

Reference # 101022-000060
Status Updated
Assigned To Administrators Dell -
Product Firearms
SLA Not specified
Queue CSR
Date Created 10/22/2010 10:41 AM
Initial Response None
Last Updated 10/27/2010 10:21 PM

700 Remington 7mm Magnum accidental discharge

Discussion Thread

Customer (Hal Davis) 10/27/2010 10:21 PM

Hey Dell,
It is a model 700 in 7mm Magnum. Serial number C6441756. My address is 6302 Howell Cobb Court, Acworth, Ga 30101. Phone number is 678-618-2930.

Response (Dell -) 10/27/2010 10:36 AM

Dear Mr. Davis,
We would like the rifle to come into our Product Services Department at our factory for examination. Please reply back to me with the serial number of the rifle, caliber, your mailing address and phone number. We would like to send you a pre-paid shipping label for UPS to have the firearm come in. I will also include a form that you can fill out to let the examiner know exactly what happened, when this occurred and what you are expecting.

Sincerely,
Dell

Note (Daniel -) 10/26/2010 10:59 AM

fwd to dell

Customer (Hal Davis) 10/22/2010 10:41 AM

Hey there,
I have and love a Remington 700 in 7mm Mag. I was sighting it in the other day and my friend was getting ready to shoot the gun when it discharged as he took off the safety. He didn't even touch the trigger. I have had a gunsmith lighten the trigger pull on the gun a year ago and haven't had this problem occur before. My friend said he looked up on the Internet and saw that this model has had some problems in the past. I am bringing this to your attention so that you can advise me as to what should be done to correct this defect. Please advise.
Thanks,
Hal Davis

Customer SmartSense
0 (on -3 to +3 scale)

Staff SmartSense
+1 (on -3 to +3 scale)

Primary Contact

First Name: Hal
Last Name: Davis
Organization:
Login: hald@mindspring.com
Title:
Contact Type:
Email: hald@mindspring.com
Email - Alternate #1:
Email - Alternate #2:
Office Phone:
Mobile Phone:
Fax:
Assistant Phone:
Home Phone:
Street
City
State/Province
Postal Code
Country

Additional Information

4921



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/1/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PACKAGE:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL	I WILL MAIL		XXXXXX
DESCRIPTION:	Ref# 4921 Rifle		

LABEL INFORMATION

MAIL LABEL TO: Hal Davis 6302 Howell Cobb Ct. Acworth, GA 30101 Ph: 678-618-2930
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 2, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124XX5969005248810
REF 1: HAL DAVIS/CD/DMF
REF 2: 4921/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGS: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DCD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 8.78 PUB+HANDLING 8.78