

Remington Arms Co., Inc.
Product Service
Legal Case #:5356

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
213228	12/8/2010	12/9/2010	12/9/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	3708 Plank Rd	Fredericksburg	VA	22406		W 540-548-1330 ext 150

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4006 Altered Adjustments or Components Concern:1007 Fired on Safe Release		Unknown	
C				
12/19/10 Per note with rifle, sear not holding bolt, bolt slam fires and did fire two times when safety was released.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/280 REM	25797	E6702514	BU	1/8/2001 10:35:10 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	GREEN TOP SPORTING GOODS	SCOPE,RINGS,BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Remington/700/CF/BA						
Per Ilion, replace TPA, clean and test at 1/2 normal charges						
	Repair/Replacement Cost	Repair/Replacement Date				

12/19/10 Per Ilion, trig assm set screws altered, trig will not return properly. Replace TPA, clean, test fire at 1/2 normal charges.cm 12/23/10 Mailing quote.cm 1/5/11 Approved by phone per A. Sisco.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		12/9/2010

	Product Type		RF
Examination	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 280 REM
	Date Code		BU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Sub-Assembly	ISS	
	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	MIN TRIG RETURN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE,RINGS,BASE

QUOTATION**Remington Arms Company, Inc.**

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

www.remington.com info@remington.com**ESTIMATING
REPORT**Parts/Repairs
Fax800-243-9700
336-548-7801**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00213228 Account # - R-	Description/Serial Number E6702514	Date Received - 12/8/2010 Estimate Date - 12/9/2010 Current Date - 12/20/2010
Customer GANDER MOUNTAIN ATTN CINDY KILBRIDE 180 E 5TH ST. SUITE 1300 SAINT PAUL, MN 55101 US		Return To GANDER MOUNTAIN 3708 PLANK ROAD T STEVENSON FREDERICKSBURG, VA 22406 US
Phone (H) (540)-548-1330 X150 Phone (W)	Fax	Email

Please Circle One

VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____

PO Number _____

Daytime Phone (____) _____ Time To Call _____ Open Acct. R

Approval: Customer Signature _____ Date _____

☐

If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box

Notice: We process checks electronically through Check 21

Reported		Problems Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M178	TRIG ADJ SCREWS RESET, CANNOT

Technician's Comments	
Problem/Notes	To replace trigger assm., clean and test at 1/2 normal charges.

Estimate. **C.O.D./Shipping and Handling Charges are NOT Included in this Quote

Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt
Part						
F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	N	\$94.00	50%	\$47.00
Service						
4000118	GR-CLEAN	1	N	\$28.00	50%	\$14.00
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50
4000294	GR-CHECK TPA	1	Y	\$17.00	0%	\$0.00
Sub Total:						\$72.50
Est. Sales Tax:						\$3.06
Grand Total:						\$75.56

5356

22"
BU 1/01
2#



GANDER MTN.™

Service Request

Gunsmithing

Service Order

Vendor: Remington Repair
Address: 14 Hoefler Ave.
City: Ilwaco
State: OR Zip: 97101
Attention: Repair Dept.

Return Ship To:

Return to: **Gander Mountain #340**
Attention: **Thomas Stevenson/Louis Headley**
Address: **3708 Plank Rd**
City: **Fredericksburg**
State: **VA** Zip: **22406**

Date Shipped: 11/25/2010

Date Received Back:

Make: Remington Arms

Model: 700 BDL

Serial #: E6702514

UPC #: 4999 3404 4318

Description of item returned:

Remington 700 BDL .280 Rem. W/SCOPE LEUPOLD RIFLE 3-9X40
Gun Serial number E6702514

Reason for return:

Sear not holding bolt, will slam fire and did fire two times
when safety was released.

Store Gun

Attention Vendor

Please contact me with any questions or concerns
Thomas Stevenson/Louis Headley
(540) 548-1330 ext 150

Number on all invoices and correspondence.

Gander Mountain
Roy Christensen
6801 120th Ave
Kenosha, WI 53140

T.A. set screw altered, trig.
will not return properly.
Replace TPA, clean & test fire
AT 1/2 normal charges

Quote

E6702514

Model: 700



RE00213228

Serial Number



FIREARMS TRANSFER SHEET

Transfer Date: 11/25/2010

From Store: GM#340 - Fredericksburg

To Store: Remington Repair FFL# 6-16-00726

Assoc. ID: 528108, Thomas

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Serial Number	Inventory Number	Manufacturer/Importer	Model	Type	Cal/Ga	Firearm Description
e6702514	499934044318	remington arms	700 bdl	Rifle	.280cal	remington 700BDL .280 REM



frmREInquiry - Repair Inquiry

Repair Number: **RE00213228** Serial: E6702514 Model 700 Center Fire Caliber: 280 Repairman: Charles Swanson
 Verify Repair REM Produced: 01/08/2001 SKU: 25797 Status: ApprovalHold:12/9/2010 3:11:06 PM

ADDRESS INFORMATION

Customer		Received from	Return To	Received from	
Name:	GANDER MOUNTAIN		GANDER MOUNTAIN		
Address 1:	ATTN CINDY KILBRIDE		3708 PLANK ROAD		
Address 2:	180 E 5TH ST. SUITE 1300 PO Box:		T STEVENSON PO Box:		
City:	SAINT PAUL		FREDERICKSBURG		
State:	MN	Zip Code:	55101	Country:	US
			VA	Zip Code:	22406
				Country:	US

FFL:

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/8/2010 8:5...	New	schultscm	Repair Added	
12/8/2010 8:5...	Expedite	schultscm	From: Check In	To:
12/9/2010 2:4...	Maint	Travisbw	Repair Maintenance	Status: New
12/9/2010 3:1...	Estimate	swansonch	Estimate Update	Status: Appr
12/9/2010 3:1...	ApprovalH...	System	Immediate SAP Allocation	

- ☐ Shipping Hold
☐ Interface Hold
☐ Estimate Sent
☐ Parts Received
☐ Passed Inspection
☐ Return as Received
☐ Has Been Approved
☐ Internal Repair
☐ Exclude TATC

Current Status:

ApprovalHold:
 12/9/2010 3:11:06 PM
 swansonch
 Repair Bench
 Repair Location:
 ILN
 Current Location:
 ILN
 Transfer Number:

Repair Search

Refresh

Close

nagletj ILN/Prod

frmRepairMain

NAGLETJ

Thursday, Dec 9 2010

9:54 AM

start

frmRep...

9 Micr...

2 Inte...

DMS - ...

Untitled...

9 Micr...

Part Se...

M24A2

3:28 PM

RECEIVED
 DEC 10 2010

BY:.....







