

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4908

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
208321	10/31/2010	11/1/2010	11/1/2010				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Brandon	Lathrop	21 Hough Rd.	Bozrah	CT	06334		H 860-425-7157 E melathrop@sbcglobal.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

Customer wrote on our repair form - Firearms discharged when safety was moved to fire position. This occurred 2 times. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPR	26915	T6217659	LQ	2/1/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CENTER INC		N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ 1/2 normal charges						
	Repair/Replacement Cost	Repair/Replacement Date				

11/4/2010: Per Fred S. - Could not duplicate concern. Trigger assemb. is dirty/rusty. Replace tpa, check over, clean & test fire @ 1/2 normal charges. Quote. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/1/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	POOR MAINTENENCE
Barrel	Description		24" 30-06 SPR SS
	Date Code		LQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	WORKS SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, TRIG PIN RUSTY
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Repair Number: <b>RE00208321</b> <small>Not a Work Order</small>		Serial: T6217659 Model 700 Center Fire Caliber 3006 SPRG SKU: 85388		Reamper: <input type="text"/>	
Verify Repair: <input type="checkbox"/>		Status: <b>Repairing 11/1/2010 5:56:15 AM</b>			

  

ADDRESS INFORMATION					
Customer:		G - Received from:		Return To:	
Name: <b>BRANDON LATHROP</b>		Name: <b>BRANDON LATHROP</b>		Name: <b>BRANDON LATHROP</b>	
Address 1: <b>21 HOUGH RD</b>		Address 1: <b>21 HOUGH RD</b>		Address 1: <b>21 HOUGH RD</b>	
Address 2: <input type="text"/>		Address 2: <input type="text"/>		Address 2: <input type="text"/>	
City: <b>BOZRAH</b>		City: <b>BOZRAH</b>		City: <b>BOZRAH</b>	
State: <b>CT</b>		State: <b>CT</b>		State: <b>CT</b>	
Zip Code: <b>06334</b>		Zip Code: <b>06334</b>		Zip Code: <b>06334</b>	
Country: <b>US</b>		Country: <b>US</b>		Country: <b>US</b>	

  

Contact / Condition: <input type="checkbox"/> Problems: <input type="checkbox"/> Estimate: <input type="checkbox"/> History / Status: <input type="checkbox"/> Shipping / Billing: <input type="checkbox"/>					
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Date	Code	User ID	Desc1	Desc2	
10/28/2010 5:56	New	valentids	Repair Added		<input type="checkbox"/> Shipping Hold
10/28/2010 12:12	EmailSent	ArmEmail	Repair Received	MELATHRO	<input type="checkbox"/> Interface Hold
10/29/2010 12:12	EmailVerified	ArmEmail	Receipt	MELATHRO	<input type="checkbox"/> Estimate Sent
11/1/2010 6:5	Maint	Travisbw	Repair Maintenance	Status: Rep	<input type="checkbox"/> Parts Received
					<input type="checkbox"/> Passed Inspection
					<input type="checkbox"/> Return as Received
					<input type="checkbox"/> Has Been Approved
					<input type="checkbox"/> Internal Repair
					<input type="checkbox"/> Exclude ATC

  

Current Status
Repairing
11/1/2010 5:56:15 AM
valentids
Repair Bench
Repair Location
ILN
Current Location
ILN
Transfer Number

  

Repair Search	Refresh	Close
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RECEIVED  
NOV - 2 2010

BY:\_\_\_\_\_

4408  
Date of purchase was approx. 10 yrs. ago.  
Couldn't locate sales slip. Would like to know date of mfg. 24"  
LQ 2/96  
4.5#  
011

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: T6217659	
Are you the original owner? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: Brandon Lathrop		Date of Purchase: See above	
Address (no PO Boxes): 21 Hough Road			
City: Bozrah		State: Ct.	Zip: 06334
Phone (Daytime): 860-425-7157		Fax:	
E-mail Address: melathrop@sbcglobal.net			
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: Firearm discharged when safety was moved to fire position. This occurred 2 times.			
Ammunition Information:			
Manufacturer: Remington		Type: Core-Lok 150 Gr. PSP	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hoppe's or Remington			
How often do you clean the bore? (Months or Number of rounds) 2x/yr.			
How often do you clean the action? (Months or Number of rounds) 2x/yr.			
How often do you clean the trigger assembly? (Months or Number of rounds)			
Blow out with air can.			
Brand of lubricant used: Remington or Outers.			

Please provide a owners manual for this rifle if possible. Thank-you.

How often do you lubricate the bore? (Months or Number of rounds) 1x/yr

How often do you lubricate the action? (Months or Number of rounds) 1x/yr

How often do you lubricate the trigger assembly? (Months or Number of rounds)

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?  
☐ YES ☒ NO

Comments: R.Fle is very accurate. Have shot deer at a measured 300+ yards.

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? N/A

What were the services performed? None done since we have owned this gun.

Ship your INSURED firearm by either UPS or Parcel Post to:

ARMS CO., INC

Service Division

fler Ave

Y-13357

IF YOUR FIREARM OR IN THE SAME BOX WITH THE  
 IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE  
 ME-ADDRESS (WITH ZIP CODE), TELEPHONE AND

T6217659

Model: 700



RE00208321

ig it.

- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern  
 Trig. Assm. Dirty/rusty. Replace  
 TRA, check over, clean + TEST  
 FIRE At 1/2 normal charges.

Quote