

Remington Arms Co., Inc.
Product Service
Legal Case #:5453

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
214783	12/15/2010	12/16/2010	12/16/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mtn.	---	Gander Mtn.	2323 Woodman Dr.	Green Bay	WI	54303		W 920-491-9110

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S	Concern:1007 Fired on Safe Release		Unknown	
C FSR				

Dealer sent gun in. Stated that customer claimed gun fired when he turned the safety off. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27476	E6333956	BR	1/30/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CENTER INC	TWO PIECE SCOPE BASE,RINGS	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ 1/2 normal charges						
Repair/Replacement Cost	Repair/Replacement Date					

1/7/11: Per Ilion - Could not duplicate concern. TA dirty & rusty. Replace TA, clean & test fire @ 1/2 normal cost - quote. Anne Harper faxed quote to Roy Christiansen. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/16/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22* 270 WIN
	Date Code		BR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE,RINGS



Service Request
Service Order # 9792

22"
B21/9"
SS#
014

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00726
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 12/09/2010

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 3-39-009-01-78-01759
Attn: Gun Parts Dept.
2323 Woodman Dr.
Green Bay, WI 54303

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Type: Rifle

Serial Number: E6333956

Model: 700 ADL

Cal/Ga.: .270cal

Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

blued synthetic bolt action with scope rings and bases

REASON FOR RETURN:

customer claims gun fired when he turned the safety off

ATTENTION VENDOR

Please contact me with any questions or concerns.

Matt Taylor

(920) 491-9110

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

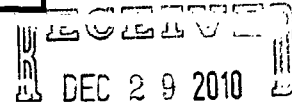
SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain Company**

Attn: Cindy Kilbride

180 E. Fifth Street Suite 1300

St. Paul, MN 55101



BY:.....

could not duplicate concern.
T.A. Dirty, & rusty. Replace TPA,
clean & test free AT 1/2
normal cost.

Quote

E6333956

Model: **700**



RE00214783

