

Remington Arms Co., Inc.
Product Service
Legal Case #:4940

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
211015	11/19/2010	11/2/2010	12/28/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Lawrence	Huffman	1410 St. Theresa	Saint Charles	MO	63304		E larmarmegnatjes@sbcglobal.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safety release	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release		Unknown
C				

11/2/10 Per email sent to the Remington.com site, incident #101023-000031, "I own a model 700 and in my disbelief my wife and I had such an experience a few years ago. We were on stand together when three deer approached I told her to take the gun off safety to take the shot and when she clicked the safety off the gun fired and we were both stunned that that just happened. I have since tried clicking the safety off and nothing has happened. Now after seeing and reading about the model 700 I feel I no longer feel safe using it. Rifle hunting is dangerous enough and having to wonder if your rifle could go off at any time is unacceptable. I hope to hear from somebody soon, as now I have no rifle for deer season."cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	25773	E6886796	EP	10/26/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R	SEE THRU MOUNTS AND SCOPE	Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Return as received, per signed request from Huffman						
	Repair/Replacement Cost	Repair/Replacement Date				

11/2/10 Emailing ARS and letter.cm 1/5/11 Per Ilion, could not duplicate concern. Trigger assm very dirty and rusty. Can offer to replace TPA, clean, test fire at 1/2 normal cost. No phone number for Huffman. Emailed the inspect/quote info. Awaiting reply.cm 1/6/11 He would rather put the \$200 into a new rifle. He will sign the quote with a notation to return as rec'd and he'll get the scope off and destroy the rifle.cm 1/28/11 Per signed request from Huffman, return his rifle unrepai red.cm

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4940&Type=Case>

1/28/2011

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/28/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	POOR MAINTENENCE
Barrel	Description		22" 3006 SPR
	Date Code		EP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	BINDS
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	ACTION VERY DIRTY AND RUSTY
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Sub-Assembly	Non-ISS	
	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY,RUSTY
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4940&Type=Case>

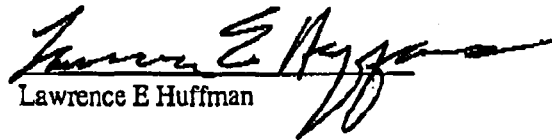
1/28/2011

Non-Remington Components	Description	SEE THRU MOUNTS AND SCOPE
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I, Lawrence E Huffman wish to refuse the offer for Remington to replace or repair any work they recommend on my Remington 700 rifle. I request you return the rifle to me at the address listed below.

Thank You!

Lawrence E Huffman
1410 St Theresa Lane
St Charles, Mo. 63304
636-322-9609


Lawrence E Huffman

FILED
JAN 8 / 2011
CLERK
ST. CHARLES COUNTY



JUDY ZERR
CLERK OF THE CIRCUIT COURT
ST. CHARLES COUNTY, MISSOURI
CHERYL CROWDER
UNIT MANAGER

JUDGE TED HOUSE
DIV. 1

JUDGE NANCY L. SCHNEIDER
DIV. 2

JUDGE LUCY D. RAUCH
DIV. 3

JUDGE JON A. CUNNINGHAM
DIV. 5

JUDGE TERRY R. CUNDIFF
DIV. 6

JUDGE DANIEL G. PELIKAN
DIV. 7

JUDGE WILLIAM LOEMAR
DIV. 8

CRIMINAL DIVISION

DATE:

1-7-11

FAX #:

336-548-7872 / 336-548-7784

TO:

Christy Mitchell

FROM:

Larry Huffman

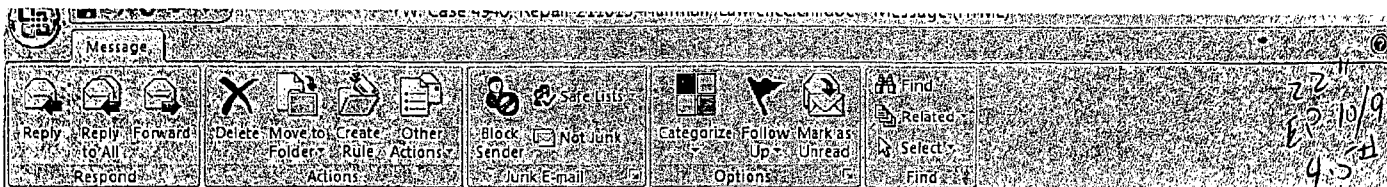
IN RE:

Bewington 700 Rifle

THIS IS PAGE

1 OF 2

300 NORTH SECOND STREET, ROOM 415, ST. CHARLES, MO 63301
FAX (636) 949-1819



From: Mitchell, Christy
To: Nagle, Thomas J.; Pence, Ron L.
Cc: Lovrin, James
Subject: FW: Case 4940, Repair 211015, Huffman, Lawrence.cm.doc

Sent: Tue 12/21/2010 9:54 PM

Tom, this one states that it came in without correspondence. Can you get this one to Bruce to have in inspect soon? It came in over a month ago. Following are my notes on what he alleged on 11/2/10.

