

Remington Arms Co., Inc.
Product Service
Legal Case #:4720

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
201818	9/1/2010	9/8/2010	9/8/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Orville D.	Dehart	2573 Wilderness Rd.	Bland	VA	24315		H n/a

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C FBC & FSR				

Customer did not send correspondence w/gun. A CSR spoke w/customer & he stated that the rifle would fire on bolt closing & when switching safety. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM RUM	26269	G6207707	XV	12/18/2001 9:32:23 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WILLIAMS SHOOTERS SUPPLY		U			

CONCERN:FSR,FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c - goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$79.73	9/9/2010				

9/9/10: Per Fred S. - Action is very dirty. Will follow down. Check over completely. Replace TPA, clean action, function test @ n/c - goodwill gesture. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/8/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	ACTION/TPA VERY DIRTY
Barrel	Description		26" 7MM RUM
	Date Code		XV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Not Functioning	VERY DIRTY
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIGGER VERY DIRTY,PARTS WORK SLUGGISH,POSSIBLE DEBRIS BETWEEN TRIG AND CONNECTOR
	Pull	---Select---	1#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Repair Inquiry				<input type="button" value="Print"/> <input type="button" value="F5"/> <input type="button" value="F6"/>																																						
Repair Number: RE00201818		Serial: G6207707, Model 700, Center Fire Caliber 7 MM ULTRA MAG Produced: 12/19/2001		Repairman: Charles Swanson																																						
Verify Repair				Status: Repairing 9/8/2010 9:40:06 AM																																						
ADDRESS INFORMATION																																										
Customer		<input type="radio"/> Received from		Return To																																						
<input type="radio"/> Received from				<input type="radio"/> Received from																																						
Name: ORVILLE D. DEHART				ORVILLE D. DEHART																																						
Address 1: 2573 WILDERNESS RD.				2573 WILDERNESS RD.																																						
Address 2: <input type="text"/> PO Box: <input type="text"/>				<input type="text"/> PO Box: <input type="text"/>																																						
City: BLAND				BLAND																																						
State: VA Zip Code: 24315 Country: US				VA Zip Code: 24315 Country: US																																						
FFL <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>																																										
Contact / Condition Problems Estimate History Status Shipping / Billing																																										
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SEP 09 2010
BY: _____

