

Remington Arms Co., Inc.  
Product Service  
Legal Case #:5258

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
218558	1/12/2011	12/1/2010	1/13/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jay	Hutchinson	1001 Old State Rd	New Castle	PA	16101		

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired when lifting bolt handle Concern:1006 Unexplained Discharge Safe OFF			
C				

PI

PD

Cause:4038 Could Not Duplicate Concern

Unknown

S Fired when lifting bolt handle Concern:1006 Unexplained Discharge Safe OFF

C

12/1/10 Per call from Hutchison, he has a 700 30-06 that he bought 2nd hand and it fired when he went to lift the bolt handle. It is an older model with the bolt lock.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPR	n/a	376021	BR	1/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE BASE,BOTTOM HALF FRT RING	N			

CONCERN:FIRE OPENING BOLT

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at BLSM price						
	Repair/Replacement Cost	Repair/Replacement Date				
	38.00	1/24/2011				

12/1/10 Mailing ARS and box.cm 1/24/11 Per Ilion, could not duplicate concern. Trigger assm dirty. Replace TPA, clean, test fire at BLSM program price of \$20 + shipping and tax.cm 1/19 Jay approved by phone call to Consumer Service.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/13/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		BR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY. HAD A TRIG SHOE INSTALLED AT ONE TIME
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,BOTTOM HALF FRT RING

5258  
December 1, 2010

22"  
BR/65  
5#  
007

Jay Hutchison  
1001 Old State Rd  
New Castle, PA 16101

Subject: #5258, Model 700

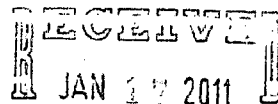
Dear Mr. Hutchison,

Enclosed is the UPS ground shipping label for shipment of the rifle to our factory for inspection. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Product Service". Apply the label to your box and take it to a UPS terminal or driver for shipping.

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell  
Consumer Affairs Administrator  
Phone: 800-243-9700, ext 8684  
[christy.mitchell@remington.com](mailto:christy.mitchell@remington.com)



enclosure

Serial  
Number:

376021

Model: 700



RE00218558

BY: \_\_\_\_\_

could not duplicate concern  
T.A. Dirty. Rpt to TPA, CAAW  
Test fire under BLP for  
\$25.00+ ship

Quote

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)

PS 12974

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700		Serial Number: 376021	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: JAY HUTCHISON		Date of Purchase: 3-25-2010	
Address (no PO Boxes): 1001 OLD STATE RD			
City: NEW CASTLE		State: PA	Zip: 16101
Phone (Daytime): 412 8223349		Fax:	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) Jndpgh@comcast.net			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
<p>Dec 1 while unloading the rifle during lunch break opening day of deer season. Moved safety to F to unload rifle, opened the bolt and the round in the chamber went off</p>			
500 characters left			
Ammunition Information:			
Manufacturer: Remington		Type: 30-06	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	



www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	12/1/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		I WILL MAIL xx	
DESCRIPTION:  700 376021			

## LABEL INFORMATION

MAIL LABEL TO:	Jay Hutchinson 1001 Old State Rd New Castle, PA 16101
RETURN ITEM TO:	Rem Prod Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 DEC 1, 2010 ALL CURR USD 1 OF 1  
SVC GNDCOM ACT WT 10.0 LBS  
TRACKING# 1Z4XX596906658769  
REF 1: JAY HUTCHINSON/CD/CM  
REF 2: 700/376021

HANDLING CHARGE 0.00		SVC T/P USD	
SINGLE-PIECE PUB RATE CHRG:		RS	0.50
DV 0.00	COD 0.00	SD	0.00
DC 0.00	DGD 0.00	SP	0.00
AH 0.00	PR 0.00	PUB+HANDLING 7.42	
TOT PUB CHG 7.42			