11/2/10 Per email sent to the Remington.com site, incident #101023-000031, "I own a model 700 and in my disbelief my wife and I had such an experience a few years ago. We were on stand together when three deer approached I told her to take the gun off safety to take the shot and when she clicked the safety off the gun fired and we were both stunned that that just happened. I have since tried clicking the safety off and nothing has happened. Now after seeing and reading about the model 700 I feel I no longer feel safe using it. Rifle hunting is dangerous enough and having to wonder if your rifle could go off at any time is unacceptable. I hope to hear from somebody soon, as now I have no rifle for deer season." cm

Christy Mitchell

From: LAWRENCE HUFFMAN [mailto:larmarmegnatjes@sbcglobal.net]
Sent: Tuesday, December 21, 2010 9:18 PM
To: Mitchell, Christy
Subject: Re: Huffman, Lawrence.cm.doc

Ms. Mitchell,

I am interested in the status of my Remington rifle. I sent it out on November 9th and it was delivered and signed on November 12th. Any information on this would be greatly appreciated. Below is the tracking information. I look forward to hearing from you regarding this.

Thank You!
Larry Huffman

1Z4XX5969065639728

Status:

Delivered to [Proof of Delivery]

E6886796

Model: 700



RE00211015

LAWRENCE HUFFMAN
1410 ST. THERESA
SAINT CHARLES MO 63304

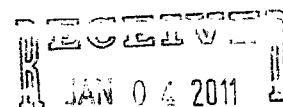
10 LBS

RS

SHIP TO:
ATTN: PRODUCT SERVICES
REMINGTON ARMS CO., INC.
14 HOFFLER AVE.
ILION NY 13357

could not duplicate concern
T.A. very dirty & rusty. CAN
often to replace TPA, clean
& test fire at 1/2 normal
lost.

Quote



BY:.....

Reference #
101023-000031

Status
Unresolved

Assigned To
Administrators
Christy -

Product
Firearms

SLA
Not specified

Queue
CSR

Remington Model 700

4940

Discussion Thread

Customer (LAWRENCE HUFFMAN)

10/23/2010 10:41 AM

I am e-mailing regarding the news article about the model 700. I own a model 700 and in my disbelief my wife and I had such an experience a few years ago. We were on stand together when three deer approached I told her to take the gun off safety to take the shot and when she clicked the safety off the gun fired and we were both stunned that that just happened. I have since tried clicking the safety off and nothing has happened. Now after seeing and reading about the model 700 I feel I no longer feel safe using it. Rifle hunting is dangerous enough and having to wonder if your rifle could go off at any time is unacceptable. I hope to hear from somebody soon, as now I have no rifle for deer season. Would you feel safe around your family if this was your gun?
Serial # E6886796

Primary Contact

First Name: LAWRENCE

Last Name: HUFFMAN

Organization:

Login: larmamegnatjes@sbcglobal.net

Title:

Contact Type:

Email: larmamegnatjes@sbcglobal.net

Email - Alternate #1:

Email - Alternate #2:

Office Phone:

Mobile Phone:

Fax:

Assistant Phone:

Home Phone:

Street

City

State/Province

Postal Code

Country

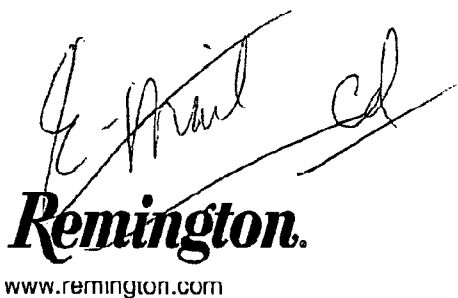
Additional Information

10/28

Need address

to see if
RARC of factory
is faster.

1 1/2 Email ARS letter.



Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/2/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA		Email to him at:	
COORDINATOR		larmarmegnatjes@sbcglobal.net	
TO MAIL		I WILL MAIL	
DESCRIPTION: 700			

LABEL INFORMATION

MAIL LABEL TO:	Lawrence Huffman Email to him at: larmarmegnatjes@sbcglobal.net 1410 St. Theresa St. Charles, MO 63304
RETURN ITEM TO:	Rem Prod Serv Ilion, NY

AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 2, 2010 ALL CURR USD 1 OF 1
SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969065639728
REF 1: LAURENCE HUFFMAN/CD/CM
REF 2: 700

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG:
DY 0.00 COD 0.00 SVC T/P USD
DC 0.00 DGD 0.00 RS 1.00
AH 0.00 PR 0.00 SD 0.00
TOT PUB CHG 9.28 PUB*HANDLING 9.28

larmarmegnatjes@sbcglobal.net



