

## Remington Arms Co., Inc.

Product Service

Legal Case #:5379

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
213587	12/9/2010	12/10/2010	12/10/2010				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	5244 Cobblestone Rd	Sheffield Village	OH	44035		W 440-934-8222

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fires on bolt closing	Concern:1008 Fired on Bolt Closing	Unknown	
C				

12/19/10 Per note with rifle, gun has went off 2 times when chambering rounds plus seem to be a lot of brass in and around the extrator and ejector.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27495	G6226926	LX	2/10/2003 9:39:12 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD	SCOPE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA at no charge to restore confidence						
	Repair/Replacement Cost	Repair/Replacement Date				
	47.23	12/19/2010				

12/19/10 Per Ilion, could not duplicate concern. Trig assm is dirty. Replace TPA to restore confidence in rifle at no charge.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/10/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 243 WIN HB
	Date Code		LX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE



5379

## Service Request Service Order # 4422

26"  
LX2/03  
4.5#  
1009

### SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00726  
14 Hoefler Ave

Ilion, NY 13357

Attn: service dept.

Date Shipped: 11/23/2010

Phone: (800) 243-9700

### RETURN SHIP TO:

Gander Mountain, FFL# 4-34-093-01-7B-0116  
Attn: Gun Parts Dept.  
5244 Cobblestone Rd  
Sheffield Village, OH 44035

### FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.  
Model: 700

Type: Rifle  
Cal/Ga.: 243 win.

Serial Number: G6226926  
Cased?: ☐

### DESCRIPTION OF ITEM RETURNED:

- (1) complete rifle
- (2) good

### REASON FOR RETURN:

gun has went off (2) times when chambering rounds, plus seem to be a lot of brass in & around extractor & ejector.

### ATTENTION VENDOR

Please contact me with any questions or concerns.

**Josh Armstrong**  
**(440) 934-8222**

### BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

#### SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain Company**  
**Attn: Roy Christensen**  
**180 E. Fifth Street Suite 1300**  
**St. Paul, MN 55101**

could not duplicate concern.  
T.A. is dirty. Replace TPA to  
restore confidence in rifle  
AT H/C

#230545

**G6226926**

Model: **700**



**RE00213587**

magletj - ILN/Prod

RECEIVED  
DEC 13 2010  
BY: \_\_\_\_\_









