

Remington Arms Co., Inc.  
Product Service  
Legal Case #:5021

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/9/2010					

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		James P	DiLascio	422 Stuyvesant Ave	Lyndhurst	NJ	07071		H 201-891-7432 W 201-935-4577

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined			
S	Fired on safety release Concern:1007 Fired on Safe Release		Unknown	
C				

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06	n/a	A6671588		10/10/1978
Date Purchased	Where Purchased	Accessories	Original Owner			
	NATIONWIDE SPTS SOUTHAMPTON PA		Y			

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/9/10 Mailing ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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\*\*\*\*\*Internal Use Only\*\*\*\*\*

**700 Log Sheet – 2010 CNBC Story**

#5021

Date: 11/9/10 CSR: \_\_\_\_\_

Is the customer calling as a result of the broadcast? YES NO

**Initial tone/Attitude of the caller:**

\_\_\_ Angry at Remington      \_\_\_ Supportive of Remington  
\_\_\_ Angry at CNBC for airing      \_\_\_ Supportive of CNBC

James P.

Dr. DiLascio

**Nature/Purpose of Call:**

\_\_\_ Calling to offer support (pro-Remington)  
\_\_\_ Inquisitive about Remington position  
\_\_\_ Calling to provide broadcast feedback

422 Stuyvesant Ave  
Lynchhurst NJ 07071

201-891-7432

**Customer Owns a Model 700:**

\_\_\_ General concern of safety with personal model 700  
\_\_\_ seeking company feedback regarding direction/use of personal Model 700  
\_\_\_ claims they experienced a "safety" related issue with their personal Model 700  
\_\_\_ has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

for the 1 that had FSL

Comments:

\_\_\_\_\_  
\_\_\_\_\_

## TRANSMISSION VERIFICATION REPORT

TIME : 11/08/2010 10:55  
NAME :  
FAX : 3365487823  
TEL :  
SER. # : BRO00J148005

DATE, TIME  
FAX NO./NAME  
DURATION  
PAGE(S)  
RESULT  
MODE

11/08 10:54  
12019358893  
00:00:36  
02  
OK  
STANDARD  
ECM

# Remington.

## FACSIMILE TRANSMITTAL SHEET

To: Dr. DiLascio Date: 11/8/10  
Company: \_\_\_\_\_ From: Christy Mitchell  
Fax No.: 201-935-8893 Fax No.: \_\_\_\_\_  
Phone No.: \_\_\_\_\_ Phone No.: 800-243-9700 x 8684

Number of pages including Cover Sheet: \_\_\_\_\_

## COMMENTS:

Dr. DiLascio, I've notated the year of production  
by each serial #. 1982 is the year that  
they no longer offered the bolt lock.  
The 7mm starting with "B" may have it.  
The 30-06 starting with "A" does have it. The

# Remington.

## FACSIMILE TRANSMITTAL SHEET

To: Dr. DiLascio Date: 11/8/10  
Company: \_\_\_\_\_ From: Christy Ritchell  
Fax No.: 201-935-8893 Fax No.: \_\_\_\_\_  
Phone No.: \_\_\_\_\_ Phone No.: 800-243-9700 x 8684

Number of pages including Cover Sheet: \_\_\_\_\_

### COMMENTS:

Dr. DiLascio, I've notated the year of production by each serial #. 1982 is the year that they no longer offered the bolt-lock. The 7mm starting with "B" may have it. The 30-06 starting with "A" does have it. the other 2 do not.

### PRIVILEGED AND CONFIDENTIAL

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Phone 336-548-8700 • [www.remington.com](http://www.remington.com)

TRANSMISSION VERIFICATION REPORT

TIME : 10/29/2010 12:34  
 NAME :  
 FAX : 3365487823  
 TEL :  
 SER.# : BRO00J148005

DATE, TIME  
 FAX NO./NAME  
 DURATION  
 PAGE(S)  
 RESULT  
 MODE

10/29 12:32  
 12019358893  
 00:01:26  
 04  
 OK  
 STANDARD  
 ECM

# Remington®

## FACSIMILE TRANSMITTAL SHEET

To: Dr. DiLascio Date: 10/29/10  
 Company: \_\_\_\_\_ From: Christy Mitchell  
 Fax No.: 201-935-8893 Fax No.: \_\_\_\_\_  
 Phone No.: \_\_\_\_\_ Phone No.: \_\_\_\_\_

Number of pages including Cover Sheet: \_\_\_\_\_

### COMMENTS:


# Remington®

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870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	11/9/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
<b>PLEASE CHECK ONE:</b> MEDIA COORDINATOR TO MAIL		I WILL MAIL xxx	
DESCRIPTION: 700			

## LABEL INFORMATION

MAIL LABEL TO:	Dr. James P DiLascio 422 Stuyvesant Ave Lyndhurst, NJ 07071
RETURN ITEM TO: Rem Product Service	

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 9, 2010 ALL CURR USD 1 OF 1  
SVC GND COM ACT WT 10.0 LBS  
TRACKING# 1Z4XX5969867744075  
REF 1-DR. JAMES P. DILASCIO/CD/CM  
REF 2:700

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE CHRGS:		SVC T/P USD
DV 0.00	COO 0.00	RS 0.50
DC 0.00	DGD 0.00	SD 0.00
AH 0.00	PR 0.00	SP 0.00
TOT PUB CHG 7.42	PUB+HANDLING	7.42