

Remington Arms Co., Inc.

Product Service

Legal Case #:5268

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/30/2010					

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Mark	Kipley						

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safety release	Cause:4079 Other - Unexamined Concern:1007 Fired on Safe Release	Unknown	
C				

11/30/10 Per email sent to Remington.com, incid # 101123-000086, "I have a .300 short mag in the Remington Model 700 SPS Stainless class. Yesterday, while elk hunting, as I settled in to prepare for a shot, as soon as I released the safety to the fire position, the gun fired. Obviously, I was not expecting the gun to go off at that moment. I was very sure not to have my finger near the trigger as well and fortunately I was not pointing the muzzle anywhere near my hunting partner. He too was very surprised when my gun went off as that was not the plan. I had another event with the same results at the end of deer season last year when my Model 700 went off when I released the safety preparing to fill my doe tag. At that time, I thought it may have been my error, but as I recall now, I did not have my finger near the trigger then either. I have read a few articles that address concerns with the Model 700, but they both referred to the trigger mechanism. In the case that I have stated, it has been when I release the safety to shoot mode. I really enjoy the rifle, but as you can imagine, I am having some real concern with the safety and confidence with it if there is a problem. The one article in Field & Stream by Mr. Petzel states more of a "gun handling" issue and I agree with that in most cases. But when the gun discharges while placing the safety in shoot mode, there is something wrong."cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/30/10 Mailing ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

<b>Reference #</b>
101123-000086
<b>Status</b>
Unresolved
<b>Assigned To</b>
Not specified
<b>SLA</b>
Not specified
<b>Queue</b>
CSR
<b>Date Created</b>
11/23/2010 03:26 PM
<b>Initial Response</b>
None
<b>Last Updated</b>
11/23/2010 03:26 PM
<b>Customer SmartSense</b>
+1 (on -3 to +3 scale)
<b>Staff SmartSense</b>
0 (on -3 to +3 scale)

## Inadvertant discharge of my Model 700 .300short mag

### Discussion Thread

Customer (Mark Kipley)

To whom it may concern,

I have a .300 short mag in the Remington Model 700 SPS Stainless class. Yesterday, while elk hunting, as I settled in to prepare for a shot, as soon as I released the safety to the fire position, the gun fired. Obviously, I was not expecting the gun to go off at that moment. I was very sure not to have my finger near the trigger as well and fortunately I was not pointing the muzzle anywhere near my hunting partner. He too was very surprised when my gun went off as that was not the plan.

I had another event with the same results at the end of deer season last year when my Model 700 went off when I released the safety preparing to fill my doe tag. At that time, I thought it may have been my error, but as I recall now, I did not have my finger near the trigger then either.

I have read a few articles that address concerns with the Model 700, but they both referred to the trigger mechanism. In the case that I have stated, it has been when I release the safety to shoot mode. I really enjoy the rifle, but as you can imagine, I am having some real concern with the safety and confidence with it if there is a problem. The one article in Field & Stream by Mr. Petzel states more of a "gun handling" issue and I agree with that in most cases. But when the gun discharges while placing the safety in shoot mode, there is something wrong.

Can you please offer up some suggestions or recommendations? I am really afraid to put a great deal of confidence in this rifle and my wife does not even want me to take it out until it is "bomb proof safe" or I replace it.

Thank-you for taking the time to read my letter of concern and I appreciate anything you might offer up to help me with this.

Sincerely,

Mark S. Kipley  
41 Jackie Bee Dr.  
Cody, Wyoming 82414

### Primary Contact

First Name: Mark

Last Name: Kipley

Organization:

Login: kipjjj@msn.com

Title:

Contact Type:

Email: kipjjj@msn.com

Email - Alternate #1:

Email - Alternate #2:

Office Phone:

Mobile Phone:

Fax:

Assistant Phone:

Home Phone:

Street

City

State/Province

Postal Code

Country

### Additional Information

5268

11/23/2010 03:26 PM

# Remington.

www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	11/30/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
<del>PLEASE CHECK ONE:</del> MEDIA COORDINATOR TO MAIL		I WILL MAIL xxx	
DESCRIPTION: 700			

## LABEL INFORMATION

MAIL LABEL TO: Mark S. Kipley  
41 Jackie Bee Dr.  
Cody, Wyoming 82414

RETURN ITEM TO: Remington Prod Serv

~~PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR~~

4XX596 DEC 1, 2010 ALL CURR USD 1 OF 1  
SVC GNDCOM ACT WT 10.0 LBS  
TRACKING# 1Z4XX5969065006947  
REF 1: MARK S KIPLEY/CD/CM  
REF 2: 700

HANDLING CHARGE 0.00		SVC T/P USD	
SINGLE-PIECE PUB RATE CHRG:			
DV 0.00	COD 0.00	RS 0.50	
DC 0.00	DGD 0.00	SD 0.00	
AH 0.00	PR 0.00	SP 0.00	
TOT PUB CHG 10.54	PUB+HANDLING	10.54	