

Remington Arms Co., Inc.
Product Service
Legal Case #:5374

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
215595	12/20/2010	12/9/2010	1/13/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	D & M Guns & Supply	Mary	D & M Guns & Su	176 Foster Ave.	Freeland	PA	18224		W 570-636-1209

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1008	Fired on Bolt Closing	Unknown	
C	FBC			

12/9/10: Dealer called in. She stated that her consumer contacted her & stated that he had a FBC with his rifle he purchased from them a few years ago. No damage, No injury. Consumer bought the gun used. She stated that she also had a call from an unknown attorney asking her if the rifle had a recall on it & the attorney said he saw information concerning a class action lawsuit on the internet. Dealer wants the gun to come in for exam & is waiting for consumer to bring it to her. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	6677410	DX	9/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPT OLYPHANT PA		N			

CONCERN:FBC

Ammunition Information - None Defined
Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
			Remington/700/CF/BA			
Repair @ n/c - goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$97.40	1/13/2011				

12/9/10: Sending ARS, ltr, form. df 1/13/11: Per Ilion - Could not duplicate concern. TA is a little dirty but functions as designed. I spoke to Mary @ store & she said the customer stated he had spoke to an attorney but not retained. Attorney called her & it scared her. We agreed to remove the bolt lock & replace TA @ n/c - goodwill gesture. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		12/28/2010

Examination	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	T.A. IS FUNCTIONING AS DESIGNED A LITTLE DIRTY BUT OKAY
Barrel	Description		22" 3006 SPR
	Date Code		DX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	

Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	S#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

5374

[COPY]

22"
Dx9/23
5#
008

December 9, 2010

D&M Guns & Supply
Attn: Mary
176 Foster Ave.
Freeland, PA 18224
Ph: 570-636-1209



Guns, Ammo,
License, & Live Bait
Buying: Guns, Military, & Mining Items

D & M Guns &
Supply

176 Foster Ave.
Freeland, Pa. 18224
Phone: (570) 636-1209

Ref: # 5374

Dear Mary,

Enclosed is a prepaid UPS shipping label to cover shipment of the firearm to our factory for examination.

Please include a copy of this letter to put inside the shipping container. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results.

I hope that this action will keep you a loyal Remington customer.

Sincerely,
D. Fulcher
Consumer Affairs Administrator
Remington, H&R, Marlin
Phone: 1-800-243-9700
Fax: 336-548-7872

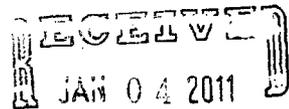
Serial Number:

6677410

Model: 700



RE00215595



BY:

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

GUN used DMM purchased Herman Green Rector State Pa Herman Green now deceased

Print

Reset

Model Number: <u>700</u>		Serial Number: <u>6677410</u>	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: <u>Elizabeth W. Troncke</u>		Date of Purchase: <u>3-31-09</u>	
Address (no PO Boxes): <u>807 Schwabe St. Lot 12 Freeland</u>			
City: <u>Freeland</u>	State: <u>PA</u>	Zip: <u>18224</u>	
Phone (Daytime): <u>570.636.2142</u>		Fax: <input type="text"/>	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) <input type="text"/>			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: <u>Gun went off on customer while loading</u> <u>Lawyer contacted</u> <u>Atty Tom Marsilio</u>			
500 characters left			
Ammunition Information: <u>Managed</u>			
Manufacturer: <u>Remington</u>		Type: <u>Recoiled 125gr</u>	
Other (i.e. bullet weight/type, shot size, powder): <input type="text"/>			
Handload Information:			
Powder Used: <input type="text"/>		Powder Weight: <input type="text"/>	
Case/Hull Used: <input type="text"/>		Primer Used: <input type="text"/>	
Bullet Type/Shot Size: <input type="text"/>		Reloader Used: <input type="text"/>	
Firearms Care (Cleaning and Lubrication):			

9/19/06 purchase used

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

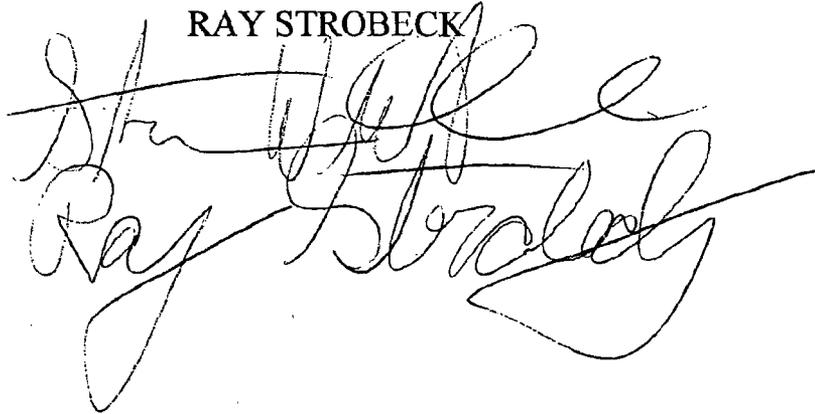
:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

STANLEY WITKOWSKI
P.O. BOX 172
FREELAND PA.
18224
12-11-10

TO WHOM IT MAY CONCERN;

I STANLEY WITKOWSKI AND RAY STROBECK, WERE ON STATE GAME LANDS, AND I PUT 4 SHOTS IN THE RIFFLE A 30 OD 6 REMINGTON MODEL 700 BULT ACTION BLACK AND BROWN POLISHED WOOD SERIAL NO. 6677410. THEN TOOK ONE SHELL TO PUT UP INTO TH CHAMBER AND IT FIRED DURING LOADING, NOBODY'S HANDS WHERE NEAR THE TRIGGER!. *PHONE 570 636-2142.*

SINCERLY,
STANLEY WITKOWSKI
RAY STROBECK

Handwritten signatures of Stanley Witkowski and Ray Strobeck. The signature for Stanley Witkowski is written above the signature for Ray Strobeck. Both signatures are in cursive and appear to be written in black ink.



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/9/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		I WILL MAIL	XXXXXX
DESCRIPTION: Ref # 5374 rifle			

LABEL INFORMATION

MAIL LABEL TO: D&M Guns & Supply Attn: Mary 176 Foster Ave. Freeland, PA 18224 Ph: 570-636-1209
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

~~PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR~~

4XX596 DEC 13, 2010 ALL CURR USD 1 OF 1
SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 124XX5969066950442
REF 1: D & M GUNS/MARY/CD/DMF
REF 2: 5374/RIFLE

HANDLING CHARGE 0.00 SVC T/P USD
SINGLE-PIECE PUB RATE CHRG: RS 0.50
DV 0.00 COD 0.00 SD 0.00
DC 0.00 DGD 0.00 SP 0.00
AH 0.00 PR 0.00 PUB+HANDLING 7.42
TOT PUB CHG 7.42

