARS.cm 1/17/11 Per Ilion, will follow down. Trigger assm set screws altered. Can offer to replace with XMark Pro trigger at 1/2 normal cost.cm 1/20/11 Faxed estimate to owner, Gene. He will review and call me back.cm 1/24/11 Owner called and approved repair.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date	1/7/2011	
	Product Type	RF	
	Action Type	A	
	Assigned To	T.NAGLE	
Cause	4006	Altered Adjustments or Components	
Barrel	Description	24" 375 H&H MAG	
	Date Code	KE	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	SOME RUSTING IN ACTION
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	M/700 SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	MIN TRIG RETURN
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description	TWO PIECE BASE,BOTTOM HALF RINGS	

**QUOTATION****Remington Arms Company, Inc.****ESTIMATING****REPORT**

Parts/Repairs

800-243-9700

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

Fax

336-548-7801

www.remington.com info@remington.com

**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

<b>Repair Order Number</b> RE00217729	<b>Description/Serial Number</b> B6519794	<b>Date Received -</b> 1/6/2011
<b>Account # - R-</b>		<b>Estimate Date -</b> 1/7/2011
		<b>Current Date -</b> 1/20/2011
<b>Customer</b> ACCUFLITE ARMS 5120 OLD WILLIAM PENN HWY  EXPORT. PA 15632 US		<b>Return To</b> ACCUFLITE ARMS 5120 OLD WILLIAM PENN HWY  EXPORT. PA 15632 US
<b>Phone (H)</b> (724)-327-0100	<b>Fax</b> (724)-733-7033	
<b>Phone (W)</b>	<b>Email</b> ACCUFLITE@EARTHLINK.NET	

Please Circle One  
 VISA MC AMEX DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_  
 PO Number \_\_\_\_\_  
 Daytime Phone (\_\_\_\_) \_\_\_\_\_ Time To Call \_\_\_\_\_ Open Acct. R \_\_\_\_\_  
 Approval: Customer Signature \_\_\_\_\_ Date \_\_\_\_\_  
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box  
 Notice: We process checks electronically through Check 21

Problems	
Reported	Found
M123 FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M123 FORWARD TO PRODUCT SERVICE F

**Technician's Comments**

ProblemNotes will follow down.trigger assm set screws altered.can offer to replace with an xmp adjustable trigger plate assm, clean and test fire at 1/2 normal cost

**Estimate \*\*C.O.D./Shipping and Handling Charges are NOT Included in this Quote**

Material #	Material Description	Qty	Warranty Y/N	Price/Unit	Discount Percent	Extended Amt
<b>Part</b>						
F306371B	700 XMP EA TRIG ASSB RH BLACK (OS)	1	N	\$115.00	50%	\$57.50
<b>Service</b>						
4000114	GR-SHIPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50
<b>Sub Total:</b>						<b>\$86.00</b>
<b>Est. Sales Tax:</b>						<b>\$5.16</b>
<b>Grand Total:</b>						<b>\$91.16</b>

Gene P. Giatre  
 REDACTED  
 04/12  
 73001

## TRANSMISSION VERIFICATION REPORT

TIME : 01/20/2011 15:48  
NAME :  
FAX : 3365487823  
TEL :  
SER.# : BRO00J148005

DATE, TIME  
FAX NO./NAME  
DURATION  
PAGE(S)  
RESULT  
MODE

01/20 15:48  
17243254522  
00:00:33  
02  
OK  
STANDARD  
ECM

# Remington®

## FACSIMILE TRANSMITTAL SHEET

To: Bene Ciafre Date: 1/20/11  
Company: \_\_\_\_\_ From: Christy Mitchell  
Fax No.: 724-325-4522 Fax No.: \_\_\_\_\_  
Phone No.: \_\_\_\_\_ Phone No.: 800-243-9700

Number of pages including Cover Sheet: \_\_\_\_\_

## COMMENTS:


# Remington®

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Number of pages including Cover Sheet: \_\_\_\_\_

### COMMENTS:


#### PRIVILEGED AND CONFIDENTIAL

This facsimile is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure. If you are not the intended recipient please do not disseminate, distribute, or copy this communication. Instead, please notify the sender immediately by return fax or by telephoning the number above and discard all copies of this fax.

