

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4943

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
208954	11/2/2010	11/3/2010	11/17/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		William	Ludwig	904 Maxine Ave.	Crane	MO	65633		C 417-229-1223

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Shot hole in truck	Cause:4006	Altered Adjustments or Components		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C Unexplained Discharge				

Customer wrote in a note with the gun - "Please inspect and make the gun safe. It went off and shot the floor board of my truck. Please install x-mark pro trigger". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	n/a	6223494	AS	3/1/1969
Date Purchased	Where Purchased	Accessories	Original Owner			
	WYETH CO ST JOE MO		U			

CONCERN:WENT OFF,SHOT THUR FLOOR OF TRUCK

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Quote to repair under BLM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$60.23	11/17/2010				

11/15/10: I called cust. He was not home. Left msg w/wife for cust. to contact me. I will have factory quote to repair for \$37 under BLM program. df 11/16/10: Cust. called. We went over report. He is ok w/quote to repair. I emailed factory to prepare quote. df 11/17/10: Factory did repair & is shipping out COD. I called cust. & he is ok with that. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/3/2010
	Product Type		RF

	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	POOR MAINTENENCE
Barrel	Description		22" 30-06 SPR
	Date Code		AS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	DIRTY/STICKY
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	WORKS SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.004
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY WITH A DRIED AND STICKY LUBRICATION RESIDUE
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Order Number	RE00208954	Serial: 6224394, Model: 700	Center File	Caliber: 30	Repairman	
Entry Repair		06 SPFG SKU: 29873			Status	Parked 11/3/2010 7:24:05 AM
ADDRESS INFORMATION						
Customer		<input type="checkbox"/> Received from		Return To		<input type="checkbox"/> Received from
Name:	WILLIAM LUDWIG		WILLIAM LUDWIG			
Address 1	304 MAXINE AVE		304 MAXINE AVE			
Address 2	<input type="text"/> PO Box <input type="text"/>		<input type="text"/> PO Box <input type="text"/>			
City	CRANE		CRANE			
State	MO	Zip Code	65633	Country	US	

- ☐ Shipping Hold
- ☐ Interface Hold
- ☐ Estimate Sent
- ☐ Parts Received
- ☐ Passed Inspection
- ☐ Return as Received
- ☐ Has Been Approved
- ☐ Internal Repair
- ☐ Exclude TATC

Current Status	Parked
11/3/2010 7:24:09 AM	
Travisbw	
Repair Bench	
Repair Location	
ILN	
Current Location	
ILN	
Transfer Number	

Refresh Close

BY: \_\_\_\_\_

Remington

4943

X

22"  
2.5"  
1004  
ASJ/69

Please inspect and make the gun safe.  
It went off and shot thru the floor  
Board of my truck.

Please install X-mark adjustable trigger

NUMBER

6223494

Model: 700



RE00208954

Rocky

William Ludwig

L

Mr. William E. Ludwig  
904 Maxine Ave.  
Crane, MO 65633

Remington 700 BDC 30-06  
Ser. 6223494

ph: 417-723-0140