

Remington Arms Co., Inc.

Product Service

Legal Case #:5133

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
215624	12/20/2010	11/18/2010	1/17/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	K. Hill Construction	Brian K	Hill	604 S. Park St.	Salem	MO	65560		W 573-729-4119

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

11/18/10 Per call from Hill, he recently had his 700 fire when the safety was released. He's had it a while but it just happened for the first time recently. He bought it 2nd hand.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	27533	E6447901	CS	4/15/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	ZANDERS SPORTING GOODS * GLENN	TWO PIECE BASE	N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

11/18/10 Mailing ARS.cm 1/11/11 They did not send my letter or the repair form with the rifle. I updated the repairman so that they could inspect it.cm 1/25/11 Per Ilion, could not duplicate concern. Trigger assm very dirty. Can offer to replace TPA, clean, test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/17/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		CS
	Bore Plugged	False	
	Bulged	False	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5133&Type=Case>

1/25/2011

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY, FEELS LIKE SAND BETWEEN SEAR AND PLATES
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Case 5133, Rep 215624, Brian K Hill

Mitchell, Christy

Sent: Tue 1/11/2011 3:48 PM

To: Pence, Ron L

Cc: Nagle, Thomas J.; Lovrin, James

This one had no correspondence. It is a PS case and needs to go to Bruce. They allege it fired when the safety was released. He bought it 2nd hand and it has just happened for the first time even though he has had it and shot it for many years.

Christy Mitchell

Consumer Affairs Administrator/Field Armorer's School Administrator

PO Box 700

670 Remington Dr.

Madison, NC 27025-0700

Phone: 336-548-8684

Fax: 336-548-7872 or 336-548-7784

5133

24"
CS 4/98
5th
1011

could not duplicate concern
T.A. very dirty. CAN offer
to replace TPA, clean +
test fire at 1/2 normal
cost.

Quote

Serial Number: E6447901
Model: 700



RECEIVED
JAN 12 2011
BY: _____



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/18/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL		xx	
I WILL MAIL			
DESCRIPTION:			
700 E6447901			

LABEL INFORMATION

MAIL LABEL TO:	Brian K. Hill K. Hill Construction 604 S. Park St. Salem, MO 65560
RETURN ITEM TO:	Rem Product Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 18, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124XX5969065785294
REF 1: BRIAN K. HILL/CD/CM
REF 2: 700/E6447901

HANDLING CHARGE 0.00		SVC T/P USD	
SINGLE-PIECE PUB RATE CHRG:			
DV 0.00	COD 0.00	RS 0.50	
DC 0.00	DGD 0.00	SD 0.00	
AH 0.00	PR 0.00	SP 0.00	
TOT PUB CHG 8.74	PUB+HANDLING	8.74	







