

Remington Arms Co., Inc.  
Product Service  
Legal Case #:5429

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
214290	12/13/2010	12/15/2010	12/15/2010	11/15/2010			

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Donald	Franks	7021 GPT. 75 Lane	Escanaba	MI	49829		H 906-786-5735

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C FBC				

Customer sent gun in with our repair form. He stated that he was hunting on 11/15/10 and had a FBC. No damage, No injury. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	26071	D6221664	KP	12/20/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD		Y			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

## Repair/Replacement Cost Repair/Replacement Date

Per Ilion - Could not duplicate concern. TA dirty & sticky causing parts to work sluggish. Replace TA, clean & test fire @ 1/2 normal cost - quote. Customer apprvd repair & paid by credit card. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/15/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		KP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	

Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: D6221664	
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		
Name: Donald Franks	Date of Purchase: 5 to 10 years ago	
Address (no PO Boxes): 7021 GPT. 75 Lane		
City: Escanaba	State: Mich	Zip: 49829
Phone (Daytime): 906-786-5735	Fax:	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.		
Please describe your problem: Won the gun at a White Tails Banquet. I don't believe that more than 3 boxes have been fired. I've had 2 misfires and opening day Nov 15th this year another with the Buck standing there I touched the Bolt to eject the shell and it went off over.		
Ammunition Information:		
Manufacturer: Federal	Type: 30-06 180 Grain	
Other (i.e. bullet weight/type, shot size, powder):		
Handload Information:		
Powder Used:	Powder Weight:	
Case/Hull Used:	Primer Used:	
Bullet Type/Shot Size:	Reloader Used:	
Firearms Care (Cleaning and Lubrication):		
Brand of cleaning solution used: Hoppes		
How often do you clean the bore? (Months or Number of rounds) 12 months 3-4 Rounds		
How often do you clean the action? (Months or Number of rounds) 12 months 3-4 Rounds		
How often do you clean the trigger assembly? (Months or Number of rounds) 12 months 3-4 Rounds		
Brand of lubricant used: Remington		

BY: \_\_\_\_\_

How often do you lubricate the bore? (Months or Number of rounds)	12 months 3-4 Rounds
How often do you lubricate the action? (Months or Number of rounds)	12 months 2-4 Rounds
How often do you lubricate the trigger assembly? (Months or Number of rounds)	12 months
3-4 Rounds	
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
NEVER	
Ship your INSURED firearm by either UPS or Parcel Post to:	

Needless To Say I didn't, INC  
get that Nice Buck but  
Now I'm Really concerned  
about the safety of this  
Rifle

Donald  
Franky

OR IN THE SAME BOX WITH THE  
MUST SEND SPENT SHELLS PLEASE  
WITH ZIP CODE), TELEPHONE AND

and handling. Preferably,

ments without a proper

ost. Remington is not responsible for  
purchase insurance from your carrier.

delines:

med to you C.O.D. (To avoid C.O.D. Charges, please  
h your gun)

time detailing the nature of the repair, applicable taxes  
air estimate. Repairs can be paid by check, money order,  
, or VISA). If you wish, you can expedite repairs over  
billed to your credit card.

Serial  
Number:

D622166A4

Model: 700



RE00214290

could not duplicate concern.  
T.A. DIRTY + STICKY CAUSING  
PARTS TO WORK SLUGGISH.  
Replace TOA, clean + test fire.  
AT 1/2 normal cost.

Quote