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025-0700  
Phone 336-548-8700 • [www.remington.com](http://www.remington.com)

Chas

24"  
RES/84  
3#  
.011

5481

December 21, 2010

General Products and Supply  
Attn: Gene Ciafre  
101 Technology Ln  
Export, PA 15632

Subject: #5481, Model 700

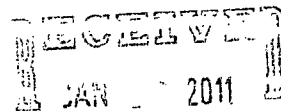
Dear Mr. Ciafre,

Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the boxes with "Product Service".**

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell  
Consumer Affairs Administrator  
Phone: 800-243-9700, ext 8684  
[christy.mitchell@remington.com](mailto:christy.mitchell@remington.com)



Serial Number:

B6519794

Model: 700



RE00217729

will follow do by -----  
T.A. set screws a/fixed.  
CAN offer to replace w/xmp ads. TPA  
AT 1/2 NORMAL COST.

Quote

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)

INVOICE NO

AA19765



# **ACCUFLITE ARMS INC.**

WHERE TOP VALUE IS CUSTOM!

5120 OLD WM PENN HWY

PO BOX 484

EXPORT, PA 15632-0484

SYNONYMOUS WITH QUALITY!

WEB SITE: [www.accuflite.com](http://www.accuflite.com)

E-mail: [accuflite@earthlink.net](mailto:accuflite@earthlink.net)

Phone Fax 724 733-7033

TECHNICAL: 724-327-0100

ORDERS: 800-666-SAKO(7256)

SERVICE: 724-733-3666

CUSTOMER APPRECIATION

1335701 122910

NO.

NAME:

ADDRESS

PHONE:

E-MAIL

REMINGTON ARMS CO.

PRODUCT SERVICES

14 HOEFLER AVENUE

ILION, NY 13357

QUANTITY  
DESCRIPTION

PRICE /UNIT

TOTAL(\$)

1 REMINGTON 700 375 H&H S/N B6519794 \*

\*RETURNED PER DIRECTION OF MR GENE CIAFRE,  
OWNER OF REMINGTON RIFLE AND PRESIDENT PITTSBURGH CHAPTER,  
SAFARI CLUB INTERNATIONAL  
PHONE # 724-327-7200

E MAIL: [gciagre@gmpgeneralproducts.com](mailto:gciagre@gmpgeneralproducts.com)

Incident reported verbally by Mr Ciafre upon request for rifle return label.

1 Accuflite Arms, Inc current, signed FFL copy

Thank You For Your Order!  
ACCUFLITE ARMS, INC. PROVIDES CUSTOM BOLT  
ACTION RIFLES TO CREATE RAVING RIFLEMEN!

SUBTOTAL \$  
CREDIT \$  
TAX \$  
INS, SH. \$  
TOTAL \$

Purchaser agrees to hold Accuflite Arms Inc. harmless for any loss, injury, damage, or liability of any nature caused by any failure, defect, or malfunction of any product sold or transferred to any person, firm, corporation, or any other entity. Accuflite Arms Inc. relies solely on the manufacturers warranties.

**Federal Firearms License**  
**(18 U.S.C. Chapter 44)**

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 478), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICES" on reverse.

Direct ATF      ATF - Chief, FFLC  
Correspondence To      244 Needy Road  
                                 Martinsburg, WV 25405-9431

License  
Number

**8-25-129-08-3J-03516**

Chief, Federal Firearms Licensing Center (FFLC)

Expiration  
Date

**September 1, 2013**

Name  
**ACCUFLITE ARMS INC**

**Premises Address** (Changes? Notify the FFLC at least 30 days before the move.)

**5120 OLD WILLIAM PENN HWY  
EXPORT, PA 15632-**

Type of License

**08-IMPORTER OF FIREARMS OTHER THAN DESTRUCTIVE DEVICES**

**Purchasing Certification Statement**

The licensee named above shall use a copy of this license to assist a transferor of firearms to verify the identity and the licensed status of the licensee as provided by 27 CFR Part 478. The signature on each copy must be an original signature. A faxed, scanned or e-mailed copy of the license with a signature intended to be an original signature is acceptable. The signature must be that of the Federal Firearms Licensee (FFL) or a responsible person of the FFL. I certify that this is a true copy of a license issued to the licensee named above to engage in the business specified above under "Type of License."

