

Remington Arms Co., Inc.
Product Service
Legal Case #:5181

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
210612	11/17/2010	11/23/2010	11/23/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mtn.	---	Gander Mtn.	3500 Market Place Cir. Ste B	Traverse City	MI	49684		W 231-929-5590

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C	FBC			

Dealer sent in a note and stated that someone screwed around with trigger, now it fires on closing. Set screws were stuck - may need new trigger - repair as needed. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPR	25773	E6281521	KQ	5/29/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

Repair/Replacement Cost Repair/Replacement Date

Per Fred S. - TA set screws altered. Trigger is binding, not returning. Replace TA, clean & test fire at 1/2 price - quote. df 12/6/10: Quote was sent to Gander & they apprvd & charged to their account. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/23/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 30-06 SPR
	Date Code		KQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING
	Pull	---Select---	9#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

frmREInquiry - Repair Inquiry

Repair Number: RE00210612

Serial: E6291521, Model: 700, Center Fire, Caliber:
3006 SPRG Produced: 05/29/1996 SKU: 25773

Repairman: Bruce Travis

Status: ApprovalHold 11/24/2010 8:10:18 AM

Verify Repair

ADDRESS INFORMATION

Customer		Received from	Return To	Received from
Name:	GANDER MOUNTAIN		GANDER MOUNTAIN	
Address 1:	ATTN CINDY KILBRIDE		3500 MARKET PLACE CIRCLE	
Address 2:	180 E 5TH ST SUITE 1300 PO Box:			PO Box:
City:	SAINT PAUL		TRAVERSE CITY	
State:	MN Zip Code: 55101 Country: US		MI Zip Code: 49684 Country: US	

FFL

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
11/17/2010 7...	New	lopatafl	Repair Added	
11/18/2010 8...	Expedite	pencerl	From: Check In	To: Rep
11/24/2010 5...	Maint	Travisbw	Repair Maintenance	Status: R
11/24/2010 6...	Estimate	Travisbw	Estimate Update	Status: A
11/24/2010 6...	Expedite	Travisbw	From: Repair Bench	To: Appr

- ☐ Shipping Hold
- ☐ Interface Hold
- ☐ Estimate Sent
- ☐ Parts Received
- ☐ Passed Inspection
- ☐ Return as Received
- ☐ Has Been Approved
- ☐ Internal Repair
- ☐ Exclude TATC

Current Status

ApprovalHold
11/24/2010 8:10:18 AM
Travisbw
ApproveRack
Repair Location
ILN
Current Location
ILN
Transfer Number

Repair Search

Refresh

Close

frmREI

frmREI

nagletj - ILN/Prod

frmRepairMain

NAGLETJ

Wednesday, Nov 24 2010

8:05 AM

start

10 Mi...

frmRep...

Part Se...

6 Mic...

2 Win...

Screen...

DMS

AKO-P

8:24 AM



Quote to normal charges

Free 11/18/10

518L

Service Request

Service Order # 5998

22"
K9 496
9#
e014

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00726
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 11/11/2010

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 4-38-055-01-7B-02234
Attn: Gun Parts Dept.
3500 Market Place Circle Ste B
Traverse City, MI 49684

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: 30-06

Serial Number: E6281521
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

COMPLETE FIREARM

T.A. Set screws altered. Trigger
is binding not returning.
Requires TPA, clean & test fire
at 1/2 cost.

REASON FOR RETURN:

SOMEONE SCREWED AROUND WITH TRIGGER
NOW IT FIRES ON CLOSING-- SET SCREWS WERE STUCK--
MAY NEED NEW TRIGGER
REPAIR AS NEEDED

Quote

ATTENTION VENDOR

Please contact me with any questions or concerns.

MICHAEL ROBINSON
(231) 929-5590

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain (262-857-3757)**
Attn: HOLLY FRENCH
6801 120TH STREET
KENOSHA, WISCONSIN 53140

Serial
Number:

E6281521

Model: **700**



RE00210612





