Remington Arms Co., Inc. Product Service Legal Case #:5133

Case	

 RE#
 Date Opened
 Date Opened(PS)
 Date Closed
 Incident Date
 Pre Lit
 Lit
 Obsolete

 215624
 12/20/2010
 11/18/2010
 1/17/2011

Customer Information

First Name Last Name Street Type **Business** City State Zip Age Contact 604 S. Park St. Hill K. Hill Construction Brian K 65560 W 573-729-4119 Incident Salem MO

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Cause:4079 Other - Unexamined
S Fired on safety release Concern:1007 Fired on Safe Release
Unknown

C

11/18/10 Per call from Hill, he recently had his 700 fire when the safety was relesased. He's had it a while but it just happened for the first time recently. He bought it 2nd hand.cm

Firearm Information

Mfg.TypeModel/Ga.SKUSerialBbl.DOMRemingtonCF/BA700/7MM REM MA27533E6447901CS4/15/1998Date PurchasedWhere PurchasedAccessoriesOriginal Owner

ZANDERS SPORTING GOODS * GLENN TWO PIECE BASE N

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Reim.
Settlement Date APV

Per Ilion, replace TPA, clean, test fire at 1/2 normal cost

Repair/Replacement Cost Repair/Replacement Date

11/18/10 Mailing ARS.cm 1/11/11 They did not send my letter or the repair form with the rifle. I updated the repairman so that they could inspect it.cm 1/25/11 Per Ilion, could not duplicate concern. Trigger assn very dirty. Can offer to replace TPA, clean, test fire at 1/2 normal cost.cm

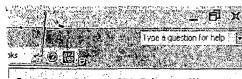
Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment	
Examination	Examiner		B.TRAVIS	
	Exam Date		1/17/2011	
	Product Type		RF	
	Action Type		A	
	Assigned To		T.NAGLE	
Cause	4038	Could Not Duplicate Concern		
Barrel	Description		24" 7MM REM MAG	
	Date Code		CS	
	Bore Plugged	False		
	Bulged	False		

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5133&Type=Case

1/25/2011

	Fired	False	
}	Fired while Obstructed		and
	Muzzle/Crown	Slightly Worn;	7
	Condition	Functioning	
	Firing Pin	Slightly Worn;	
		Functioning	
	Shroud	Slightly Worn; Functioning	
		Slightly Worn;	
Bolt	Face	Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
ļ	Ext/Eject Test	False	
Locking	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description		M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.011
Sear	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY, FEELS LIKE SAND BETWEEN SEAR AND PLATES
	Pull	Select	5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	<u></u>
Non-Remington Components	Description]	TWO PIECE BASE



Case 5133, Rep 215624, Brian K Hill

Mitchell, Christy

Sent: - Tue 1/11/2011 3:48 PM

To: Pence, Ron L.

Co Nagle, Thomas J.; Lovrin, James

This one had no correspondence. It is a PS case and needs to go to Bruce. They allege it fired when the safety was released. He bought it 2nd hand and it has just happened for the first time even though he has had it and shot it for many years.

Christy Mitchell

Consumer Affairs Administrator/Fletd Armorer's School Administrator

PO Box 700

870 Remington Dr.

Madison, NC 27025-0700

Phone: 335,548,8584

Fax: 336.548.7872 or 336-548-7784

5133

24" 654/98 54,011

T.A. VERY dirty. CAN Offer To Replace TPA, clean + Trstflice AT 1/2 No17 MAI COST.

Quote

E6447901

Model:

700





Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/18/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECKONES MEDIA COORDINATOR TO MAIL		I WILL MAIL	xx
DESCRIPTION:	700 E6447901		

LABEL INFORMATION

MAIL LABEL TO:	Brian K. Hill K. Hill Construction 604 S. Park St. Salem, MO 65560	114	
RETURN ITEM TO	: Rem Product Serv	-	

PLEASE COMPLETE AUL PARTIS OF THIS FORM AND SEND TO THE MEDIA COORDINATION

4XX596 NOV 18, 2010 ALL CURR USD 1 OF 1
SVC GNDCOM
TRACKING# 1Z4XX5969065785294
REF 1:BRIAN K. HILL/CD/CM
REF 2:700/E6447901

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGS: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 8.74 PUB+HANDLING 8.74

