

Remington Arms Co., Inc.
Product Service
Legal Case #:5068

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
210020	11/11/2010	11/12/2010	11/12/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Jackovich	1705 S. Laramie	Mesa	AZ	85209		H 602-316-7164 F 602-438-9505 E randy@cmtlaboratories.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1007	Fired on Safe Release	Unknown	
C	FSR			

Customer wrote on our repair form w/gun - Firing pin drops when safety is released. Bought used. Wants bolt lock modification done. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/25-06 REM	n/a	6874162	PZ	6/24/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	UDISCO SALT LAKE CITY UTAH		N			

CONCERN:FSR

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Federal	V Shok/85 gr	2506 REM				
Concern	Other	Factory	Reload			
0:		Y	N			

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$45.23	11/17/2010				

11/17/10: Per Fred S. - Could not duplicate concern. Trigger set screws altered. Can replace TA, check over, clean & test fire under BLM program - Quote. Foster Watts spoke w/customer & approved repair. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		F.SUPRY
	Exam Date		11/12/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 25-06 REM HB
	Date Code		PZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

frmRepairMain - FGI Repairs

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System

frmREInquiry - Repair Inquiry

Repair Number: **RE00210020** Serial: 6874162 Model 700 Center Fire Caliber 2506 Repaman: Bruce Travis
 REM Produced: 05/24/1975 SKU: 20000 Status: ApprovalHold 11/12/2010 10:22:35 AM

Verify Repair

ADDRESS INFORMATION

Customer: ☐ Received from: ☐ Return To: ☐ Received from: ☐

Name: **DAVID JACKOVICH** **DAVID JACKOVICH**

Address: **1705 S LARAMIE** **1705 S LARAMIE**

Address 2: PO Box: PO Box:

City: **MESA** **MESA**

State: **AZ** Zip Code: **85209** Country: **US** **AZ** Zip Code: **85209** Country: **US**

FPL:

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
11/11/2010 12...	EmailSent	ArmEmail	Repair Received	RANDYI
11/11/2010 12...	EmailVerified	ArmEmail	Receipt	RANDYI
11/12/2010 8...	Maint	Travisbw	Repair Maintenance	Status: F
11/12/2010 10...	Estimate	Travisbw	Estimate Update	Status: A
11/12/2010 10...	ApprovalH...	System	Immediate SAP Allocation	

Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC ☐

Current Status: ApprovalHold 11/12/2010 10:22:35 AM
 Travisbw
 Repair Bench
 Repair Location
 ILN
 Current Location
 ILN
 Transfer Number

Repair Search Refresh Close

supplyR ILN/Prod frmRepairMain D1102R7XP1 Thursday, Nov 11 2010 8:17 AM

start OVS Desktop frmRepairMain FGI'S Gun Shop OVS Mac Unit 10:52 AM

RECEIVED
 NOV 15 2010

BY:.....

5068

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: 6874162	
Are you the original owner? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: David R Jackovich		Date of Purchase: 1997	
Address (no PO Boxes): 1705 S. LACAMIE			
City: Mesa		State: AZ	Zip: 85209
Phone (Daytime): 602-316-7164		Fax: 602-438-9505	
E-mail Address: randy@cmtlaboratories.com			
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: Occasionally the firing pin drops when the safety is disengaged. The trigger is set for 4.5lbs but I do not know if prior to me purchasing it if it had a trigger job. I would also like to have the safety modification performed.			
Ammunition Information:			
Manufacturer: Federal		Type: V-Shok	
Other (i.e. bullet weight/type, shot size, powder):		55 gr	
Handload Information:			
Powder Used: _____		Powder Weight: _____	
Case/Hull Used: _____		Primer Used: _____	
Bullet Type/Shot Size: _____		Reloader Used: _____	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Rem Oil & 40X Bore Cleaner			
How often do you clean the bore? (Months or Number of rounds) After each use			
How often do you clean the action? (Months or Number of rounds) " "			
How often do you clean the trigger assembly? (Months or Number of rounds) Seldom to			
I remove the stock to clean the trigger			
Brand of lubricant used: Rem oil			

Over

24"
PZ 7/7
3#
009

8000

Serial Number: 6874162

Model: 700



RE00210020

could not duplicate concern.
TTPG. set screws altered.
was offered to replace TPA, check over,
clean + test fire under bolt lock
program Con \$ 20.00 + Ship

Quote