**Mailing Address** (Changes? Notify the FFLC of any changes.)

**ACCUFLITE ARMS INC  
P O BOX 484  
EXPORT, PA 15632-**

Licensee/Responsible Person's Signature

Position/Title

Printed Name

Date

Previous Edition is Obsolete

ACCUFLITE ARMS INC 5120 OLD WILLIAM PENN HWY 15632-25-129-08-3J-03516 September 1, 2013 08-IMPORTER OF FIREARMS OTHER THAN DESTRUCTIVE DEVICES

ATF Form 8 (5310.11)  
Revised September 2008

**Federal Firearms License (FFL) Customer Service Information**

Federal Firearms Licensing Center (FFLC)  
244 Needy Road  
Martinsburg, WV 25405-9431

Toll-free Telephone Number: (866) 662-2750  
Toll-free Fax Number: (866) 257-2749  
E-mail: NLC@atf.gov

ATF Homepage: [www.atf.gov](http://www.atf.gov)  
FFL eZ Check: [www.atfonline.gov/fflezcheck](http://www.atfonline.gov/fflezcheck)

**Change of Address** (27 CFR 478.52). Licensees may during the term of their current license remove their business or activity to a new location at which they intend regularly to carry on such business or activity by filing an Application for an Amended Federal Firearms License, ATF Form 5300.38, in duplicate, not less than 30 days prior to such removal with the Chief, Federal Firearms Licensing Center. The application must be executed under the penalties of perjury and penalties imposed by 18 U.S.C 924. The application shall be accompanied by the licensee's original license. The license will be valid for the remainder of the term of the original license. (The Chief, FFLC, shall, if the applicant is not qualified, refer the application for amended license to the Director of Industry Operations for denial in accordance with § 478.71.)

**Right of Succession** (27 CFR 478.56). (a) Certain persons other than the licensee may secure the right to carry on the same firearms or ammunition business at the same address shown on, and for the remainder of the term of, a current license. Such persons are: (1) The surviving spouse or child, or executor, administrator, or other legal representative of a deceased licensee; and (2) A receiver or trustee in bankruptcy, or an assignee for benefit of creditors. (b) In order to secure the right provided by this section, the person or persons continuing the business shall furnish the license for that business for endorsement of such succession to the Chief, FFLC, within 30 days from the date on which the successor begins to carry on the business.

(Continued on reverse side)

Cut Here ✂

**Federal Firearms License (FFL) Information Card**

License Name: **ACCUFLITE ARMS INC**

Business Name:

License Number: **8-25-129-08-3J-03516**

License Type: **08-IMPORTER OF FIREARMS OTHER THAN  
DESTRUCTIVE DEVICES**

Expiration: **September 1, 2013**

Please Note: Not Valid for the Sale or Other Disposition of Firearms.

**FFL Newsletter - Electronic Version Available**

Sign-Up Today!

FFLs interested in receiving the electronic version of the FFL Newsletter, along with occasional additional information, should submit name, FFL number, and e-mail address to: [FFLNewsletter@atf.gov](mailto:FFLNewsletter@atf.gov).

The electronic FFL Newsletter will enable ATF to communicate information to licensees on a periodic basis.



www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	12/21/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
<b>PLEASE CHECK ONE:</b>			
MEDIA COORDINATOR TO MAIL		xxx	
DESCRIPTION:		I WILL MAIL	
700			

## LABEL INFORMATION

MAIL LABEL TO:	Gene Ciafre General Products & Supply 101 Technology Ln Export, PA 15632
RETURN ITEM TO:	Rem Product Service

**PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR**

4XX596 DEC 21, 2010 ALL CURR USD 1 OF 1  
SVC GNDCOM ACT WT 10.0 LBS  
TRACKING# 1Z4XX5969065287644  
REF 1: GENERAL/GENE CIAFRE/CD/CM  
REF 2: 700

HANDLING CHARGE 0.00			
SINGLE-PIECE PUB RATE CHRG:			
DV 0.00	COD 0.00	SVC T/P USD	RS 0.50
DC 0.00	DGD 0.00	SD 0.00	
AH 0.00	PR 0.00	SP 0.00	
TOT PUB CHG 7.45	PUB+HANDLING		7.45

