

Remington Arms Co., Inc.  
Product Service  
Legal Case #:5154

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
210961	11/19/2010	11/22/2010	11/22/2010				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert L.	Ewing	5811 W. Marconi Ave.	Glendale	AZ	85306		H 602-843-0899 E sb4cwing@cox.net
Reporter	Arizona Production Machinery	---	Arizona Product	5635 W. Van Buren	Phoenix	AZ	85043		

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern	Unknown	
S	Concern:1007	Fired on Safe Release		
C	FSR			

Customer wrote on a repair form - He stated that rifle would fire when moving safety from safe to fire. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	6205391	XR	12/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
	WEST HOEGEE GLEN CAL	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair under BLM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$45.23	12/10/2010				

Per Ilion - Could not duplicate concern. Trigger set screw altered. Can offer to replace TA, clean & test fire under BLM program - quote. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/22/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	BOLT FUNCTIONS HARD FROM A DRIED AND STICKY LUBRICATION RESIDUE
	Description		22" 270 WIN
	Date Code		XR
	Bore Plugged	False	
	Bulged	False	

Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SCRATCHES,MARS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

**frmREInquiry - Repair Inquiry**

Repair Number: **RE00210961** Serial: 6205391 Model: 700 Center Fire Caliber: 270 Repairman: Bruce Travis  
 Verify Repair: ☐ Status: Approval Hold 11/22/2010 9:17:10 AM

**ADDRESS INFORMATION**

Customer: **ARIZONA PRODUCTION MACHINERY** Received from: **ARIZONA PRODUCTION MACHINERY**  
 Name: **ARIZONA PRODUCTION MACHINERY** Return To: **ARIZONA PRODUCTION MACHINERY**  
 Address 1: **5635 W. VAN BUREN** Address 2: **5635 W. VAN BUREN**  
 Address 2: **PO Box** Address 2: **PO Box**  
 City: **PHOENIX** City: **PHOENIX**  
 State: **AZ** Zip Code: **85043** Country: **US** State: **AZ** Zip Code: **85043** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2	
11/19/2010 8...	New	lopatafl	Repair Added		
11/19/2010 12...	EmailSent	ArmEmail	Repair Received	SB4EWII	
11/19/2010 12...	EmailVerified	ArmEmail	Receipt	SB4EWII	
11/22/2010 7...	Maint	Travisbw	Repair Maintenance	Status: R	
11/22/2010 9...	Estimate	Travisbw	Estimate Update	Status: A	

Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC ☐

Current Status: Approval Hold 11/22/2010 9:17:10 AM  
 Travisbw  
 Approve Rack  
 Repair Location  
 ILN  
 Current Location  
 ILN  
 Transfer Number

Repair Search Refresh Close

RECEIVED  
 NOV 29 2010

BY:.....

5154

2211  
X1212/68  
3A  
007

Model Number: 700		Serial Number: 6205391	
Name: Robert L Ewing		Date of Purchase: Sept 1 1972	
Address (no PO Boxes): 5811 W Marconi Ave			
City: Glendale		State: AZ	Zip: 85306
Phone (Daytime): 602 843 0899		Fax:	
E-mail Address: SB4EWING@COX.NET			
<p>Please describe your problem:</p> <p>Fires when moving to on Safe To OFF</p> <p>could not duplicate CONCORD mag. set screws altered. CAA offer to replace TPA, clean + TEST fire under BDP for \$20.00 + ship</p> <p style="text-align: right;">Quote</p> <p style="text-align: center;">500 characters left</p>			
<p><b>NOTE:</b> Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.</p>			

Serial Number:

6205391

Model: 700



RE00210961

DO NOT LOAD OR SPENT SHELLS IN YOUR  
FIREARM. THIS IS A  
REQUIREMENT. IF YOU FEEL YOU MUST SEND SPENT  
SHELLS, THEY MUST BE IN A SEPARATE PACKAGE AND INCLUDE  
A RETURN ADDRESS, TELEPHONE AND MODEL AND  
SERIAL NUMBER OF YOUR FIREARM.

Inspect your firearm before sending it.  
To prevent further damage in shipping and  
handling, ship in a

firearm box. (Note: Original boxes may not be returned.)

- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Print

Reset





